



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/21/2025 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 9:45 AM **Departure:** 4:15 PM

CCLC-62656
Creme de la Creme Sugarloaf
 2349 Meadow Church Road Duluth, GA 30097 Gwinnett County
 (678) 389-4403

Regional Consultant
 Jermecia Moore-Fulton
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Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/21/2025	Incident Investigation Closure	Good Standing	
08/21/2025	Incident Investigation/Monitoring Visit	Good Standing	
07/23/2025	TA Follow Up	NA	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep (4-5yrs)	Four Year Olds	1	14	C	22	C	NA	NA	Circle Time
Main	B - Coconut Theatre		0	0	C	13	C	NA	NA	
Main	C - Toddler Club C	Two Year Olds	1	0	C	19	C	NA	NA	Free Play,Centers
Main	D - Pouponniere-Infant B	Infants	2	6	C	12	C	NA	NA	Transitioning,Feeding
Main	D - Pouponniere-Infant C	One Year Olds	1	3	C	12	C	NA	NA	Lunch
Main	E - Pouponniere-Infant 1	One Year Olds	1	6	C	19	C	NA	NA	Lunch
Main	F - Toddler Club A	Two Year Olds	1	10	C	18	C	NA	NA	Lunch
Main	G - Toddler Club D	Two Year Olds	1	8	C	13	C	NA	NA	Transitioning,Circle Time
Main	H - Library		0	0	C	13	C	NA	NA	
Main	I - Math and Science		0	0	C	10	C	NA	NA	
Main	J - Music	Three Year Olds	1	12	C	12	C	NA	NA	Lunch
Main	K-Art		0	0	C	12	C	NA	NA	
Main	L-Computer Lab		0	0	C	11	C	NA	NA	
Main	M - KREM TV		0	0	C	21	C	NA	NA	
Main	N-Private Kindergarten/ School Age		0	0	C	33	C	NA	NA	Not In Use

Main	O-Gym		0	0	C	31	C	NA	NA	
Main	Q- G2-2's		0	0	C	21	C	NA	NA	
Main	R-G3-3's	Three Year Olds	1	11	C	25	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 317					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 70					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
12	6	34	31	26	0	21

Comments

-Please ensure to complete all temporary closures by 8 a.m. (vacation, emergencies, school closures, holidays etc...) in DECAL KOALA at all times under the Required Report tab whenever your facility is closed temporarily when you are not caring for children for one day or more. Please be sure to SAVE the report prior to exiting.

-Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

-All amendments are required to be electronically entered in DECAL KOALA effective August 2, 2021.

-Please ensure to hide staff who are no longer employed in your DECAL KOALA account.

-Please ensure that director and staff responsible for food preparation completes the four (4) hours of nutrition training as soon as possible but within the first year of employment.

-For centers conducting or planning on conducting transportation, please remember that the transportation training certificates must be completed prior to participating in transportation and renewed every two years for anyone checking the vehicle, chaperoning on a trip, and signing the checklist, including the director. Please ensure that directors ensure that they also complete the transportation training upon being hired at the center. *Please ensure to do a physical first and second check (and document by signing) of vehicles used to transport children.
 • The CCS Consultant discussed and emailed a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities Met

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR) Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children. Please ensure items such as grocery bags, staff members' personal items, wipes packages and items that state, "keep out of reach of children" are always inaccessible to children.

591-1-1-.26 Playgrounds(CR) Met

Correction Deadline: 12/4/2024

Corrected on 8/21/2025

.26(8) - The previous citation was observed to be corrected. The Consultant observed playground B-Basketball area and playground C-Rabbit Run to have new resilient surfacing that measured six inches beneath and around the fall zones of the slide.

Food Service

Correction Deadline: 7/10/2024

Corrected on 8/21/2025

.15(2) - The previous citation was observed to be corrected. The Consultant observed six out of six infants present on the day of the visit to have evidence of a current infant feeding plan on file.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Met

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Please ensure that cribs/cots are labeled for individual use.

Correction Deadline: 11/21/2024

Corrected on 8/21/2025

.30(1)(b) - The previous citation was observed to be corrected. The Consultant observed the mats to have been replaced in room R (G-3), F (toddlers) and were at least 2 inches thick as required.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

Technical Assistance

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have always at least one person with current pediatric First Aid and pediatric CPR training in each classroom.

Correction Deadline: 9/20/2025

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(2)(a)-(n) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 8/22/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/20/2025

Technical Assistance

591-1-1-.33(5)(b)(2)(i)-(iv) - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/20/2025

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.