



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/21/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 7:15 AM **Departure:** 11:00 AM

**CCLC-58045**  
**Childcare Network #338**  
 2510 Greythorne Commons Douglasville, GA 30135 Douglas  
 County  
 (470) 754-0111 cni338@childcarenetwork.com

Regional Consultant  
 Laura Swann  
 Phone: (706) 855-3454  
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**Mailing Address**  
 Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/21/2025                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11/20/2024                  | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11/20/2024                  | Complaint Investigation Follow Up         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building | Room         | Age Group                                            | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes             |
|----------|--------------|------------------------------------------------------|-------|----------|------|------------|--------------|------------|--------------|-------------------|
| Main     | A-1L         | Infants                                              | 1     | 0        | C    | 10         | C            | NA         | NA           | Clean Up          |
| Main     | B-2L         |                                                      | 0     | 0        | C    | 8          | C            | NA         | NA           |                   |
| Main     | C-3L         |                                                      | 0     | 0        | C    | 8          | C            | NA         | NA           |                   |
| Main     | D-4L         |                                                      | 0     | 0        | C    | 10         | C            | NA         | NA           |                   |
| Main     | E-5L         |                                                      | 0     | 0        | C    | 12         | C            | NA         | NA           |                   |
| Main     | F-6L         |                                                      | 0     | 0        | C    | 11         | C            | NA         | NA           |                   |
| Main     | G-4R         | Six Year Olds and Over                               | 1     | 3        | C    | 20         | C            | NA         | NA           | Free Play         |
| Main     | H-3R GA PreK |                                                      | 0     | 0        | C    | 21         | C            | NA         | NA           |                   |
| Main     | I-2R GA PreK |                                                      | 0     | 0        | C    | 20         | C            | NA         | NA           |                   |
| Main     | J-1R         | Two Year Olds and Three Year Olds and Four Year Olds | 2     | 9        | NC   | 19         | C            | NA         | NA           | Centers,Breakfast |

Total Capacity @35 sq. ft.: 139

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 12

Total Capacity @35 sq. ft.: 139

Total Capacity @25 sq. ft.: 0

| Building | Playground                        | Playground Occupancy | Playground Compliance |
|----------|-----------------------------------|----------------------|-----------------------|
| Main     | A - 6 weeks - 35 mos. Toddler     | 38                   | C                     |
| Main     | B - 3 - 12 Yrs. (Large Playgroun) | 41                   | C                     |

| <b>Enrolled Children</b> |                |                |                |                |                           |                          |
|--------------------------|----------------|----------------|----------------|----------------|---------------------------|--------------------------|
| <b>Under 1 years</b>     | <b>1 years</b> | <b>2 years</b> | <b>3 years</b> | <b>4 years</b> | <b>5 years (Prekonly)</b> | <b>5 years and older</b> |
| 6                        | 11             | 10             | 17             | 36             | 0                         | 23                       |

#### **Comments**

Licensing study completed on February 21, 2025.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decga.gov](mailto:qualityrated@decga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

**Date:** 2/21/2025 **VisitType:** Complaint Investigation & Licensing **Arrival:** 7:15 AM **Departure:** 11:00 AM  
**Study**

**CCLC-58045**

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**The following information is associated with a Licensing Study Visit:**

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Technical Assistance**

591-1-1-.12(2) - Please continue to monitor the child size sofas and chairs for wear and replace or repair when foam is exposed.

**Correction Deadline: 2/21/2025**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Comment**

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following classrooms had items that needed to be repaired:

H 3R- Paint was peeling off the white storage cabinets and on the inside of the restroom door.

D 4L- Paint was peeling off the white storage cabinets.

G 4R- Paint was peeling off the white storage cabinets, one drawer cover was missing and the white counter top was not attached.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 3/7/2025**

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**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Correction Deadline: 11/22/2024**

**Corrected on 2/21/2025**

**.26(4) - Correction observed on this date.**

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**Food Service**

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**591-1-1-.15 Food Service & Nutrition**

**Technical Assistance**

**Technical Assistance**

591-1-1-.15(2) - Consultant reviewed with the director the items required on infant feeding plans as follows: requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies.

**Correction Deadline: 2/21/2025**

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**591-1-1-.18 Kitchen Operations**

**Not Met**

**Comment**

Please ensure that all food items are stored in airtight containers.

**Finding**

591-1-1-.18(9) requires cleaning materials to be stored separately from food. It was determined based on observation that in one lower cabinet there was a "Clorox" bottle and "Dawn" detergent stored with "Lays" potato chips.

**POI (Plan of Improvement)**

The Center will establish and maintain separate storage areas for food and cleaning materials.

**Correction Deadline: 2/21/2025**

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)**

**Not Met**

**Finding**

591-1-1-.17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that in classrooms F 6L, G 4R and J 1R three children were observed to not wash their hands upon arrival for care.

**POI (Plan of Improvement)**

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

**Correction Deadline: 2/21/2025**

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**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.13 Field Trips(CR)****Met****Comment**

Center does not participate in field trips at this time.

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**591-1-1-.36 Transportation(CR)****Technical Assistance****Technical Assistance**

591-1-1-.36(4)(b) - Please continue to monitor the interior of the vehicle ending in tag # 6237 for trash and clean when present.

**Correction Deadline: 2/22/2025**

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Technical Assistance****Technical Assistance**

591-1-1-.30(1)(b)1 - Please monitor all mats to ensure there are no worn places with exposed foam. Repair or replace mats when foam is exposed.

**Correction Deadline: 2/21/2025**

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided 3 file(s) for employees hired since last visit.

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**591-1-1-.14 First Aid & CPR****Met****Comment**

Complete first aid kits observed in center and on vehicles.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

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**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation and staff statements in classroom J 1R there were three two-year-old children mixed with one three-year-old and five four-year-olds after the first hour of the center opening.

**POI (Plan of Improvement)**

The Center will maintain separation of these children under three years old. Two-year-old children will be moved to another classroom with children under three-years-olds.

**Correction Deadline: 2/21/2025**

**Recited on 2/21/2025**

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.