



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/5/2024 VisitType: Licensing Study

Arrival: 12:15 PM Departure: 3:00 PM

CCLC-3023

Open Arms Lutheran Child Development Center of Buckhead  
4000 Roswell Rd Atlanta, GA 30342 Fulton County  
(404) 256-1330 barbara.collins@openarmsbuckhead.org

Regional Consultant  
Marlene Emelle  
Phone: (912) 544-9594  
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Mailing Address  
Same

Quality Rated: ★ ★

| Compliance Zone Designation |                                |               | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. |
|-----------------------------|--------------------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 06/05/2024                  | Licensing Study                | Good Standing |                                                                                                                                                                                                                         |
| 07/24/2023                  | Complaint Closure              | Good Standing |                                                                                                                                                                                                                         |
| 07/13/2023                  | Incident Investigation Closure | Good Standing |                                                                                                                                                                                                                         |
|                             |                                |               | <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.                                                                                                                |
|                             |                                |               | <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.                                                                                                                          |
|                             |                                |               | <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.                                                                                                                |

Ratios/License Capacity

| Building                        | Room            | Age Group                       | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes         |
|---------------------------------|-----------------|---------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|---------------|
| Main                            | 1:1L Infant I   | Infants                         | 1     | 6        | C                             | 15         | C            | NA         | NA           | Nap,Free Play |
| Main                            | 10:2R down PII  | Six Year Olds and Over          | 2     | 22       | C                             | 19         | NC           | NA         | NA           | Lunch         |
| Main                            | 11:1R down PreK | GA PreK                         | 1     | 8        | C                             | 21         | C            | NA         | NA           | Nap           |
| Main                            | 2:2L Toddler I  | One Year Olds                   | 2     | 10       | C                             | 10         | C            | NA         | NA           | Free Play     |
| Main                            | 3:3L T Tots     | One Year Olds                   | 2     | 11       | C                             | 11         | C            | NA         | NA           | Free Play     |
| Main                            | 4:1R Infant II  | Infants                         | 1     | 5        | C                             | 12         | C            | NA         | NA           | Free Play     |
| Main                            | 5:2R Toddler II | Two Year Olds                   | 1     | 7        | C                             | 12         | C            | NA         | NA           | Nap           |
| Main                            | 6:6R down EPI   | Two Year Olds                   | 2     | 9        | C                             | 16         | C            | NA         | NA           | Nap           |
| Main                            | 7:5R down EPII  | Two Year Olds                   | 1     | 7        | C                             | 15         | C            | NA         | NA           | Nap           |
| Main                            | 8:4R down EPIII | Three Year Olds                 | 2     | 11       | C                             | 21         | C            | NA         | NA           | Nap           |
| Main                            | 9:3R down PI    | Three Year Olds                 | 1     | 8        | C                             | 18         | C            | NA         | NA           | Nap           |
| Total Capacity @35 sq. ft.: 170 |                 |                                 |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |               |
| Total # Children this Date: 104 |                 | Total Capacity @35 sq. ft.: 170 |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |               |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | Preschool  | 66                   | C                     |
| Main     | Toddler    | 21                   | C                     |

### Comments

The purpose of this visit was to conduct a Licensing Study follow up.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov) for more information. Free technical assistance is available!**



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(Findings Report)

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Consultant observed a variety of equipment and toys throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Consultant observed center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that classroom 10:2R down PII had 22 children present and is licensed for 19 children.

POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 6/5/2024

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Consultant observed center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Consultant observed playground to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Consultant discussed with staff proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)** Met

**Comment**

Consultant observed proper hand washing throughout the center.

**591-1-1-.20 Medications(CR)** N/A

**Comment**

Consultant observed the Provider currently does not dispense/administer medication.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures** Met

**Correction Deadline: 7/28/2023**

**Corrected on 6/5/2024**

**.21(1)(a-o) - Previous citation was corrected**

**Safety**

**591-1-1-.11 Discipline(CR)** Met

**Comment**

Consultant observed staff to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)** N/A

**Comment**

Consultant observed center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** N/A

**Comment**

Consultant observed center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** Met

**Comment**

Consultant discussed with staff and director SIDS and infant sleeping position.

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** Met

**Comment**

Consultant reviewed criminal record checks to be complete.

**591-1-1-.14 First Aid & CPR** Met

**Comment**

Consultant reviewed evidence observed of 100% of center staff certified in First Aid and CPR.

**591-1-1-.31 Staff(CR)** Met

**Comment**

Consultant observed staff to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** Met

**Comment**

Consultant observed center to maintain appropriate staff:child ratios.

**Comment**

Consultant observed adequate supervision on this date.

**Correction Deadline: 4/17/2023**

**Corrected on 6/5/2024**

**.32(7) - Previous citation corrected. There was supervision throughout the center.**