



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/14/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:50 AM **Departure:** 5:00 PM

CCLC-63505

Kids 'R' Kids University Center

225 Collins Industrial Way Lawrenceville, GA 30043 Gwinnett
County
(770) 962-6400 sarah.fumero@otterlearning.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

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lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>		
11/14/2024	Complaint Investigation Follow Up	Good Standing
09/05/2024	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left (A) (6wks. - 12mths.)	Two Year Olds	2	12	C	22	C	NA	NA	Lunch
Main	1st Right (C) (2 - 2.5 months)	Infants and One Year Olds	2	8	C	25	C	NA	NA	Feeding, Nap, Floor Play
Main	2nd Left (D) (2.5yrs. - 3yrs.)	Two Year Olds and Three Year Olds	2	12	C	22	C	NA	NA	Lunch
Main	2nd Right (B) (12mths. - 24mths.)	One Year Olds	3	11	C	23	C	NA	NA	Transitioning, Diapering
Main	3rd Left (E) (3 years old)	Three Year Olds	2	14	C	22	C	NA	NA	Lunch
Main	4th Left (F) (GA Pre-K)	GA PreK	2	18	C	22	C	NA	NA	Lunch
Main	5th Left (G) (GA Pre-K)	GA PreK	2	18	C	23	C	NA	NA	Lunch
Main	Cafeteria		0	0	C	24	C	NA	NA	
Main	GYM (Afterschool)		0	0	C	44	C	NA	NA	
Main	Middle (I) (3.5yrs. - 5yrs.)	Three Year Olds and Four Year Olds	2	16	C	27	C	NA	NA	Transitioning, Lunch
Total Capacity @35 sq. ft.:			254		Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 109			Total Capacity @35 sq. ft.: 254		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A Infants/toddler	24	C
Main	Playground B School age	87	C
Main	Playground C- Courtyard All Ages	41	C
Main	Playground D- Toddlers/Preschool	43	C

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on September 5, 2024.

Plan of Improvement: Developed This Date 11/14/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant-Structural/Mechanical

Not Met

Finding

591-1-1-.25(21) requires that all floor level windows or full-length glass doors be constructed of safety glass with decals applied at the eye level of the children or such windows or doors shall have protective devices covering the glass designed to prevent the children from getting cut by the glass should it break for any reason. Except in School-age Centers, child care rooms shall have outside windows which receive natural sunlight and equal not less than five percent (5%) of the floor area in each room, unless central heating and air conditioning are provided. It was determined based on observation the doors to the outside in the infant through Preschool rooms lacked decal at the children eye-level to prevent an injury.

POI (Plan of Improvement)

The Center will ensure that glass windows and doors that are accessible to children are constructed of safety glass with decals at children's eye level and will ensure there are adequate outside windows or will provide central heat and air conditioning.

Correction Deadline: 11/15/2024

Recited on 11/14/2024

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the climbing structure had chipped paint and exposed rust areas on the climbing structures platforms and bars on Playground B.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 11/29/2024

Recited on 11/14/2024

Health and Hygiene

Correction Deadline: 5/31/2024

Corrected on 11/14/2024

.07(2) - The previous citation was observed to be corrected. Director stated that staff members report all incidents to the administration and write a report. The reports are given to the parents to be signed at the end of the day.

Policies and Procedures

Correction Deadline: 5/31/2024

Corrected on 11/14/2024

.29(1) - The previous citation was observed to be corrected. Director stated understanding that incidents needed to be reported within a 24-hour period.

Safety

Correction Deadline: 5/31/2024

Corrected on 11/14/2024

.11(2) - The previous citation was observed to be corrected. Director stated that the staff uses redirection to manage children's behavior and staff are able to request assistance from the administration if needed. Consultant conducted a walk-through of the center and observed a positive learning environment throughout.

Staff Records

Comment

Director provided eight files for employees hired since last visit on September 5, 2024.