



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/2/2026

VisitType: POI Follow Up

Arrival: 9:25 AM

Departure: 1:30 PM

CCLC-24259

Five Star Academy

97 Ozora Rd. Loganville, GA 30052 Gwinnett County
 (678) 638-7827

Lead Consultant

Dianne Clarke

Phone: (770) 357-4923

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dianne.clarke@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/02/2026	POI Follow Up	Deficient	
04/02/2026	TA Follow Up	NA	
03/19/2026	Incident Investigation Closure	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R		0	0	C	17	C	NA	NA	Not In Use
Main	B 2R	Infants and One Year Olds	2	6	C	19	C	NA	NA	Floor Play, Free Play
Main	C 3R	One Year Olds	2	9	C	18	C	NA	NA	Diapering, Story
Main	D 4R	Two Year Olds	3	13	C	24	C	NA	NA	Circle Time
Main	E 3L Back	Two Year Olds	2	7	C	22	C	NA	NA	Story
Main	F L 1R	Three Year Olds and Four Year Olds	1	9	C	16	C	22	C	Transitioning
Main	G L 2R	Three Year Olds	1	12	C	21	C	NA	NA	Circle Time
Main	H 1L	GA PreK	2	17	C	22	C	29	C	Snack
Main	I 2L	GA PreK	2	20	C	22	C	29	C	Snack
Main	J R 1L	Four Year Olds	1	11	C	22	C	31	C	Story

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

Total # Children this Date: 104

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

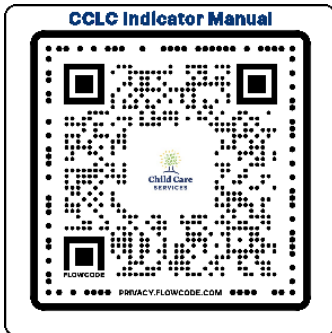
Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A 5-12 years	159	C
Main	PG B 1-4 Years	56	C
Main	PG C Infant	18	C

Comments

The following items were discussed during the visit:

- playground check and maintenance
- parent sign in and out
- correction deadlines
- transportation checks

Plan of Improvement: To Be Submitted 04/17/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 4/2/2026 VisitType: POI Follow Up Arrival: 9:25 AM Departure: 1:30 PM

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The following information is associated with a POI Follow Up:

Children's Records

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(6) requires the Center to maintain records of a child's daily arrival and departure for the twelve (12) preceding months that the Parent or person(s) authorized by the Parent documents, in written or electronic format, each time the Parent or authorized person drops off and picks up the child. The documentation shall include at least the date, the child's name, the arrival and departure times, and the signature or initials of the Parent or authorized person at the time of arrival and departure. These records shall be made available to the Department in printed or written form upon request. It was determined based on a review of records that the arrival and departure times were not observed to be completed by the parent.

Correction Deadline: 4/2/2026

Recited on 4/2/2026

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 3/9/2026

Corrected on 4/2/2026

.25(13) - The previous citation was observed corrected on this date. There were no plastic bags accessible in children's cubbies in the D-4R classroom.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the bottom of section two and three from left to right and the bottom of the left double gate on the Back left playground was observed to not be in good repair and there were pieces of the fence sticking out and accessible to the children.

Correction Deadline: 4/2/2026

Recited on 4/2/2026

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 3/9/2026

Corrected on 4/2/2026

.15(2)(f) - The previous citation was observed corrected on this date. The consultant observed the macaroni and cheese, strawberries and green beans were cut into on-quarter inch pieces for infants and one-half inch for toddlers.

Safety

591-1-1-.13 Field Trips(CR)

Met

Correction Deadline: 3/9/2026

Corrected on 4/2/2026

.13(6) - The previous citation was observed corrected on this date. The director has created a system to check to ensure that the information is completed for all children. The current transportation was observed to have all information completed.

591-1-1-.36 Transportation(CR)

Not Met

Correction Deadline: 3/10/2026

Corrected on 4/2/2026

.36(7)(d)1. - The previous citation was observed corrected on this dated. The transportation checklist for the week of March 16, 2026, and March 23, 2026, were observed to be completed.

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that the second check was not recorded from Trip Elementary School on March 27, 2026.

Correction Deadline: 4/2/2026

Recited on 4/2/2026

Staff Records	
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591-1-1-.33 Staff Training

Defer

Correction Deadline: 4/8/2026

Corrected on 4/2/2026

.33(3)(a)-(k) - The previous citation was observed corrected on this date. The consultant observed a Health and Safety Orientation Training completed on January 2, 2025.

Defer

591-1-1-.33(5)(a)-The citation is deferred in that the correction deadline of April 8, 2026, has not yet passed.

Correction Deadline: 4/8/2026

Defer

591-1-1-.33(5)(b)(1)-he citation is deferred in that the correction deadline of April 8, 2026, has not yet passed.

Correction Deadline: 4/8/2026

Defer

591-1-1-.33(5)(b)(2)(i)-(iv)-The citation is deferred in that the correction deadline of April 8, 2026, has not yet passed.

Correction Deadline: 4/8/2026

591-1-1-.31 Staff(CR)

Defer

Defer

591-1-1-.31(2)(b)2.-The correction deadline of June 30, 20206, has not yet passed.

Correction Deadline: 6/30/2026

Staffing and Supervision	
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591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/9/2026

Corrected on 4/2/2026

.32(7) - The previous citation was observed corrected on this date. The staff were observed to be seated during the meal time.