



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/2/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:25 AM **Departure:** 12:35 PM

CCLC-86

Open Arms Lutheran Child Development Center

4655 Webb Bridge Rd Alpharetta, GA 30005 Fulton County
 (770) 475-6570 openarms@cts.org

Child Care Services Manager

Jessica Grant

Phone: (770) 359-5808

Fax: (404) 591-5814

jessica.grant@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/02/2023	Complaint Investigation Follow Up	Good Standing	
08/22/2023	Licensing Study	N/A	
06/10/2022	Monitoring Visit	N/A	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Left Hall	Three Year Olds	1	11	C	15	C	NA	NA	Snack
Main	1L - Right Hall	Infants and One Year Olds	2	5	C	11	C	NA	NA	Floor Play
Main	1R - Left Hall	Four Year Olds	1	7	C	15	C	21	C	Centers
Main	1R - Right Hall	Infants	1	5	C	10	C	NA	NA	Nap
Main	2L - Left Hall	Three Year Olds	2	14	C	18	C	NA	NA	Transitioning
Main	2L - Right Hall	One Year Olds	2	8	C	12	C	NA	NA	Outside
Main	2R - Left Hall	Three Year Olds	2	11	C	18	C	NA	NA	Centers
Main	2R - Right Hall	One Year Olds	2	7	C	10	C	NA	NA	Floor Play
Main	3L - Left Hall	GA PreK	2	16	C	18	C	NA	NA	Circle Time
Main	3L - Right Hall	Two Year Olds	2	9	C	13	C	NA	NA	Outside, Transitioning
Main	3R - Left Hall	GA PreK	2	14	C	18	C	25	C	Centers
Main	3R - Right Hall	Two Year Olds	2	8	C	13	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 171					Total Capacity @25 sq. ft.: 171					
Total # Children this Date: 115					Total Capacity @25 sq. ft.: 171					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Middle Yard	197	C

Comments

The purpose of this visit is to conduct a follow-up visit and complaint investigation.

Plan of Improvement: Developed This Date 11/02/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Kisha Torres, Program Official

Date

Jessica Grant, Child Care Services Manager

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that a black staff purse (Mouth Duck) was accessible to the children in the 2L classroom on the left hall on the sink area. A black staff purse (US Polo Assn.) was also accessible to the children in the 3R classroom right hall on the sink area.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/22/2023

Recited on 11/2/2023

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 8/22/2023

Corrected on 11/2/2023

.30(1)(b)1 - Corrections observed. No mats were observed to be torn.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 8/22/2023

Corrected on 11/2/2023

.09(1)(c) - All staff were observed to have satisfactory comprehensive background checks completed.