



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/9/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:45 AM **Departure:** 2:15 PM

CCLC-48755

Special Investigations Unit Sr. Specialist

Bright Promises of Hartwell

Beverly Pollard

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(706) 376-2068 sd00735@yahoo.com

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beverly.pollard@decal.ga.gov

Mailing Address
92 Maret Street
Royston, GA 30662

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/09/2023	Complaint Investigation Follow Up	Good Standing	
03/23/2023	Complaint Closure	Good Standing	
02/20/2023	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R Infants	Infants and One Year Olds	2	12	C	12	C	NA	NA	Nap,Feeding
Main	B-1L Back	Two Year Olds	1	8	C	9	C	NA	NA	Nap
Main	C-1L front	One Year Olds	1	11	NC	11	C	NA	NA	Nap
Main	D-Left hall 1R	Three Year Olds and Four Year Olds	2	21	C	24	C	NA	NA	Nap
Main	E-left hall back		0	0	C	24	C	NA	NA	Not In Use
		Total Capacity @35 sq. ft.: 80			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 52		Total Capacity @35 sq. ft.: 80			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back left Playground	25	C
Main	Back Right Playground	14	C
Main	Front Playground	55	C

Comments

The purpose of this visit was to follow up to the previous visit conducted on February 20, 2023.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Wakenda Bullard, Program Official

Date

Beverly Pollard, Special Investigations Unit Sr.
Specialist

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.03(6) - Correction - Rotating children in equipment was discussed with all staff persons.

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.03(9) - Correction - Safe handling of children was reviewed with all staff persons.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.08(1) - Correction

Health and Hygiene

591-1-1-.07 Children's Health

Met

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.07(5) - Correction - No infants were observed in cribs with attached pacifiers.

591-1-1-.17 Hygiene(CR) Met

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.17(2) - Correction - All children are checked before pickup to ensure clean hands, faces, and clothing.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures Met

Correction Deadline: 2/25/2023

Corrected on 5/9/2023

.21(3) - Correction

Safety

591-1-1-.11 Discipline(CR) Met

Correction Deadline: 2/28/2023

Corrected on 5/9/2023

.11(2) - Correction - Discipline rules were reviewed with all staff persons.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Not Met

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.30(1)(a)2 -

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

It was determined based on observation that eight of twelve crib sheets were not tight fitting. Additionally, two infants were observed sleeping in cribs with a loose fitting sheet.

POI (Plan of Improvement)

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 3/1/2024

Recited on 5/9/2023

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.30(2)(c) - Correction - No infants were observed sleeping in swings or bouncy seats.

Staff Records

591-1-1-.14 First Aid & CPR Met

Correction Deadline: 3/22/2023

Corrected on 5/9/2023

.14(2) - Correction

591-1-1-.33 Staff Training

Met

Correction Deadline: 2/21/2023

Corrected on 5/9/2023

.33(2) - Correction

Correction Deadline: 3/22/2023

Corrected on 5/9/2023

.33(3) - Correction

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50.

It was determined that upon arrival, there was one staff person with 11 one-year-old children in room 1L-front. Two staff persons were required.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 5/9/2023

Correction Deadline: 2/20/2023

Corrected on 5/9/2023

.32(4) - Children under three years of age were housed separately from children over three years of age on this date.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 2/28/2023

Corrected on 5/9/2023

.32(7) - Adequate supervision was observed on this date.