



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/22/2025 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 9:30 AM **Departure:** 1:30 PM

CCLC-56511
Parker-Chase West Cobb
 3422 Ernest W Barrett Pkwy NW Marietta, GA 30064 Cobb County
 (770) 499-1915

Regional Consultant
 Alison Benson
 Phone: (866) 369-6921
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 alison.benson@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/22/2025	Complaint Investigation & Monitoring Visit	Good Standing	
11/25/2025	Incident Investigation Closure	Deficient	
11/17/2025	Complaint Closure	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L-800 Koalas	One Year Olds and Two Year Olds	1	6	C	23	C	NA	NA	Lunch
Main	1R-100 Bunnies	Infants	2	4	C	16	C	NA	NA	Nap,Floor Play
Main	2 L-900 Penguins	One Year Olds and Two Year Olds	2	13	C	22	C	NA	NA	Lunch,Nap
Main	2 R-200 Lambs	Infants and One Year Olds	2	6	C	16	C	NA	NA	Nap,Floor Play
Main	3L-1000 Giraffes	Two Year Olds and Three Year Olds	2	12	C	22	C	NA	NA	Lunch
Main	3R-300 Bear Cubs	One Year Olds	1	4	C	17	C	NA	NA	Nap
Main	4 L-1100 Zebra's	Three Year Olds and Four Year Olds	2	8	C	22	C	NA	NA	Lunch
Main	4R-400 Duckling		0	0	C	16	C	NA	NA	
Main	5L-1200 Turtles	Three Year Olds and Four Year Olds	2	9	C	23	C	NA	NA	Lunch
Main	6L- 1300 Tigers	Four Year Olds and Five Year Olds	2	20	C	21	C	NA	NA	Nap
Main	7L- 1400 Frogs		0	0	C	21	C	NA	NA	
Main	8L-1500 Eagles		0	0	C	21	C	NA	NA	
Main	9L- 1600 Pandas		0	0	C	27	C	NA	NA	
Main	Rear Left- 700 Elephants	Five Year Olds and Six Year Olds and Over	2	12	C	20	C	NA	NA	Free Play
Main	Rear Middle- 600 Horses		0	0	C	24	C	NA	NA	
Main	Rear Rt- 500 Lions	One Year Olds and Two Year Olds	2	14	C	22	C	NA	NA	Nap

	Total Capacity @35 sq. ft.: 333	Total Capacity @25 sq. ft.: 0
Total # Children this Date: 108	Total Capacity @35 sq. ft.: 333	Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left Front	20	C
Main	Right back	320	C
Main	Right Front	35	C
Main	Right Rear	73	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
16	36	32	34	52	13	19

Comments

The purpose of today's visit was to conduct a Monitoring Visit and to follow-up from the previous visit.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

The center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

The playground was observed to be clean and in good repair on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Adequate supervision was observed on this date.

Comment

The center was observed to maintain appropriate staff:child ratios.

The following information is associated with a Complaint Investigation Visit:

Policies and Procedures

591-1-1-.29 Required Reporting**Met**

Correction Deadline: 11/17/2025

Corrected on 12/22/2025

.29(3) - This has been discussed and the center will follow the correct procedures in the future.

Staffing and Supervision

591-1-1-.32 Supervision(CR)**Met**

Correction Deadline: 11/25/2025

Corrected on 12/22/2025

.32(7) - Adequate supervision was observed on this date.