



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/21/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 9:00 AM **Departure:** 12:10 PM

CCLC-16951

Towne Square Academy at Green Valley

1000 LaBonte Pkwy McDonough, GA 30252 Henry County
 (678) 583-2825

Special Investigations Unit Specialist

Brittany Cook

Phone: (706) 434-4412

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brittany.cook@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/21/2025	Incident Investigation & Follow Up	Good Standing	
09/18/2025	Monitoring Visit	Good Standing	
02/18/2025	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Infants and One Year Olds	1	6	C	13	C	NA	NA	Floor Play, Feeding
Main	Room 10	Two Year Olds	2	14	C	19	C	NA	NA	Free Play
Main	Room 11		0	0	C	17	C	23	C	Not In Use
Main	Room 2		0	0	C	14	C	NA	NA	Not In Use
Main	Room 3		0	0	C	18	C	25	C	Not In Use
Main	Room 4	One Year Olds	1	8	C	19	C	NA	NA	Transitioning
Main	Room 5	GA PreK	2	18	C	20	C	NA	NA	Centers
Main	Room 6	GA PreK	2	16	C	20	C	NA	NA	Transitioning
Main	Room 7	Three Year Olds	1	11	C	14	C	20	C	Transitioning
Main	Room 8	Three Year Olds and Four Year Olds	1	10	C	16	C	23	C	Centers
Main	Room 9	Two Year Olds and Three Year Olds	2	6	C	19	C	NA	NA	Free Play
			Total Capacity @35 sq. ft.: 189			Total Capacity @25 sq. ft.: 215				
Total # Children this Date: 89			Total Capacity @35 sq. ft.: 189			Total Capacity @25 sq. ft.: 215				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1 (toddlers)	50	C
Main	Playground 2 (preschool)	72	C

Main	Playground 3 (school age)	41	C
Main	Playground 4 (infants)	17	C

Comments

The investigation was not concluded on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Incident Investigation & Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 9/18/2025

Corrected on 10/21/2025

.25(13) - The previous citation was observed corrected on this date. The Consultant did not observe any purses on top of the cubbies in room 8.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that on the preschool playground the fence around the air conditioning unit had sharp edges present at the bottom where the fence was no longer in place.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 11/4/2025

Recited on 10/21/2025

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was 1 inch of resilient surfacing in the fall zones of the green slide on the right side of the playground 2 (preschool) play structure when at least 6 inches were required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 10/31/2025

	Staff Records
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Finding

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on observation that staff #10 was present in room 10 where there were two teachers and fourteen 2-year-old children present with a comprehensive satisfactory background check on that was not electronically ported on this date.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review CBC's every two weeks to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will continue to check periodically to ensure CRC rules are maintained. The Director ported staff #11 electronically immediately on this date.

Correction Deadline: 10/21/2025