



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/11/2026 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 10:20 AM **Departure:** 12:30 PM

CCLC-63978

Chroma Early Learning Academy of Ellenwood

2765 E Atlanta Rd Ellenwood, GA 30294 Henry County
 (678) 580-6526

Regional Consultant

Dyneshia Lynn

Phone: ()

Fax: Dyneshia Lynn

dyneshia.lynn@dec.al.ga.gov

Joint with: Rukiya Thomas

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/11/2026	Complaint Investigation & Monitoring Visit	Good Standing	
05/19/2026	Complaint Closure	Good Standing	
05/14/2026	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Back Building	A-First Room		0	0	C	31	C	NA	NA	Not In Use
Back Building	B-Middle Room		0	0	C	31	C	NA	NA	Not In Use
Back Building	C-Back Room		0	0	C	31	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 93			Total Capacity @25 sq. ft.: 0							
Main Building	A-1st Left	Infants	2	7	C	16	C	NA	NA	Lunch,Feeding, Nap
Main Building	B-2nd Left	Three Year Olds	1	14	C	27	C	NA	NA	Centers
Main Building	C-3rd Left		0	0	C	13	C	NA	NA	Not In Use
Main Building	D-Middle	Six Year Olds and Over	2	21	C	39	C	NA	NA	Outside
Main Building	E-3rd Right	One Year Olds	1	7	C	17	C	NA	NA	Transitioning,Lunch,Diapering
Main Building	F-2nd Right	Two Year Olds	2	18	C	20	C	NA	NA	Art
Main Building	G-1st Right	Four Year Olds	2	14	C	24	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 156			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 81			Total Capacity @35 sq. ft.: 249			Total Capacity @25 sq. ft.: 0				

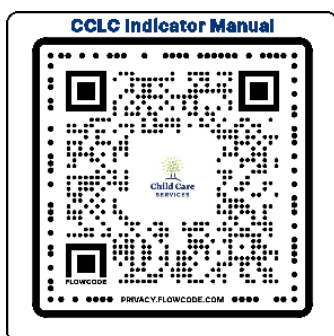
Building	Playground	Playground Occupancy	Playground Compliance
Back Building	Back	13	C
Back Building	Back Middle	66	C
Back Building	Front	44	C
Back Building	Middle	21	C
Back Building	Right-Hard Surface/Track	11	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
13	11	23	20	10	0	21

Comments

The purpose of this visit was to conduct a POI Follow Up and complaint investigation.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 6/11/2026 VisitType: Complaint Investigation & Monitoring Visit Arrival: 10:20 AM Departure: 12:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) Not Met

Correction Deadline: 6/11/2026

Corrected on 6/11/2026

.25(13) - The previous rule violation was observed to be corrected.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards are in need of repairs:

B 2nd left

- * Underneath the cubbies on the right side had chipped paint
- * Chipped paint on the right and left of the screen projector television.
- * Chipped paint on the left side wall by the back door
- * Chipped paint on the right wall by the front door.
- * Bottom of the left toilet had a screw longer than two threads .

F 2nd Right

- * Chipped paint on the pink window seal near the back door.
- * Water stained ceiling tile over left toilet.
- * Bottom of the left toilet had a screw longer than two threads .

G 1st Right

- * Exposed dry wall by the front classroom door
- * Water stained ceiling tile over left toilet.

E 3rd Right

- * Water stained ceiling tile on the back left corner near the back door.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 6/11/2026

Recited on 6/11/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the Back Building Right Hand Surface/Track front exit gate near the parking lot had a 4-inch gap that posed an entrapment hazard . Additionally, The exit gate was open which posed a eloping hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 6/11/2026

Recited on 6/11/2026

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the Back Building Front playground had a screw protruding out the wood panel on the left near the second door on the right which posed a scratching hazard. It was further determined that on Back Building Back Middle playground had a screw protruding out the wood panel next to the second right window near the first door on the right which posed a scratching hazard.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 6/11/2026

Recited on 6/11/2026

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands on this date.

Correction Deadline: 5/14/2026

Corrected on 6/11/2026

.17(7)(a) - The previous rule violation was observed to be corrected.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Not Met****Finding**

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined based on observation that a staff member in Room E-3rd Right used inappropriate tone when speaking to children in the classroom. The staff member told two toddlers in a harsh tone to "sit down" and "stop".

POI (Plan of Improvement)

The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

Correction Deadline: 6/11/2026

Recited on 6/11/2026

591-1-1-.36 Transportation(CR)**Not Met**

Correction Deadline: 6/11/2026

Corrected on 6/11/2026

.36(4)(a) - The previous rule violation was observed to be corrected.

Finding

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that the following hazards were found on the vehicles

Tag#SDH3859

* Metal bar protruding out the top back left wall near the back exit door.

Tag#YXV516

* Grey duct tape was on the drivers seat.

* First left seat had tears.

* First right seat had exposed foam .

POI (Plan of Improvement)

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

Correction Deadline: 6/11/2026

Recited on 6/11/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Director provided two file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Please be mindful of training expiration dates.

591-1-1-.33 Staff Training**Not Met****Finding**

591-1-1-.33(1) requires all Employees and Provisional Employees to receive Initial Center orientation prior to assignment to children or task. It was determined based on a review of records that Staff#1 date of hire January 22, 2026, Staff#11 date of hire April 13, 2026, Staff#21 date of hire May 5,2011 and Staff#22 date of hire April 16, 2026 did not have evidence of a completed orientation training, as required

POI (Plan of Improvement)

The Center will develop and provide orientation for all new Staff prior to their assignment to children or task.

Correction Deadline: 6/11/2026**Recited on 6/11/2026****591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Adequate supervision observed on this date.

591-1-1-.32 Supervision(CR)**Met****Comment**

Discussed naptime ratios.

The following information is associated with a Complaint Investigation Visit:**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Correction Deadline: 5/19/2026****Corrected on 6/11/2026****.10(4) - The previous rule violation was observed to be corrected.****591-1-1-.17 Hygiene(CR)****Met****Correction Deadline: 5/19/2026****Corrected on 6/11/2026****.17(7) - The previous rule violation was observed to be corrected.****Correction Deadline: 5/19/2026****Corrected on 6/11/2026****.17(8) - The previous rule violation was observed to be corrected.**