



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/20/2025 VisitType: Complaint Investigation Follow Up Arrival: 2:30 PM Departure: 6:30 PM

CCLC-51607  
The Pangea School  
850 Buford Drive Lawrenceville, GA 30043 Gwinnett County  
(770) 962-1960

Special Investigations Unit Sr. Specialist  
Brittany Mathews  
Phone: (229) 317-9647  
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Mailing Address  
Same

Quality Rated: ★ ★ ★

| <u>Compliance Zone Designation</u> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/20/2025                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 09/29/2025                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 07/31/2024                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                    |                                   |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

Ratios/License Capacity

| Building                        | Room     | Age Group       | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes               |
|---------------------------------|----------|-----------------|---------------------------------|----------|------|------------|--------------|------------|--------------|---------------------|
| Main                            | A-1L     | GA PreK         | 2                               | 4        | C    | 25         | C            | NA         | NA           | Circle Time         |
| Main                            | B-Middle |                 | 0                               | 0        | C    | 21         | C            | NA         | NA           |                     |
| Main                            | C-Mid Rt | Three Year Olds | 1                               | 10       | C    | 22         | C            | NA         | NA           | Transitioning,Snack |
| Main                            | D-Mid Lt |                 | 0                               | 0        | C    | 25         | C            | NA         | NA           |                     |
| Main                            | E-Bk Rt  |                 | 0                               | 0        | C    | 21         | C            | NA         | NA           |                     |
| Main                            | F-Bk Lt  |                 | 0                               | 0        | C    | 24         | C            | NA         | NA           |                     |
| Main                            | G-3R     | One Year Olds   | 1                               | 5        | C    | 16         | C            | NA         | NA           | Nap                 |
| Main                            | H-2R     | Two Year Olds   | 1                               | 8        | C    | 21         | C            | NA         | NA           | Nap                 |
| Main                            | I-1R     | Infants         | 1                               | 2        | C    | 16         | C            | NA         | NA           | Floor Play          |
| Total Capacity @35 sq. ft.: 191 |          |                 | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                     |
| Total # Children this Date: 29  |          |                 | Total Capacity @35 sq. ft.: 191 |          |      |            |              |            |              |                     |
|                                 |          |                 | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                     |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
|----------|------------|----------------------|-----------------------|

### **Comments**

The following items were discussed during the visit:

- Weather Watch Chart
- Reapplying mulch to playground fall zones after rain/inclement weather and prior to children's outdoor play. The center was reminded that six inches of resilient surfacing was the requirement

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

**Date:** 11/20/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 2:30 PM **Departure:** 6:30 PM

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The following information is associated with a Complaint Investigation Follow Up:

**Activities and Equipment**

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 10/3/2025

Corrected on 11/20/2025

.12(4) - The previous citation was observed corrected on this date. The Consultant observed H-2R classroom shelf to be without a fan.

**Children's Records**

591-1-1-.08 Children's Records

Met

Correction Deadline: 9/29/2025

Corrected on 11/20/2025

.08(1) -The previous citation was observed corrected on this date. The Consultant observed child #1 and #5 with their release person's address listed on their enrollment form.

**Facility**

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 9/30/2025

Corrected on 11/20/2025

.25(13) - The previous citation was observed corrected on this date. The Consultant observed the following:

- A-1L: Flushable wipes, Ziplock bags, and plastic grocery bags were not present in children's cubbies.
- C Mid Rt: Plastic bags were not present in cubby areas. Adult scissors and staplers were secured. "Goof Off" was not accessible to children, as the bottom sink cabinets were locked.
- D-Mid Lt: Classroom has not been in use by the center.
- E Bk Rt: Toilet brush was not present in bathroom. Adult scissors and wipes packaging were secured. Broom and dustpan were not accessible to children.
- F-Bk Lt: Toilet brush removed from stall; staff bags secured in a locked closet.
- G-3R: Aveeno lotion, Aquaphor, and sunscreen was not present in children's bag. The bathroom was locked and not accessible to children. The center reported the children don't use the bathroom in classroom. Cabinets were locked and not accessible to children.
- H2R: Toilet brush was not accessible to children. Grocery bag and sunscreen were not present in children's bag. Closet was locked and not accessible to children.

#### Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following items were in need of repair:

-A-1L: The first left bathroom fan and the right bathroom fan were observed to be detached and the ceiling panel was not secured. The chipping paint in the writing area on the wall near the baseboard and the crack in the cover of the light were repaired.

#### POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 11/28/2025

Recited on 11/20/2025

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 10/10/2025

Corrected on 11/20/2025

.26(4) - The previous citation was observed corrected on this date. The Consultant observed the wooden fence was without missing boards and gaps. The center repaired the gap at the bottom of the wooden fence.

Correction Deadline: 10/9/2025

Corrected on 11/20/2025

.26(6) - The previous citation was observed corrected on this date. The Consultant observed the fire truck on the left playground was observed to be covered preventing a tripping hazard.

Correction Deadline: 10/9/2025

Corrected on 11/20/2025

.26(8) - The previous citation was observed corrected on this date. The Consultant observed the fireman pole to have six inches of mulch.

Correction Deadline: 10/3/2025

Corrected on 11/20/2025

.26(9) - The previous citation was observed corrected on this date. The Consultant observed the the left playground to be without a black hanging hose on the AC unit. The nine holes in the PVC border was repaired that surrounded a playstructure. There were no large sticks throughout the mulch. There was no exposed concrete near the wooden fence.

**Safety**

591-1-1-.13 Field Trips(CR)

Met

Correction Deadline: 9/29/2025

**Corrected on 11/20/2025**

**.13(6) - The previous citation was observed corrected on this date. The Consultant observed five children's files with their physician's information and emergency contact information. There have been no field trips at the center recently.**