



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 10/16/2025 **VisitType:** Licensing Study

**Arrival:** 9:30 AM **Departure:** 4:00 PM

**CCLC-51777**

**Fletcher Learning Center**

217 Ridge Street Locust Grove, GA 30248 Henry County  
(678) 884-5155

Regional Consultant

Dyneshia Lynn

Phone: ()

Fax:

dyneshia.lynn@decal.ga.gov

Joint with: Angela Williams-Jackson

**Mailing Address**

Same

**Quality Rated:** ★ ★

| <u>Compliance Zone Designation</u> |                  |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10/16/2025                         | Licensing Study  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/11/2025                         | Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 12/04/2024                         | Licensing Study  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                    |                  |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room       | Age Group                          | Staff                           | Children | NC/C | Max 35 SF.                                                  | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                          |
|--------------------------------|------------|------------------------------------|---------------------------------|----------|------|-------------------------------------------------------------|--------------|------------|--------------|--------------------------------|
| Building 2                     | Left Side  |                                    | 0                               | 0        | C    | 15                                                          | C            | NA         | NA           |                                |
| Building 2                     | Right Side |                                    | 0                               | 0        | C    | 15                                                          | C            | NA         | NA           |                                |
| Total Capacity @35 sq. ft.: 25 |            |                                    | Total Capacity @25 sq. ft.: 0   |          |      | Building @35 capacity limited by Insufficient Toilets/Sinks |              |            |              |                                |
| Main                           | Room A     | Two Year Olds                      | 2                               | 10       | C    | 23                                                          | C            | NA         | NA           | Transitioning, Outside         |
| Main                           | Room B     | Infants and One Year Olds          | 2                               | 5        | C    | 13                                                          | C            | NA         | NA           | Supper, Transitioning          |
| Main                           | Room C     | GA PreK                            | 2                               | 19       | C    | 31                                                          | C            | NA         | NA           | Outside                        |
| Main                           | Room D     | Three Year Olds and Four Year Olds | 2                               | 20       | C    | 31                                                          | C            | NA         | NA           | Transitioning, Storey, Outside |
| Total Capacity @35 sq. ft.: 88 |            |                                    | Total Capacity @25 sq. ft.: 0   |          |      | Building @35 capacity limited by Fire Marshall Limitations  |              |            |              |                                |
| Total # Children this Date: 54 |            |                                    | Total Capacity @35 sq. ft.: 113 |          |      | Total Capacity @25 sq. ft.: 0                               |              |            |              |                                |

| Building | Playground   | Playground Occupancy | Playground Compliance |
|----------|--------------|----------------------|-----------------------|
| Main     | Playground A | 138                  | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 1                 | 6       | 18      | 20      | 19      | 0                  | 40                |

#### Comments

All required documents were observed on this date as required.  
Exit conference discussing the Licensing visit that was conducted.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**





## Summary Report

**Date:** 10/16/2025 **VisitType:** Licensing Study

**Arrival:** 9:30 AM **Departure:** 4:00 PM

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.03 Activities**

Met

#### Comment

Age-appropriate activities observed throughout the center.

**591-1-1-.12 Equipment & Toys(CR)**

Technical Assistance

#### Technical Assistance

The Consultant discussed with the Director that water dispensers should be secured.

**Correction Deadline: 10/16/2025**

**Correction Deadline: 7/11/2025**

**Corrected on 10/16/2025**

The previous citation was observed to be corrected on this date. Materials are accessible to school age students.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

#### Comment

Center does not provide swimming activities.

### Children's Records

**591-1-1-.08 Children's Records**

Met

#### Comment

Records were observed to be complete and well organized.

### Facility

**591-1-1-.06 Bathrooms**

Met

#### Comment

Bathrooms observed to be clean and well maintained.

**591-1-1-.19 License Capacity(CR)**

Met

#### Comment

Licensed capacity observed to be routinely met by the center on this date.

**Correction Deadline: 10/16/2025**

**Corrected on 10/16/2025**

**The citation was observed corrected on this date. No hazards were accessible to children.**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following items are in need of repair and kept clean from debris that pose a safety hazard to children:

Room B

\*Ceiling vents had dust and debris.

Room C

\* The bathroom on the right side had a vent in need of repair.

\* The glass in the window with the purple curtain had a crack.

\*Ceiling vents had dust and debris.

Room D

\*Ceiling vents had dust and debris.

Additionally, on the back side of the building near the Infant playground and the left side of the building near playground A the outside window panes were cracked.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 10/23/2025**

**Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observations that Room C had three black loose cords behind the desk and Room D had two black loose cords under the television that were accessible to children posing a safety hazard.

**POI (Plan of Improvement)**

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

**Correction Deadline: 10/16/2025**

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**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the following fall zones had less than 1 inch of resilient surface under the blue slide, the green slide, and the yellow slide of the large structure on the right side of the playground when 6 inches were required that pose an injury hazard.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency. The Provider stated that they were purchasing mulch today to be distributed across the playground.

**Correction Deadline: 10/24/2025**

**Recited on 10/16/2025**

**Correction Deadline: 6/25/2025**

Corrected on 10/16/2025

The previous citation was observed corrected on this date. There were no ripped plastic draped form plywood, structures and tree roots were painted.

## Food Service

### 591-1-1-.15 Food Service & Nutrition

Met

#### Comment

CACFP Meal Pattern Requirements effective October 1, 2017 will be implemented October 1, 2018: 3

Components for breakfast: Grains, Vegetables, Fruits or both, Milk

5 Components for lunch – Grains, Meat/Meat alternates, Fruits, Vegetable, and Milk OR Grains, Meat/Meat alternates, 2 different types of vegetables, and Milk

2 of 5 Components for snack

Provided Updated CACFP Infant Meal pattern and Child/Adult Meal pattern flyers.

The Crediting Handbook for the CACFP can be located on DECAL and USDA's website:

DECAL

<http://dec.al.ga.gov/CACFP/Handbook.aspx>

USDA

<http://www.fns.usda.gov/cacfp/cacfp-handbooks>

### 591-1-1-.18 Kitchen Operations

Met

#### Comment

Kitchen appears clean and well organized on this date.

## Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff stated proper knowledge of diapering procedures.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Proper hand washing observed throughout the center on this date.

### 591-1-1-.20 Medications(CR)

N/A

#### Comment

The Provider currently does not dispense/administer medication.

**Correction Deadline: 6/11/2025**

Corrected on 10/16/2025

The previous citation was observed to be corrected on this date. Creams were stored in locked cabinet.

## Policies and Procedures

### 591-1-1-.21 Operational Policies & Procedures

Technical Assistance

#### Technical Assistance

The Consultant discussed with the Director to ensure updating of the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

**Correction Deadline: 10/21/2025**

**Technical Assistance**

The Consultant discussed with the Director to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

**Correction Deadline: 10/21/2025**

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**591-1-1-.27 Posted Notices** **Met****Comment**

Observed all required posted notices.

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**591-1-1-.29 Required Reporting** **Met****Comment**

Thank you for reporting as required.

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**Safety**

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**591-1-1-.05 Animals** **N/A****Comment**

Center does not keep animals on the premises.

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**591-1-1-.11 Discipline(CR)** **Met****Comment**

Age-appropriate discussion and redirection observed.

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**591-1-1-.13 Field Trips(CR)** **Not Evaluated****Comment**

Center does not participate in field trips at this time.

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**591-1-1-.36 Transportation(CR)** **Technical Assistance****Comment**

A current and completed inspection was observed for all vehicles with license plate ZIX860 and ZIX859 used in transporting children on this date. Transportation was observed on this date.

**Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Technical Assistance**

The Consultant discussed with the Director to ensure vehicle interior is in good repair.

**Correction Deadline: 10/17/2025**

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Not Met****Finding**

591-1-1-.30(1)(a)1. requires that cribs be in good repair and free of hazards. Stack cribs and cribs with drop sides shall not be used. It was determined based on observation seven out of ten cribs had plastic on the mattress posing a suffocation hazard.

**POI (Plan of Improvement)**

The Center will remove cribs that are not in good repair or that are hazardous and will always provide a crib that is in good repair and is free of hazards for each infant. Stack cribs and cribs with drop sides will not be used

**Correction Deadline: 10/16/2025**

Records Reviewed: 17

Records with Missing/Incomplete Components: 1

Staff # 12

Not Met

Date of Hire: 07/24/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Director provided one file for employees hired since the last visit.

**591-1-1-.14 First Aid & CPR(CR)****Not Met****Finding**

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of records that Staff #11 hired on July, 24,2025 did not have evidence of CPR and First Aid certification before the forty five days of employment as required.

**POI (Plan of Improvement)**

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

**Correction Deadline: 11/15/2025****591-1-1-.33 Staff Training****Technical Assistance****Technical Assistance**

The Consultant discussed with the Director that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file

**Correction Deadline: 10/17/2025****Technical Assistance**

The Consultant discussed with the Director that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

**Correction Deadline: 11/15/2025****591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.