Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/21/2025 **VisitType:** Monitoring Visit **Arrival:** 10:20 AM **Departure:** 12:45 PM

FR-58209
Fuller, Ngozi Y
8845 Lake Drive Snellville, GA 30039 Gwinnett County
(678) 887-0554

CCS Coordinator
Margarita Collier
Phone: (770) 342-7934
Fax: (678) 891-5989
margarita.collier@decal.ga.gov

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation		
10/21/2025	Monitoring Visit	Good Standing
07/24/2024	Licensing Study	Good Standing
07/26/2023	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratio Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	0	0	0	0
3 & 4 Years	2	2	0	0	1
School Age(5+) Years	2	2	0	0	1
Total Under 13 Years	4	4	0	0	2
Total Under 18 Years	4				

Children Present: 4 Total Children: 6
Caregivers/Helpers Present: 1 Total Caregivers/Helpers: 1

Comments
The CCS Consultant discussed and emailed a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free techincal assistance is available!**

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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR) **Met**

Comment
Toys and equipment observed to be clean and safe from hazardous conditions.

Comment
Equipment and furniture observed to be properly secured, as applicable.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR) **Met**

Comment
Currently the provider is not caring for infants. (This rule was not evaluated on this date)

290-2-3-.07 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Home does not provide swimming activities.

Comment
There is no pool on the property

Children's Records

Records Reviewed: 6 **Records with Missing/Incomplete Components: 3**

Child # 2 Not Met

"Missing/Incomplete Components"

Release Person Information - (.08)(10)

Child # 5 Not Met

"Missing/Incomplete Components"

Immunization Form - (.08)(2)

Child # 6 Not Met

"Missing/Incomplete Components"

Mom Work # Missing -(.08)(1),Physician & Emergency Contact Information - (.08)(1),Release Person Information - (.08)(10)

290-2-3-.08 Children's Records **Not Met**

Finding
290-2-3-.08(1) requires the Home to have a current and updated record for each Child in care and for a period of one (1) year after each Child leaves. Such records shall include: identifying information (Child's name, birth date, Parent's name, home and business addresses, telephone numbers); name, address and telephone number of persons, including Child's physician, to contact in emergencies; and name, address, telephone numbers, relationship to Child and to Parent(s) and other identifying information of person(s) to whom the Child may be released. It was determined based on review of records that child #2 did not have documentation of the release to person's name and address. It was further determined that child #6 did not have documentation of the release to persons' address, parent's work address and contact number, emergency person's name and telephone number, and doctor's telephone number.

POI (Plan of Improvement)
The Home Provider will obtain the missing information and maintain the Children's records as required. The Home Provider will ensure that Parents update their contact information and the release to and emergency contact person's information as needed.

Correction Deadline: 10/21/2025

Recited on 10/21/2025

Finding
290-2-3-.08(2) requires the Home to maintain a file for each Child that includes evidence of age-appropriate immunizations or a signed affidavit against such immunizations; enrollment in the Home may not continue for more than 30 days without such evidence. It was determined based on a review of records that child #5 did not have evidence of a current age-appropriate immunization certificate on file.

POI (Plan of Improvement)
The Home Provider will ensure that an immunization record/signed affidavit is on file for each enrolled Child. The Provider will also follow up with the Parent to obtain a current copy of the enrolled Child's immunization certificate.

Correction Deadline: 10/21/2025

Recited on 10/21/2025

Technical Assistance
Discussed updating the Home's policies and procedures to include the program’s practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Home.

Also discussed to ensure a description of the practices followed by the Home to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.
Additional information can be found in the FCCLH Indicator Manual found on DECAL’s website at: https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx or through the Center on Shaken Baby Syndrome found at: https://dontshake.org/.

Correction Deadline: 10/21/2025

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR) **Met**

Comment
Please be mindful to keep items that pose a hazard inaccessible to children.

Comment
An operable and appropriately sized fire extinguisher was observed in the home this date.

Comment
Operable smoke detector(s) were observed as required in the home this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR) **Met**

Comment
The Home appeared clean and free from hazards.

290-2-3-.13 Playgrounds(CR) **Met**

Comment
Discussed monitoring the playground area for the following hazardous items:
- Exposed tree roots.
- Biting and/or stinging insects (i.e., bees, ants, etc.).
- Normal wear and tear of the fence surrounding the playground areas.
- Normal wear and tear of playground equipment (i.e., chipped paint, etc.).
- Excessive leaves, sweet gum tree balls, etc.
- Refluff resilient surface as needed.
- Standing water in and/or around playground equipment and/or toys.

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the Home.

290-2-3-.11 Diapering Areas & Practices(CR) **N/A**

Comment
There are no diapered children currently enrolled in the program.

290-2-3-.11 Medications(CR) **Met**

Comment
Discussed proper medication documentation and procedures.

Licensure

290-2-3-.04 Application Requirements(CR) **Met**

Correction Deadline: 7/24/2024

Corrected on 10/21/2025
The previous citation was observed to be corrected. The Consultant observed the provider to care for four children for pay during the visit.

Safety and Discipline

290-2-3-.11 Discipline(CR) **Met**

Comment
Pleasant interactions observed between the provider and children in care.

Comment
Age-appropriate discussion and/or redirection observed.

Comment
The provider and/or the home's employee were observed to maintain a positive learning environment on this date.

290-2-3-.11 Transportation(CR) **N/A**

Comment
The provider does not provide routine transportation.

Staff Records

Records Reviewed: 2	**Records with Missing/Incomplete Components: 1**

Staff # 2 Not Met

"Missing/Incomplete Components"

Records Reviewed: 2	Records with Missing/Incomplete Components: 1

Criminal Records Check -.21(1)(a)

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR) **Not Met**

Technical Assistance

Discussed the following criminal record check reminders with the Provider:
New records checks will be required to be completed if a staff member experiences a six month break in service from the childcare industry.
- New clearance is required at least once every five years.
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance.
- All staff members are required to have completed at least a national fingerprint based clearance check.
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with satisfactory comprehensive records check clearance.
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee. A re-check maybe needed under the following circumstances:
- When the family childcare learning home knows or reasonably should know that a provider, Employee or Provisional Employee, Resident has been arrested or charged for any covered crime.
- When there is a lapse of employment from the childcare industry that lasted for 180 calendar days (6 months) or longer.
- When the Department so requests.

Correction Deadline: 10/21/2025

Finding

290-2-3-.21(1)(k) requires that only the most recently issued, electronically ported, determination letter is eligible for portability for Providers, Employees and Provisional Employees, excluding Students-in-Training. A Provider may accept a satisfactory Fingerprint Records Check Determination letter for a Provisional Employee or a satisfactory Comprehensive Records Check Determination letter issued by the Department for a potential Employee if the individual’s Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Provider does not know or reasonably should not know that the individual’s satisfactory status has changed. It was determined based on review of records that the Provider did not submit a portability request for staff member #2's satisfactory Comprehensive Determination letter. Staff member #2 was providing therapy services for an enrolled child and had evidence of a current satisfactory Comprehensive Determination Letter dated for March 3, 2025. A one-day letter was left.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Home will ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Home may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Home does not know or reasonably should not know that the individual's satisfactory status has changed. The provider must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Home will ensure CRC rules are maintained.

Correction Deadline: 10/21/2025

290-2-3-.07 Staff Qualifications(CR) **Met**

Technical Assistance

Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 10/26/2025

Comment

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training **Technical Assistance**

Technical Assistance
Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 11/20/2025

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR) **Met**

Comment
Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR) **Met**

Comment
The Provider was observed directly supervising and being attentive to the needs of the children.