



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/25/2026 VisitType: Monitoring Visit

Arrival: 10:15 AM Departure: 12:15 PM

FR-57912

Jones, Natasha O

460 Basildon Cove Union City, GA 30291 Fulton County
(678) 654-7723

Regional Consultant

Shameka Dozier

Phone: (404) 387-4995

Fax:

shameka.dozier@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/25/2026	Monitoring Visit	Good Standing	
01/22/2026	Licensing Study	Good Standing	
07/31/2025	Monitoring Visit	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	4	3	0	1	0
3 & 4 Years	4	5	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	8	8	0	1	0
Total Under 18 Years	8				
Children Present: 8 Total Children: 9 Caregivers/Helpers Present: 4 Total Caregivers/Helpers: 3 More than 6 for pay 6 for pay present & no-pay present does not have a notarized no-pay statement					

Data retrieval failed for the subreport, 'RatioCapacity', located at: Koala.Reports.Visits.RDLC.RatioCapacity.rdlc.

Comments

Staff files and staff training was discussed with the provider on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.dec.al.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Currently the provider is not caring for infants. (This rule was not evaluated on this date)

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

Home does not provide swimming activities.

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/21/2026

Corrected on 9/25/2026

.11(2)(c) - The previous citation was observed to be corrected on this date, as the emergency drill form was current and up to date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

Met

Comment

The Home appeared clean and free from hazards.

290-2-3-.13 Playgrounds(CR)

Met

Correction Deadline: 8/15/2025

Corrected on 9/25/2026

.13(2)(c) - Previous citation of no resilient surface beneath the swinging equipment and the fall on the playground was observed to be corrected on this date.

Food Service

Finding

290-2-3-.10(18) requires that the person preparing meals wash their hands and arms thoroughly with soap and warm water before starting food service work and as often as necessary during food preparation and serving to remove soil and contamination. It was determined based on observation that a staff member transitioned from diapering children to preparing food without washing their hands between tasks. This practice poses a risk of cross-contamination and does not meet proper handwashing requirements.

POI (Plan of Improvement)

The Home Provider will ensure proper handwashing procedures are completed.

Correction Deadline: 9/25/2026

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR)

Met

Comment

Proper hand washing of children and staff were discussed with the provider on this date.

290-2-3-.11 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

290-2-3-.11 Medications(CR)

N/A

Comment

Per the provider no medication is currently dispensed

Licensure

290-2-3-.04 Application Requirements(CR)

Met

Comment

Application requirements reviewed with the Provider on this date.

Safety and Discipline

290-2-3-.11 Discipline(CR)

Met

Comment

The provider and/or the home's employee were observed to maintain a positive learning environment on this date.

290-2-3-.11 Transportation(CR)

N/A

Comment

The provider does not provide routine transportation.

Staff Records

Records Reviewed: 4

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

Date of Hire: 09/19/2025

"Missing/Incomplete Components"

Health & Safety Certificate .07(7),Helper Orientation-.07(5)

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal records checks were observed to be complete.

Finding

290-2-3-.07(8)(b) requires the Provider, a Provisional Employee or Employee with current evidence of successful completion of pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid must always be on the Home's premises whenever any Child is present. It was determined based on a review of records that two helpers were present caring for children, and there was no evidence that staff #3 and #4 had successfully completed pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. The provider was unable to provide a staff file for review upon requested.

POI (Plan of Improvement)

The Provider will ensure at least one currently pediatric CPR and First Aid trained Staff person is present on the Home's premise when children are present.

Correction Deadline: 9/25/2026

290-2-3-.07 Provider Qualifications

Not Met

Finding

591-1-1-.07(4) requires a Home to maintain a personnel file on the Provider, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance and other Support Staff for the duration of the term of employment plus one (1) calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history for the past ten years; as applicable to the position held: evidence of education and qualifying work experience, evidence of required program orientation including date and signature of person providing the orientation; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; and any other records required by these rules. It was determined based on a review of records that no staff file was available for review for staff #3 and #4, as the provider was unable to produce documentation when requested.

POI (Plan of Improvement)

The Provider will create and maintain a complete personnel file for all Staff in the Home.

Correction Deadline: 9/26/2026

Finding

290-2-3-.07(5) requires that prior to assignment to children or task, the Provider and all Employees (i.e., Volunteers, Students-in-Training, Independent Contractors, etc.) and Provisional Employees must receive initial program orientation. It was determined based on a review of records that no documentation of the initial program orientation was available for review for staff #3 and #4 as the provider was unable to produce proof of completion upon request.

POI (Plan of Improvement)

The Home will ensure that all Staff have completed the required orientation training and will ensure any new Staff hired complete orientation training as required.

Correction Deadline: 9/26/2026

290-2-3-.07 Staff Qualifications(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Finding

290-2-3-.07(7)(a)-(j) requires that the Provider, Employees and Provisional Employees with direct care responsibilities shall complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: (a) prevention and control of infectious diseases (including immunizations); (b) prevention of sudden infant death syndrome and use of safe sleeping practices; (c) administration of medication, consistent with standards for parental consent; (d) prevention of and response to emergencies due to food and allergic reactions; (e) building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; (f) prevention of shaken baby syndrome, abusive head trauma and child maltreatment; (g) emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); (h) handling and storage of hazardous materials and the appropriate disposal of bio contaminants; (i) precautions in transporting children; recognition and reporting of child abuse and neglect; and (j) child development to include all major domains: cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; and approaches to play and learning. It was determined based on a review of records that staff #3 and #4 failed to complete the required Health and Safety Orientation Training within the first 90 days of employment. The provider was unable to provide documentation of completion upon request.

POI (Plan of Improvement)

The Provider will complete the required training and will ensure any Employees or Provisional Employees complete the training. The Provider will develop a plan to ensure that any new Staff hired complete the training as required.

Correction Deadline: 10/25/2026

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)

Not Met

Finding

290-2-3-.07(16) requires the Home to ensure that the total number of Children not Related to the Provider in the Family Child Care Learning Home, for pay or not for pay, cannot exceed six Children, except that a Provider may care for two additional children who are three years of age or older for two designated one hour periods daily upon approval by the Department. It was determined based on observation that there were a total of 8 non related children in the home when the requirement is 6.

POI (Plan of Improvement)

The Home will reduce the number of unrelated children, both for pay and not for pay, so that the total number of unrelated children in care does not exceed the number of children as specified in these rules.,

Correction Deadline: 9/25/2026

Recited on 9/25/2026

290-2-3-.07 Supervision(CR)

Technical Assistance

Technical Assistance

290-2-3-.07(18) - Supervision was discussed with the helper on this date.

Correction Deadline: 9/25/2026