



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/29/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 3:35 PM **Departure:** 6:30 PM

CCLC-16953

Reflections Learning Academy

4330 Ridge Road Douglasville, GA 30134 Paulding County
(770) 942-8736 rladirector4330@gmail.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

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raquel.roberts@decal.ga.gov

Mailing Address

3510 West Stewarts Mill Rd.
Douglasville, GA 30135

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/29/2024	Complaint Investigation Follow Up	Good Standing	
01/30/2024	Complaint Investigation & Licensing Study	Good Standing	
01/30/2024	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
K-Bldg.2	Clubhouse		0	0	C	27	C	37	C	Not In Use
Total Capacity @35 sq. ft.: 27			Total Capacity @25 sq. ft.: 277							
Main	J- Toucans	Four Year Olds	1	8	C	22	C	31	C	Outside
Main	A- Bumblebees	Infants	1	6	C	17	C	NA	NA	Free Play
Main	B- Butterflies	One Year Olds	2	4	C	18	C	NA	NA	Outside
Main	C- Grasshoppers	One Year Olds and Two Year Olds	2	4	C	17	C	NA	NA	Outside
Main	D- Tigers	Two Year Olds	1	7	C	24	C	NA	NA	Free Play
Main	E- Frogs	Three Year Olds and Four Year Olds	2	15	C	22	C	NA	NA	Outside
Main	F- Polar Bears		0	0	C	21	C	30	C	Not In Use
Main	G- Chameleons	Five Year Olds and Six Year Olds and Over	1	13	C	21	C	30	C	Outside, Transitioning
Main	H- Ladybugs	Three Year Olds	2	9	C	16	C	22	C	Free Play
Main	I- Caterpillars		0	0	C	21	C	29	C	Not In Use
Total Capacity @35 sq. ft.: 199			Total Capacity @25 sq. ft.: 277							
Total # Children this Date: 66			Total Capacity @25 sq. ft.: 277							

Building	Playground	Playground Occupancy	Playground Compliance
Main	2 yrs. - 4 yrs.	32	C
Main	5 yrs. - 12yrs.	224	C
Main	Inf. - 2 yrs.	29	C
Main	Multipurpose Court	71	C

Comments

The purpose of today's visit is to follow up on any previous citations from visit conducted on January 30, 2024.

Plan of Improvement: Developed This Date 04/29/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(6)- Center provided invoice dated March 27, 2024 for new turf. Swing set on school age playground has been repaired.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 2/9/2024

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on observation and a review of records that an employee was present at the center located in the Fuzzy Caterpillars classroom working with a child alone.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will [] to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure they maintain records in order to know have current Satisfactory CRC's for all employees and ensure that the CRC rules are maintained.

Correction Deadline: 4/29/2024

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on observation and a review of records that an employee was present at the center located in the Fuzzy Caterpillars classroom working with a child alone.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will [] to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure they maintain records in order to know have current Satisfactory CRC's for all employees and ensure that the CRC rules are maintained.

Correction Deadline: 4/29/2024

591-1-1-.33 Staff Training**Met**

Correction Deadline: 2/29/2024

Corrected on 4/29/2024

.33(5) - Previous citation corrected. Five staff members are no longer employed at the center. Consultant observed staff training completed for three additional staff members.