



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/24/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:45 AM **Departure:** 3:45 PM

CCLC-53782

KinderCare Learning Center (Chamblee Dunwoody #214)
5695 Chamblee Dunwoody Rd. Dunwoody, GA 30338 DeKalb
County
(770) 396-2095

Regional Consultant
Roslyn Williams
Phone: (770) 357-7020
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roslyn.williams@decal.ga.gov

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/24/2025	Complaint Investigation & Licensing Study	Deficient	
04/09/2025	Licensing Study	Good Standing	
03/07/2025	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - R1R (3 years)		0	0	C	19	C	NA	NA	Not In Use
Main	B - R2R (4's)	Four Year Olds	1	17	C	19	C	NA	NA	Circle Time
Main	C - R Back (GA-Pre-K)	GA PreK	2	13	C	22	C	NA	NA	Lunch
Main	D - R1L (5-12 yrs)	Three Year Olds	1	13	C	25	C	NA	NA	Lunch
Main	E - L1R Front (1's)	One Year Olds	1	7	C	11	C	NA	NA	Transitioning
Main	F - L1R Back (2's)	Two Year Olds	2	9	C	19	C	NA	NA	Nap
Main	G - L Front (6wks-12mths)	Infants and One Year Olds	1	3	C	13	C	NA	NA	Lunch, Feeding, Floor Play
Total Capacity @35 sq. ft.:			128		Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 62			Total Capacity @35 sq. ft.:		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A (Leftside) - (6wks- 2 yrs)	21	C
Main	PG B - Far back (3-12 years)	46	C
Main	PG C (back) - (3-12 years)	23	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
3	6	11	13	39	0	17

Comments

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when a weather advisory is in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

The investigative findings were not concluded on this date. The investigation remains open pending additional information. Upon completion, the findings will be reviewed with the child care program and a final copy of the report will be sent.

Plan of Improvement: To Be Submitted 10/08/2025

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 9/24/2025 VisitType: Complaint Investigation & Licensing Arrival: 10:45 AM Departure: 3:45 PM
Study

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the blue chair in Room B contained several holes with foam exposed and accessible to children.

Correction Deadline: 10/3/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potentially hazardous items were stored accessible to children:

- Room B- a bottle of hand sanitizer attached to a child's book bag in a cubbie
- Room F- a first aid bag on the floor near the back door of the classroom

Correction Deadline: 9/24/2025

Recited on 9/24/2025

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that one screen was missing from a window near the small playground and one screen was missing from a window near the large playground.

Correction Deadline: 10/3/2025

Recited on 9/24/2025

591-1-1-.25 Physical Plant-Structural/Mechanical	Met
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Correction Deadline: 4/9/2025

Corrected on 9/24/2025

.25(4) - The previous citation was observed corrected on this date. The temperature in Room D measured 70 degrees Fahrenheit.

591-1-1-.26 Playgrounds(CR)	Met
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Correction Deadline: 4/30/2025

Corrected on 9/24/2025

.26(4) - The previous citation was observed corrected on this date. The gaps in the fence had been repaired.

Food Service

591-1-1-.18 Kitchen Operations

Technical Assistance

Technical Assistance

591-1-1-.18(8) - Food storage procedures and requirements were discussed.

Correction Deadline: 9/24/2025

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

591-1-1-.21 Operational Policies & Procedures

Not Met

Technical Assistance

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 9/29/2025

Finding

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on review of records that the Center did not have evidence that drills for fire and other emergency situations were conducted in June 2025.

Correction Deadline: 10/3/2025

Recited on 9/24/2025

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Not Met

Comment

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Technical Assistance

591-1-1-.36(3)(a-b) - Transportation training requirements were discussed

Correction Deadline: 10/4/2025

Correction Deadline: 4/10/2025

Corrected on 9/24/2025

.36(7)(d)1. - The previous citation was observed corrected on this date. Center staff documented that the first check was conducted.

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on review of records that Staff did not document with a signature that the second check was conducted for the following afternoon routes:

- September 22, 2025 Chestnut Elementary
- September 23, 2025 Chestnut Elementary
- September 22, 2025 Dunwoody Springs Elementary
- September 23, 2025 Dunwoody Springs Elementary
- September 22, 2025 Austin Elementary
- September 23, 2025 Austin Elementary

Correction Deadline: 9/24/2025

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

.24(1)-Evidence of Orientation Missing

Comment
Criminal record checks were observed to be complete.

Technical Assistance

Correction Deadline: 10/24/2025

Not Met

591-1-1-.24(1) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

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Finding

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on review of records that the Center did not have evidence of a complete file for staff members #1, #7, and #12.

Correction Deadline: 10/3/2025

Recited on 9/24/2025

591-1-1-.33 Staff Training

Technical Assistance

Correction Deadline: 12/31/2025

Corrected on 9/24/2025

.33(5) - The previous citation was observed corrected on this date. Staff had evidence of annual ongoing training on file for 2024.

Technical Assistance

591-1-1-.33(5)(a) - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 10/24/2025

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that in Room G, staff were not seated within arms length of a 1-year-old child during lunch time.

Correction Deadline: 9/24/2025