



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/28/2025 **VisitType:** Initial Licensing Study

Arrival: 9:30 AM **Departure:** 5:20 PM

CCLC-66194

Primrose School of Harmony on the Lakes

404 Argonne Terrace Holly Springs, GA 30115 Cherokee County
(404) 918-3829 lingram@primroseharmony.com

Application Services Unit Consultant

Toni Williams

Phone: (770) 302-7628

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Mailing Address

Same

Quality Rated: No

<u>Compliance Zone Designation</u>		
05/28/2025	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- First Right- Infants	Infants	2	6	C	8	C	NA	NA	Floor Play
Main	B- First Left- 7 months to 13 months	Infants	2	10	C	12	C	NA	NA	Snack
Main	C- 2nd Left-13 months-22 months	One Year Olds	3	8	C	12	C	NA	NA	Snack
Main	D- 3rd Left- 18 months to 32 months	One Year Olds and Two Year Olds	3	17	C	16	NC	NA	NA	Snack
Main	E- Fourth Left- Two Year Old		0	0	C	16	C	NA	NA	
Main	F- Early Preschool 2	One Year Olds and Two Year Olds	3	21	C	24	C	NA	NA	Snack
Main	G- Preschool Pathways	Two Year Olds and Three Year Olds	3	20	C	24	C	NA	NA	Snack
Main	H- Pre-K 1	Four Year Olds and Five Year Olds	2	15	C	24	C	NA	NA	Floor Play
Main	I- Preschool 1	Three Year Olds and Four Year Olds	2	18	C	24	C	NA	NA	Story
Main	J- Preschool 2	Three Year Olds and Four Year Olds	1	14	C	24	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 184			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 129			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Garden - UNL	5	C
Main	Playground E Toddler	64	C
Main	Playground A Infant	11	C
Main	Playground B	26	C
Main	Playground C School Age	66	C
Main	Playground D Preschool	66	C

Comments

The child care program received a final license on this date. The location has liability insurance.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.decgal.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Initial Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(12) requires Center Staff to provide supervised nap or rest periods during the day for children under five years of age and to provide quiet activities for School-age Children and other children who are not asleep. Center Staff shall not require children who do not sleep during nap or rest periods to remain lying down for more than one hour. It was determined based on observation that 9 children in the infant 2 class were confined to their cribs while the classroom was cleaned.

POI (Plan of Improvement)

The Center will provide staff to assist with any cleaning and will ensure that children won't be confined in a crib for any reason but to sleep.

Correction Deadline: 5/28/2025

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured.

Comment

The consultant discussed adding equipment and toys to enhance variety in all classrooms to ensure that all five centers are represented. .

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Comment

Center does not provide swimming activities. No pool observed on site.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center. The overall licensed capacity is 168 children.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the s hooks on the swings on playground D and E were rusted and needed repair.

POI (Plan of Improvement)

The Center will replace the rusted chains on both sets of swings.

Correction Deadline: 7/25/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the there was standing water on the blue cart on playground C, D and E.

POI (Plan of Improvement)

The Center will routinely monitor the playground and remove all standing water from equipment.

Correction Deadline: 6/28/2025

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)**

Not Met

Comment

Staff stated proper procedures. Sinks with warm running water observed adjacent to proper diapering surfaces in all classrooms approved for diapering.

Finding

591-1-1-.10(2) requires Centers first licensed after March 1, 1991, and Centers that renovate existing plumbing facilities, to have a hand washing sink with running heated water located adjacent to the diapering area. Flush sinks shall not be used for hand washing. Cleansing procedures in other facilities shall be approved by the Department. It was determined based on observation that the sink in the toddler room and the preschool room were not working and in need of repair. Also the changing table in the EPS and Pathways classrooms were not adjacent to a sink and in the middle of the classroom.

POI (Plan of Improvement)

The Center will ensure that a hand washing sink is located adjacent to each diapering area, that flush sinks are not used for handwashing, and that the department has approved cleansing procedures in other facilities, if applicable.

Correction Deadline: 6/28/2025

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper handwashing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete. Discussed medication documentation, administration, and storage.

Policies and Procedures**591-1-1-.27 Posted Notices**

Technical Assistance

Technical Assistance

The consultant discussed with the provider that all posted notices should be visible and in the entrance of the center.

Correction Deadline: 5/28/2025

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation or field trips. Consultant discussed transportation requirements if/when the facility decides to incorporate transportation. The center will contact their regional consultant and complete the required two (2) hours transportation training prior to transporting children.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Not Met

Comment

Consultant observed Twenty-four (24) of twenty-four (24) cribs meeting safety compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards manufactured in 2025. Consultant discussed safe sleeping requirements with the (owner or director) during the inspection visit.

Finding

591-1-1-.30(1)(d) requires that all sleeping and resting equipment shall be arranged to avoid obstructing access to exit doors, to provide the caregivers access to each child, and to prevent children's access to cords hanging from window treatments and other hazardous objects. To reduce the transfer of airborne diseases, sleeping and resting equipment shall be arranged as follows. There shall be a minimum of twenty-four inch (24") corridor between each row of sleeping or resting equipment. There shall be a minimum of twelve inches (12") between each piece of sleeping or resting equipment in each row of equipment. Children shall be placed on cots and mats so that one child's head is toward another child's feet in the same row. It was determined based on observation that the cribs in the infant classrooms were not arranged as required.

POI (Plan of Improvement)

The Center will arrange and place sleeping and resting equipment according to the requirements in the rule; will train Staff; and will monitor for continued compliance.

Correction Deadline: 6/27/2025

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

Met

Comment

Thirty-two (32) of thirty-two (32) staff records were observed to have comprehensive satisfactory Criminal Background Check determination letters on file.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

Met

Comment

Center observed to maintain appropriate staff: child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed during the inspection visit.