



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/23/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 12:45 PM **Departure:** 5:20 PM

**CCLC-24433**  
**Sheltering Arms - Educare Atlanta**  
404 Fulton Street, SE Atlanta, GA 30312 Fulton County  
(404) 582-9100

CCS Coordinator  
Princess Walton  
Phone: (770) 357-7030  
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princess.walton@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                           |               |
|-----------------------------|-------------------------------------------|---------------|
| 09/23/2025                  | Complaint Investigation & Licensing Study | Good Standing |
| 12/09/2024                  | Licensing Study                           | Good Standing |
| 11/24/2024                  | Complaint Closure                         | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building                        | Room  | Age Group                          | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|---------------------------------|-------|------------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|-------|
| Main                            | C 184 | One Year Olds                      | 1     | 6        | C                             | 8          | C            | NA         | NA           | Nap   |
| Main                            | A 178 | One Year Olds                      | 2     | 8        | C                             | 8          | C            | NA         | NA           | Nap   |
| Main                            | B 183 |                                    | 0     | 0        | C                             | 8          | C            | NA         | NA           |       |
| Main                            | D 188 | One Year Olds                      | 1     | 5        | C                             | 8          | C            | NA         | NA           | Nap   |
| Main                            | E 191 | Two Year Olds                      | 1     | 9        | C                             | 8          | NC           | NA         | NA           | Nap   |
| Main                            | F 196 | Two Year Olds                      | 2     | 7        | C                             | 8          | C            | NA         | NA           | Nap   |
| Main                            | G 124 |                                    | 0     | 0        | C                             | 22         | C            | NA         | NA           |       |
| Main                            | H 131 | Three Year Olds                    | 2     | 12       | C                             | 22         | C            | NA         | NA           | Nap   |
| Main                            | I 153 | Three Year Olds and Four Year Olds | 2     | 10       | C                             | 22         | C            | NA         | NA           | Nap   |
| Main                            | J 149 |                                    | 0     | 0        | C                             | 22         | C            | NA         | NA           |       |
| Main                            | K 174 | GA PreK                            | 2     | 20       | C                             | 24         | C            | NA         | NA           | Nap   |
| Main                            | L 167 | Four Year Olds and Five Year Olds  | 1     | 15       | C                             | 25         | C            | NA         | NA           | Nap   |
| Main                            | M 165 |                                    | 0     | 0        | C                             | 25         | C            | NA         | NA           |       |
| Main                            | N 158 | Three Year Olds                    | 1     | 8        | C                             | 25         | C            | NA         | NA           | Nap   |
| Total Capacity @35 sq. ft.: 235 |       |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |       |
| Total # Children this Date: 100 |       |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |       |

| Building | Playground      | Playground<br>Occupancy | Playground<br>Compliance |
|----------|-----------------|-------------------------|--------------------------|
| Main     | PGR A PRESCHOOL | 65                      | C                        |
| Main     | PGR B INFANTS   | 10                      | C                        |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 7                 | 15      | 17      | 43      | 30      | 14                 | 0                 |

#### Comments

Consultant went over the weather chart, 2-hour literacy and language training for staff.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



### Summary Report

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**Study**

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The following information is associated with a Licensing Study Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

Met

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.06 Bathrooms**

Met

**Correction Deadline: 1/8/2025**

**Corrected on 9/23/2025**

.06(4) - Previous citation was corrected. Director stated that the school system owns the building and fixed the HVAC but you can not hear it when turning the switch on.

**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Met

**Correction Deadline: 12/9/2024**

**Corrected on 9/23/2025**

.25(13) - Previous citation was corrected.

**591-1-1-.26 Playgrounds(CR)**

Met

**Comment**

Playground observed to be clean and in good repair on this date.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

**Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)** Met

**Comment**

Proper hand washing observed throughout the center on this date.

**591-1-1-.20 Medications(CR)** Met

**Comment**

Discussed proper medication documentation and procedures.

**Safety**

**591-1-1-.11 Discipline(CR)** Met

**Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)** Met

**Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** Met

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** Met

**Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** Met

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)** Met

**Correction Deadline: 1/8/2025**

**Corrected on 9/23/2025**

**.14(1) - Previous citation was corrected. Director has current first-aid CPR card.**

**591-1-1-.33 Staff Training** Met

**Correction Deadline: 1/8/2025**

**Corrected on 9/23/2025**

**.33(3)(a)-(k) - Previous citation was corrected.**

**591-1-1-.31 Staff(CR)** Met

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

**The following information is associated with a Complaint Investigation Visit:**

**Staffing and Supervision**

Correction Deadline: 12/4/2024

Corrected on 9/23/2025

.32(7) - Previous citation was corrected. Coordinator observed staff supervising children on this date.