



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/17/2025 VisitType: Incident Investigation & Follow Up Arrival: 10:40 AM Departure: 2:00 PM

CCLC-65848

Floyd Head Start

921 Florence Street Augusta, GA 30901 Richmond County
(706) 722-6699

Regional Consultant

April Christian

Phone: ()

Fax:

april.christian@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/17/2025	Incident Investigation & Follow Up	Good Standing	
10/20/2025	Licensing Study	Good Standing	
04/17/2025	Initial Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B-Three and Four Year Old	Three Year Olds and Four Year Olds	2	14	C	19	C	NA	NA	Centers
Main	F-Four Year Old		0	0	C	19	C	NA	NA	Not In Use
Main	G-Four and Five Year Old	Three Year Olds	2	14	C	19	C	NA	NA	Free Play
Main	I-Three Year Old	Three Year Olds and Four Year Olds	2	10	C	19	C	NA	NA	Free Play
Main	J-Three and Four Year Old	Three Year Olds and Four Year Olds	2	15	C	19	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 95			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 53			Total Capacity @35 sq. ft.: 95			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Playground	137	C

Comments

The findings of this report were reviewed with the Director on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.dec.al.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 11/17/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:40 AM **Departure:** 2:00 PM

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The following information is associated with a Incident Investigation & Follow Up:

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 10/24/2025

Corrected on 11/17/2025

.08(1) - The previous citation was reviewed corrected on this day. The children's records were current and accurate with information as required.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 10/22/2025

Corrected on 11/17/2025

.25(13) - The previous citation was observed corrected on this day. The Classrooms A, B, D, G, and H removed the potential hazards as required.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the bolts on the front fence and the left fence were extending past two threads on this date.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 12/15/2025

Recited on 11/17/2025

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Technical Assistance

Correction Deadline: 12/12/2025

Corrected on 11/17/2025

.17(7) - The previous citation was observed corrected on this date. The program filed for a variance/waiver following last regulatory visit in October 2025. The variance waiver is in the reievew process.

Technical Assistance

591-1-1-.17(7) - Please ensure warm water is accessible. The program filed for a variance/waiver following last regulatory visit in October 2025. The variance waiver is in the review process.

Correction Deadline: 11/17/2025

Staff Records

591-1-1-.14 First Aid & CPR(CR)

Not Met

Finding

Previously Cited: 591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that Staff # 44 (Hire Date April 28, 2025) were lacking the hands-on component of CPR training within 45 days of hire as required.

POI (Plan of Improvement)

Previously Cited: All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employmentvand that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/14/2025

Recited on 11/17/2025

591-1-1-.33 Staff Training

Met

Correction Deadline: 11/19/2025

Corrected on 11/17/2025

.33(3)(a)-(k) - The previous citation was reviewed as corrected. The Director provided evidence of Staff #1 (Hire Date December 16, 2024), Staff #3 (Hire Date September 12, 2025), Staff #7 (Hire Date March 3, 2025) and Staff #12 (Hire Date August 4, 2025) completed the Health and Safety Orientation Training as required.