



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/4/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 11:00 AM **Departure:** 3:30 PM

CCLC-50798

Primrose School of Sandy Springs North

460 Abernathy Road Sandy Springs, GA 30328 Fulton County
(404) 993-7716 director@primrosesandyspringsnorth.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

Fax: (404) 567-6021

raquel.roberts@dec.al.ga.gov

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/04/2025	Incident Investigation & Follow Up	Good Standing	
11/26/2024	Incident Investigation/Monitoring Visit	Good Standing	
09/24/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A One	One Year Olds	3	15	C	16	C	NA	NA	Diapering, Circle Time
Main	B Infant	Infants	3	12	C	12	C	NA	NA	Nap
Main	C Infant	Infants	1	5	C	8	C	NA	NA	Nap
Main	D Two	One Year Olds	3	16	C	16	C	NA	NA	Circle Time
Main	E Two	One Year Olds	3	15	C	16	C	NA	NA	Centers
Main	F Three	Two Year Olds and Three Year Olds	2	11	C	16	C	NA	NA	Transitioning, Outside
Main	G Infant	Infants	2	5	C	8	C	NA	NA	Nap
Main	H One	One Year Olds	3	12	C	12	C	NA	NA	Lunch, Transitioning
Main	I After school		0	0	C	20	C	NA	NA	Not In Use
Main	J Four	Four Year Olds and Five Year Olds	2	22	C	24	C	NA	NA	Outside, Transitioning
Main	K Four	Three Year Olds	1	11	C	24	C	NA	NA	Circle Time
Main	L Three	Two Year Olds and Three Year Olds	2	12	C	24	C	NA	NA	Transitioning, Lunch
Main	M Three	Three Year Olds	2	14	C	24	C	NA	NA	Lunch, Transitioning

Total Capacity @35 sq. ft.: 220

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A -After school	68	C
Main	B Preschool	32	C
Main	C Toddlers	14	C

Comments

The purpose of today's visit is to follow up on any previous citations from the visit conducted on November 26, 2024.

Plan of Improvement: To Be Submitted 04/21/2025

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



(Findings Report)

Date: 4/4/2025 VisitType: Incident Investigation & Follow Up Arrival: 11:00 AM Departure: 3:30 PM

CCLC-50798

Primrose School of Sandy Springs North

460 Abernathy Road Sandy Springs, GA 30328 Fulton County
(404) 993-7716 director@primrosesandyspringsnorth.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

Fax: (404) 567-6021

raquel.roberts@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a Incident Investigation & Follow Up:

Policies and Procedures

Records Reviewed: 36

Records with Missing/Incomplete Components: 1

Staff # 24

Not Met

Date of Hire: 07/08/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.29 Required Reporting

Met

Correction Deadline: 11/26/2024

Corrected on 4/4/2025

.29(3) - Allegation was substantiated on November 26, 2024.

Staff Records

Records Reviewed: 36

Records with Missing/Incomplete Components: 1

Staff # 24

Not Met

Date of Hire: 07/08/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1.) (b) requires the Center to ensure that every Director has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Director has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on observation and a review of records, staff member #24, the owner, was present located in the front office of the center and did not have a satisfactory Criminal Records Determination on file. The Criminal Records Determination expired on November 14, 2018.

Correction Deadline: 4/4/2025

Finding

591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on observation, on April 4, 2025, during an investigation virtual visit, staff member #24, the owner, was present at the center located in the front office. The center owner had a Criminal Records Determination that expired on November 14, 2018.

Correction Deadline: 4/4/2025