



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/5/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 2:00 PM **Departure:** 6:20 PM

CCLC-63505
Kids 'R' Kids University Center
 225 Collins Industrial Way Lawrenceville, GA 30043 Gwinnett County
 (770) 962-6400

Regional Consultant
 Lynn Schnitzer
 Phone: (678) 717-5720
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 lynn.schnitzer@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/05/2025	Complaint Investigation & Monitoring Visit	Good Standing	
11/20/2025	TA Follow Up	NA	
10/16/2025	Incident Investigation Closure	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left (A) (6wks.-12mths.)	Two Year Olds	2	8	C	22	C	NA	NA	Transitioning, Nap
Main	1st Right (C) (2 - 2.5 months)	Infants	1	2	C	25	C	NA	NA	Floor Play
Main	2nd Left (D) (2.5yrs. - 3yrs.)	Two Year Olds and Three Year Olds	1	9	C	22	C	NA	NA	Nap, Transitioning
Main	2nd Right (B) (12mths. - 24mths.)	One Year Olds and Two Year Olds	2	11	C	23	C	NA	NA	Nap, Transitioning
Main	3rd Left (E) (3 years old)	Three Year Olds	1	8	C	22	C	NA	NA	Nap
Main	4th Left (F) (GA Pre-K)		0	0	C	22	C	NA	NA	
Main	5th Left (G) (GA Pre-K)	GA PreK	2	15	C	23	C	NA	NA	Transitioning, Circle Time
Main	Cafeteria		0	0	C	24	C	NA	NA	
Main	GYM (Afterschool)		0	0	C	44	C	NA	NA	
Main	Middle (I) (3.5yrs. - 5yrs.)	Three Year Olds and Four Year Olds	2	8	C	27	C	NA	NA	Nap

Total Capacity @35 sq. ft.: 254

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 61

Total Capacity @35 sq. ft.: 254

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A Infants/toddler	24	C
Main	Playground B School age	87	C
Main	Playground C- Courtyard All Ages	41	C
Main	Playground D- Toddlers/Preschool	43	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
2	14	21	21	28	11	19

Comments

The consultant discussed the visit report with the Director, Jennifer Rutledge, on December 5, 2025.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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Arrival: 2:00 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the brown sofa had torn vinyl in classroom 4th Left (F) and the blue soccer pillow had a puncture in classroom 5th Left (G),

POI (Plan of Improvement)

The director removed the items during the visit.

Correction Deadline: 12/5/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that there was a gap under the double gate and protruding wires at the bottom of the front gate on Playground D-Toddlers/Preschool.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 12/5/2025

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on review of records that staff #1, date of hire January 25, 2024, did not have evidence of two hours of state-approved transportation training on file. Staff #1 conducted second checks of the vehicle on November 21, 2025.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 12/15/2025

Technical Assistance

591-1-1-.36(4)(b) - Consultant discussed with director that tape used to repair seats on the vehicle is a temporary fix and should only be used until a permanent repair is made. When used, tape must be monitored for fraying edges and exposed adhesive and replaced as needed.

Correction Deadline: 12/6/2025

Finding

591-1-1-.36(7)(c)3. requires that the driver or other designated person document in writing the date and time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on review of records that center staff did not document the time vehicle returned to the center after a school transportation route from McKendree Elementary School on December 5, 2025.

POI (Plan of Improvement)

The Center will ensure that each date and time of arrival and departure is documented by the driver or designated person with training, review and monitoring.

Correction Deadline: 12/6/2025

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Staff stated knowledge of infant safe sleep requirements.

Staff Records**Records Reviewed: 19****Records with Missing/Incomplete Components: 2**

Staff # 1

Not Met

Date of Hire: 12/18/2023

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 14

Not Met

Date of Hire: 02/15/2016

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided four files for employees hired since last visit September 4. 2025.

591-1-1-.14 First Aid & CPR(CR)**Not Met****Finding**

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of records that staff #14, date of hire February 15, 2016, did not have evidence of certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid on file. Staff #14's previous certification was observed to have expired on November 8, 2025.

POI (Plan of Improvement)

The director scheduled staff #14 for a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid during the visit.

Correction Deadline: 1/4/2026

591-1-1-.31 Staff(CR)**Not Met****Finding**

591-1-1-.31(2)(a) requires the Center to ensure there is a designated teacher/lead caregiver for each group of children. It was determined based on staff statement that the Center did not have a designated lead teacher in classroom Middle (I) on this date.

POI (Plan of Improvement)

The Center will designate a qualified lead staff for this group.

Correction Deadline: 12/19/2025

Recited on 12/5/2025

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

The following information is associated with a Complaint Investigation Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Correction Deadline: 10/16/2025

Corrected on 12/5/2025

.12(1) - The previous citation was observed corrected on this date. The Consultant observed age appropriate materials in the classrooms.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 10/16/2025

Corrected on 12/5/2025

.32(7) - The previous citation was observed corrected on this date. The Consultant observed adequate supervision on this date.