



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/29/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:35 AM **Departure:** 2:00 PM

**CCLC-46130**

**Love Your Kids Childcare Center**

4032 Rockbridge Road Stone Mountain, GA 30083 DeKalb County  
(678) 974-2222 mellissa.sailor@yahoo.com

**Regional Consultant**

Jessica Johnson

Phone: (770) 357-5090

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jessica.johnson@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/29/2023                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/12/2023                         | TA Follow Up                      | N/A           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 09/28/2023                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room             | Age Group                         | Staff | Children | NC/C                           | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes          |
|--------------------------------|------------------|-----------------------------------|-------|----------|--------------------------------|------------|--------------|------------|--------------|----------------|
| Main                           | A - 1st Right    | Infants                           | 1     | 6        | C                              | 6          | C            | NA         | NA           | Nap, Free Play |
| Main                           | B - 2nd Right    | One Year Olds                     | 1     | 4        | C                              | 4          | C            | NA         | NA           | Free Play      |
| Main                           | C - 1st Left     | Four Year Olds and Five Year Olds | 1     | 3        | C                              | 6          | C            | NA         | NA           | Centers        |
| Main                           | D - Rear         | Three Year Olds                   | 1     | 6        | C                              | 11         | C            | NA         | NA           | Free Play      |
| Main                           | E - 2nd Left     | Two Year Olds                     | 1     | 8        | C                              | 9          | C            | NA         | NA           | Free Play      |
| Main                           | F - Down - Front |                                   | 0     | 0        | C                              | 9          | C            | 12         | C            |                |
| Main                           | G - Down Back    |                                   | 0     | 0        | C                              | 8          | C            | 12         | C            |                |
| Total Capacity @35 sq. ft.: 53 |                  |                                   |       |          | Total Capacity @25 sq. ft.: 65 |            |              |            |              |                |
| Total # Children this Date: 27 |                  |                                   |       |          | Total Capacity @25 sq. ft.: 65 |            |              |            |              |                |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | A          | 53                   | C                     |

**Comments**

An on-site complaint investigation was conducted on November 29, 2023. Investigative findings were concluded on November 29, 2023. Background checks were all reviewed on November 29, 2023.

Plan of Improvement: Developed This Date 11/29/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov) for more information. Free technical assistance is available!**

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MELLISSA SAILOR, Program Official

Date

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Jessica Johnson, Regional Consultant

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(2) - The Consultant discussed with the Director to remove the broken chair on the round table in classroom G - Down- Back.

Correction Deadline: 11/29/2023

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(12) requires heating and cooling equipment to be protected to prevent children from touching it. Fans, space heaters, etc. shall be positioned or installed so as to be inaccessible to the children. It was determined based on observation that a fan was observed accessible to children in care in classroom B-2nd Right.

POI (Plan of Improvement)

The Center will re-position or re-install equipment, as needed, and will make all such equipment inaccessible to children.

Correction Deadline: 11/29/2023

Correction Deadline: 9/28/2023

Corrected on 11/29/2023

.25(13) - Citation corrected. Hazards observed inaccessible to children in care.

Technical Assistance

591-1-1-.25(13) - The Consultant discussed with the Director to place a child safety lock on the cabinet in the restroom in classroom C-1st Left. The Consultant discussed with the Director to store the gloves in classroom A-1st Right to be inaccessible to children in care.

Correction Deadline: 11/29/2023

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

E-2nd Left

- A hole in the restroom door.

F- Down- Front

- A large crack in the drywall.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 12/13/2023**

|                                |
|--------------------------------|
| <b>Policies and Procedures</b> |
|--------------------------------|

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**591-1-1-.21 Operational Policies & Procedures****Not Met****Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based a review of records that the drills for fire, tornado and other emergency situations was incomplete. It was further determined based on a review of records that the smoke detector, fire extinguisher, and lockdown drills sections were incomplete.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

**Correction Deadline: 12/4/2023**

**Technical Assistance**

591-1-1-.21(1)(p) - The Consultant discussed with the Director to update the written plan for handling emergencies, including but not limited to severe weather, loss of electrical power or water and death, serious injury or loss of a child, a threatening event, or natural disaster which may occur at the Center; to have in place procedures for evacuation, relocation, shelter-in-place, lock-down, communication and reunification with families, and continuity of operations. The plan must apply to all children in care and include specific accommodations for infants and toddlers, children with disabilities, and children with chronic medical conditions and shall include assurance that no Center Personnel will impede in any way the delivery of emergency care or services to a child by licensed or certified emergency health care professionals. I

**Correction Deadline: 12/4/2023**

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**591-1-1-.22 Parental Access****Not Met****Finding**

591-1-1-.22 requires the Center to permit the custodial Parent(s) of the child access to all child care areas of the Center at any time the child is in attendance. The custodial Parent(s) shall make his or her presence known to Center Staff prior to removing the child from the Center. It was determined based on observation that the center had a sign posted at the front door asking parent not to enter the classrooms on this date.

**POI (Plan of Improvement)**

The Center will permit unlimited parental access.

**Correction Deadline: 11/29/2023**

**591-1-1-.36 Transportation(CR)****Not Met****Finding**

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that the following hazards were observed:

#CTE6221

- Missing panel on the left captain seat near the seat beat.

# RMG6272

- A missing seat belt strap for the buckle on the back seat.
- A loose seat belt dangling from the ceiling on the right side near the door.
- Rolled up floor panel.

**POI (Plan of Improvement)**

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

**Correction Deadline: 12/13/2023****Recited on 11/29/2023****Staff Records****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

591-1-1-.09(1)(l)2. - The Consultant discussed with the Director that the Center must immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee when there has been a lapse of employment from the child care industry that lasted for 180 calendar days (6 months) or longer.

**Correction Deadline: 11/29/2023****591-1-1-.14 First Aid & CPR****Not Met****Technical Assistance**

591-1-1-.14(2) - The Consultant discussed with the Director that online-only CPR training and adult-only training do not meet the rule requirement. "Blended" training (online study plus hands-on skill practice and assessment) is acceptable. Pediatric CPR skills should be taught by demonstration, practice, and return demonstration to ensure the technique can be performed in an emergency.

**Correction Deadline: 12/29/2023****Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that staff #13 did not complete the complete the CPR and first aid training within the first 90 days of employment.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 12/6/2023**

**Recited on 11/29/2023**

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**591-1-1-.33 Staff Training****Not Met****Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that staff #2 did not complete health and safety orientation training within the first 90 days of employment.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 12/6/2023**

**Recited on 11/29/2023**

**Finding**

591-1-1-.33(4) requires within the first year of employment, the Director and person with primary responsibility for food preparation shall have four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage. It was determined based on a review of records that staff # 3 did not complete the four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage within the first year of employment.

**POI (Plan of Improvement)**

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

**Correction Deadline: 12/29/2023**

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**591-1-1-.31 Staff(CR)****Met**

**Correction Deadline: 10/12/2023**

**Corrected on 11/29/2023**

**.31(2)(b)2. - Citation corrected. The Consultant observed Professional Learning Plans for staff #6, #11, #12, and #13 on this date.**