Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/11/2026 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:00 AM **Departure:** 1:00 PM

CCLC-67591
Razzles Kid Academy
4510 Lawrenceville Highway Loganville, GA 30052 Walton County
(770) 554-1601

Application Services Unit Consultant
Derian Williams
Phone: (470) 518-8182
Fax:
derian.williams@decal.ga.gov
Joint with: Angela Byrd

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
02/11/2026	Complaint Investigation & Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A: (1L) Infants	Infants	2	6	C	13	C	NA	NA	Floor Play,Feeding
Main	B: (2L) One's	One Year Olds	2	13	C	16	C	NA	NA	Free Play
Main	C: (3L) Little Three's	Three Year Olds	3	15	C	23	C	NA	NA	Circle Time
Main	D: (Rear) Two's	Two Year Olds	2	11	C	17	C	NA	NA	Free Play
Main	E: (1R) Pre-K	Three Year Olds	2	16	C	28	C	NA	NA	Free Play
Main	F: (2R) Big Three's	Three Year Olds and Four Year Olds	3	15	C	28	C	NA	NA	Circle Time
Main	G: (3R) Big Dawgs		0	0	C	57	C	NA	NA	
Main	H: Dining		0	0	C	0	C	NA	NA	
		Total Capacity @35 sq. ft.: 182			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 76		Total Capacity @35 sq. ft.: 182			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A: Left Side	23	C
Main	Playground B: Rear	48	C
Main	Playground C: Right Side	40	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
0	0	0	0	0	0	0

Comments
The child care program received a final license on this date.
The facility has liability insurance.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

Date: 2/11/2026 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:00 AM **Departure:** 1:00 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
A variety of equipment and toys were observed throughout the center on this date.

Comment
Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment
Center does not provide swimming activities. No pool observed.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date. The overall licensed capacity is 182 children.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment
No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR) **Not Met**

Comment
Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that there was lifting along the bottom of the back fence (right bottom side) causing a potential entrapment hazard.

POI (Plan of Improvement)
The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 2/20/2026

Finding
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that there were visible screws and bolts that measured more than two threads, and chipping paint on the slide on Playground A (Left Side). It was further determined that there was chipping paint throughout several areas of the large play equipment on Playground B (Rear). It was also determined that there was chipping paint throughout several areas of the large play equipment and on the bench on Playground C (Right Side).

POI (Plan of Improvement)
The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 2/21/2026

Finding
591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation mulch under the large equipment and throughout the play area measured at 2 inches instead of the required 6 inches and on Playground A: Left Side, mulch under the large equipment and throughout the play area measured at 2 inches instead of the required 6 inches on Playground B: Rear; and mulch under the large equipment and throughout the play area measured at 1 inch instead of the required 6 inches on Playground C: Right Side.

POI (Plan of Improvement)
The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 2/20/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the center on this date.

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **Met**

Comment
Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **Not Met**

Comment
Complete documentation of transportation observed on this date.

Finding
591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on review of documentation that transportation vehicle with the tag number RIQ3791 had an Annual Vehicle Safety Inspection that indicated deficient items such as issues with the brake lights, brakes, as well as the heating system. Transportation vehicle with the tag number RIQ3792 had an Annual Vehicle Safety Inspection that indicated deficient items such as headlights, steering, windshield wipers, as well as a dry oil stick; and transportation vehicle with the tag number RIQ3793 had an Annual Vehicle Safety Inspection that indicated deficient items such as tires and brakes.

POI (Plan of Improvement)
The Center will obtain the annual vehicle inspection.

Correction Deadline: 2/20/2026

Finding
591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that the following vehicles used for transportation did not have interiors that were clean and in safe and good repair:

Transportation Vehicle Tag # RIQ3791
- There was a missing seat belt latch plate to connect to the buckle for safety in the middle seat of row one.
- There was ripped seating with exposed foam covered with tape throughout the van.
- Damaged flooring.
- Trash throughout the floor and seats.

Transportation Vehicle Tag # RIQ3792
- There was ripped seating with exposed foam covered with tape throughout the van.
- Damaged flooring.
- Trash throughout the floor and seats.

Transportation Vehicle Tag # RIQ3793
- There was ripped seating with exposed foam covered with tape throughout the van.
- Damaged flooring.
- Trash throughout the floor and seats.

POI (Plan of Improvement)
- The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.
- The center will ensure that all deficient items indicated on the Annual Vehicle Safety Inspection for each transportation vehicle are corrected.

Correction Deadline: 2/20/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Consultant observed eight of eight cribs meeting safety compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards manufactured in the following years: 2016, 2017, 2018 and 2020.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete. 23 of 23 staff records were observed to have comprehensive satisfactory Criminal Background Check determination letters on file.

591-1-1-.14 First Aid & CPR(CR) **Met**

Comment
Complete first aid kits observed in center and on vehicles on this date.

Comment
Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.

Comment
Staff observed to provide direct supervision and be attentive to children's needs.