



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/19/2025 **VisitType:** Complaint Investigation Closure from CI FollowUp on 08/19/2025

CCLC-48120
Sportz Center Academy
5330 Snapfinger Woods Drive Decatur, GA 30035 DeKalb County
(770) 593-3149

Special Investigations Unit Specialist
Brittany Cook
Phone: (706) 434-4412
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brittany.cook@dec.al.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/03/2025	TA Follow Up	NA	
08/19/2025	Complaint Investigation Follow Up	Good Standing	
08/07/2025	Initial-TA	NA	

Comments

The investigation was concluded on this date. The Consultant reviewed the results with the Director and the Owner.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.



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Summary Report

Date: 9/19/2025 **VisitType:** Complaint Investigation Closure **Arrival:** 12:50 PM **Departure:** 5:20 PM
from CI FollowUp on 08/19/2025

CCLC-48120

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The following information is associated with a Complaint Closure:

Activities and Equipment

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Met

Finding Associated with Investigation

591-1-1-.35(3) requires the Center to maintain Staff:child ratios as follows to provide proper supervision of children engaged in swimming and water-related activities in water over two feet deep: Under 2 1/2 years = 1:2, 2 1/2 to 4 years = 1:5, 4 years and older who cannot swim a distance of 15 yards unassisted = 1:6, 4 years and older who can swim a distance of 15 yards unassisted as determined by a swimming test = 1:15. At least one qualified lifeguard must be present. Copies of certificates from a recognized water-safety class may be accepted in lieu of requiring each child to take a swimming test to determine if the child can swim 15 yards unassisted. It was determined based on an investigation that on July 31, 2025, the correct staff:child ratio was not maintained during a field trip to a local Water Park. A staff:child ratio of 1:13 was present in a group consisting of three 3-year-old children and ten 4-year-old children near a body of water. During the trip, a 4-year-old child was found submerged in water and unresponsive. Swimming tests were not conducted for any of the children. A staff:child ratio of 3:13 was required for this age group and activity.

Correction Deadline: 9/19/2025

Children's Records

Finding Associated with Investigation

591-1-1-.08(6) requires the Center to maintain records of a child's daily arrival and departure for the twelve (12) preceding months that the Parent or person(s) authorized by the Parent documents, in written or electronic format, each time the Parent or authorized person drops off and picks up the child. The documentation shall include at least the date, the child's name, the arrival and departure times, and the signature or initials of the Parent or authorized person at the time of arrival and departure. These records shall be made available to the Department in printed or written form upon request. It was determined based on an investigation that on July 31, 2025, the arrival and departure records for 10 children that were marked present on a field trip transportation log did not include an authorized signature for arrival at the Center that morning. Additionally, the arrival and departure records for 35 children who returned from the field trip did not include an authorized signature for departure from the Center at the end of the day.

Correction Deadline: 9/19/2025

Health and Hygiene**591-1-1-.07 Children's Health**

Not Met

Finding Associated with Investigation

591-1-1-.07(4) requires the Center to have a written plan which outlines how emergency medical services will be obtained, including place(s) the child will be taken for emergency care. When a medical emergency arises involving a child, the Center Staff shall seek prompt emergency medical treatment and provide any certified or licensed emergency medical persons with immediate access to the child. It was determined based on an investigation that the Center did not follow its written emergency procedures on July 31, 2025 when a 4-year-old child was transported to the hospital after having sustained an injury while on a field trip to a local Water Park. Center Staff did not accompany the child to the hospital while being transported by ambulance.

Correction Deadline: 9/19/2025

Policies and Procedures**591-1-1-.29 Required Reporting**

Not Met

Finding Associated with Investigation

591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). It was determined based on an investigation that on July 31, 2025, the Center did not report a serious injury of a 4-year-old child that required medical attention to the Department.

Correction Deadline: 9/19/2025

Safety

591-1-1-.36 Transportation(CR)

Not Met

Finding Associated with Investigation

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on an investigation that on July 31, 2025, a 4-year-old child was marked on the field trip form as having been loaded onto a bus from a local Water Park and unloaded at the Center. However, the child departed the Water Park by ambulance and was transported to a hospital.

Correction Deadline: 9/19/2025

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Investigation

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on an investigation that on July 31, 2025, adequate supervision was not provided when a 4-year-old child was found face down and unresponsive in a body of water at a local Water Park while on a field trip. The Center Staff did not see the child enter the water nor witness the rescue efforts from Water Park staff. The child received medical attention and was diagnosed with a submersion injury and respiratory distress.

Correction Deadline: 9/19/2025