



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/25/2026 **VisitType:** POI Follow Up

Arrival: 10:45 AM **Departure:** 12:30 PM

CCLC-52983

Two Hearts Learning Academy

4407 Meadow Avenue Savannah, GA 31405 Chatham County
(912) 703-2989

Regional Consultant

Rebecca Owsley

Phone: (404) 821-9065

Fax:

rebecca.owsley@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/25/2026	POI Follow Up	Good Standing	
07/20/2026	Monitoring Visit	Support	
01/26/2026	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	Two Year Olds and Three Year Olds	1	5	C	7	C	NA	NA	Story
Main	B	One Year Olds and Two Year Olds	1	6	C	6	C	NA	NA	Transitioning
Main	C		0	0	C	6	C	NA	NA	Not In Use
Main	D		0	0	C	4	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 23			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 11			Total Capacity @35 sq. ft.: 23				Total Capacity @25 sq. ft.: 0			

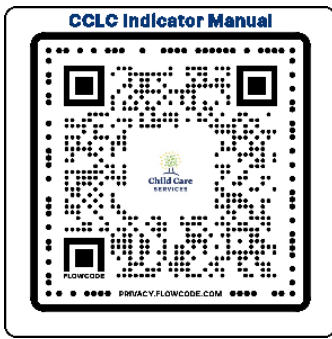
Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	12	C
Main	Playground B	10	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only

Comments

The Consultant conducted the exit conference with the Provider on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 8/25/2026 VisitType: POI Follow Up

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The following information is associated with a POI Follow Up:

	Facility
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591-1-1-.19 License Capacity(CR)

Met

Correction Deadline: 7/21/2026

Corrected on 8/25/2026

.19(1) - The previous citation was corrected on this date. The Consultant observed the correct number of children in each classroom.

	Food Service
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591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.15(1) - The previous citation was observed corrected on this date. The Consultant observed that lunch served on this date consisted of beef macaroni, green beans, oranges, and milk, and met the nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program.

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.15(2) - The previous citation was observed corrected on this date. The Center no longer had infants enrolled and did not need to have posted infant feeding plans.

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.15(2)(f) - The previous citation was observed corrected on this date. The Consultant observed lunch food was cut down to one-half inch size for the 1-year-old child in the Main B classroom.

	Health and Hygiene
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591-1-1-.07 Children's Health

Met

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.07(5) - The previous citation was observed corrected on this date. There were no pacifier clips observed attached to children's clothing on this date.

	Sleeping & Resting Equipment
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Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.30(1)(a)2 - The previous citation was observed corrected on this date. The Center no longer had cribs present as there were no longer infants enrolled for care, but the Provider had sent photos to the Consultant prior to this visit that showed mattresses that met the required 2 inches in height.

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.30(1)(a)3 - The previous citation was observed corrected on this date. The Center no longer had cribs present as there were no longer infants enrolled for care, but the Provider had sent photos to the Consultant prior to this visit that showed corrected tight-fitting sheets on each crib.

Staff Records

Records Reviewed: 6

Records with Missing/Incomplete Components: 1

Staff # 4

Not Met

Date of Hire: 08/24/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that Staff #4, with a hire date of August 25, 2026, was present in the Main B classroom caring for one 1-year-old child and five 2-year-old children and had not submitted both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will immediately ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will continue to ensure the CRC rules are maintained.

Correction Deadline: 8/25/2026

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that Staff #4, with a hire date of August 25, 2026, was present in the Main B classroom caring for one 1-year-old child and five 2-year-old children and did not have a valid and current satisfactory Comprehensive Records Check Determination on file as required.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will immediately ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will continue to ensure the CRC rules are maintained.

Correction Deadline: 8/25/2026

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 7/20/2026

Corrected on 8/25/2026

.32(7) - The previous citation was observed corrected on this date. The Consultant observed Staff in both classrooms to be within and arm's length away from children during lunch on this date.