



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/14/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:55 AM **Departure:** 1:00 PM

CCLC-65358
Thomasville Child Care Center
 106 Covington Avenue Thomasville, GA 31757 Thomas County
 (229) 236-4062 director@thomasvilleccc.com

Regional Consultant
 Angela Williams-Jackson
 Phone: (404) 710-3984
 Fax: (678) 717-5765
 angela.williams-jackson@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/14/2025	Complaint Investigation & Monitoring Visit	Good Standing	
01/07/2025	Complaint Investigation & Monitoring Visit	Good Standing	
01/07/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building Two	Room G	Two Year Olds	2	12	C	16	C	NA	NA	Centers
Building Two	Room H	Three Year Olds and Four Year Olds	1	14	C	25	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 41			Total Capacity @25 sq. ft.: 0							
Main Building (Building One)	Room A (Infants)	Infants and One Year Olds	2	12	C	12	C	NA	NA	Floor Play, Feeding, Nap
Main Building (Building One)	Room B	One Year Olds	1	8	C	13	C	NA	NA	Outside, Transitioning
Main Building (Building One)	Room C	One Year Olds	2	11	C	15	C	NA	NA	Music
Main Building (Building One)	Room D	Infants and One Year Olds	1	6	C	12	C	NA	NA	Floor Play
Main Building (Building One)	Room E	One Year Olds and Two Year Olds	2	14	C	15	C	NA	NA	Outside

Main Building (Building One)	Room F	Three Year Olds	1	14	C	23	C	NA	NA	Art
Total Capacity @35 sq. ft.: 90					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 91			Total Capacity @35 sq. ft.: 131			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Building Two	Playground A (Infants)	8	C
Main Building (Building One)	Playground B (Toddlers)	54	C
Main Building (Building One)	Playground C (School Age)	50	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
20	21	30	32	0	0	0

Comments

The purpose of this visit was to conduct a complaint investigation and monitoring visit. The investigation was substantiated.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

Date: 5/14/2025

VisitType: Complaint Investigation &
Monitoring Visit

Arrival: 9:55 AM

Departure: 1:00 PM

CCLC-65358

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Mailing Address

Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90
calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90
calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Records Reviewed: 17**Records with Missing/Incomplete Components: 3**

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by the center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Correction Deadline: 1/7/2025****Corrected on 5/14/2025****The previous citation observed corrected on this date. There were no hazards accessible to children.****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there were tiles that were not in good repair that had stains in the following rooms:

Room B

- One stained ceiling tile over the dramatic play area.

Room C

- The two windows facing the infant/toddler playground were with broken blinds.

Room D

- One stained ceiling tile over the back door.

Classroom E

- Two stained ceiling tile in the middle of the room.

Classroom G

- One stained tile near the back door.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 5/21/2025**Recited on 5/14/2025**

591-1-1-.26 Playgrounds(CR)**Not Met****Correction Deadline: 1/7/2025****Corrected on 5/14/2025****The previous citation observed corrected on this date. The screws were shaved down.**

Finding

591-1-1-.26(7) requires that climbing and swinging equipment be anchored. It was determined based on observation that the "S" hooks on both swing sets were greater than 0.04 inches.

POI (Plan of Improvement)

The Center will remove or repair equipment that is not anchored and will regularly inspect the equipment to ensure it remains anchored.

Correction Deadline: 5/21/2025

Recited on 5/14/2025

Health and Hygiene

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Not Met

Correction Deadline: 1/7/2025

Corrected on 5/14/2025

The previous citation observed corrected on this date. There were no children with runny noses present on this date.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that in Room B the children came back in from the playground and were not directed by the staff member to wash their hands. The children were provided drinking cups without washing hands which posed a health and safety hazard.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 5/14/2025

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense or administer medication.

Safety**Records Reviewed: 17****Records with Missing/Incomplete Components: 3**

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment**Records Reviewed: 17****Records with Missing/Incomplete Components: 3**

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7 Not Met
 Date of Hire: 03/25/2025 Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14 Not Met
 Date of Hire: 04/14/2025 Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17 Not Met
 Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Director provided two files for employees hired since the last visit.

591-1-1-.14 First Aid & CPR Met

Correction Deadline: 2/6/2025

Corrected on 5/14/2025

The previous citation observed corrected on this date. Staff files reviewed had current CPR and first aid training.

591-1-1-.24 Personnel Records Not Met

Finding

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on a review of records that staff members' #7 and #14 did not have evidence of orientation as required.

Correction Deadline: 5/19/2025

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that staff member #17 did not have evidence of current health and safety orientation training within the first 90 days of employment as required.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 6/11/2025

Recited on 5/14/2025

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(1)(b)2 requires the Director to possess at least one of the sets of minimum academic requirements and qualifying child care experience listed in Rule 591-1-1-.31(1)(b)2.(i-xiii). It was determined based on a review of records that the director staff member #7 did not have evidence of a credential.

POI (Plan of Improvement)

The Center will ensure that the Director meets the minimum education and work requirements and secure the necessary documentation.

Correction Deadline: 6/11/2025

Staffing and Supervision

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Technical Assistance****Technical Assistance**

The consultant discussed with the director to ensure Staff are attentive and seated within an arm's length away from children 36 months of age and younger. Additionally, the consultant discussed ensuring that children do not have excessive amounts of food in their mouths while eating and are chewing their food appropriately to prevent choking. Children must always be seated when eating and shall not be allowed to lie down or be put to sleep while food is present in their mouths.

Correction Deadline: 5/14/2025

The following information is associated with a Complaint Investigation Visit:

Activities and Equipment

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.03 Activities

Met

Correction Deadline: 1/7/2025

Corrected on 5/14/2025

The previous citation observed corrected on this date. There were no children running inside the classrooms on this date.

Safety

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 10/30/2024

Corrected on 5/14/2025

The previous citation observed corrected on this date. Appropriate discipline was observed throughout the center.

Staffing and Supervision

Records Reviewed: 17

Records with Missing/Incomplete Components: 3

Staff # 7

Not Met

Date of Hire: 03/25/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 11/25/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

591-1-1-.32 Supervision(CR)

Technical Assistance

Correction Deadline: 1/7/2025

Corrected on 5/14/2025

The previous citation observed corrected on this date. There was adequate supervision indoors and outdoors on this date.