Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/1/2026 **VisitType:** Licensing Study **Arrival:** 10:00 AM **Departure:** 2:15 PM

CCLC-35289
Sylvia's Kiddieland Learning Center, LLC
2360 Shaw Road Hinesville, GA 31313 Liberty County
(912) 342-2128

CCS Coordinator
Rebekah Mullinax
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Joint with: Kesha McNeal

Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation		
06/01/2026	Licensing Study	Support
12/16/2025	Monitoring Visit	Good Standing
06/26/2025	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Front Building	A	Infants	4	0	C	9	C	12	C	Art,Music
Front Building	A	Three Year Olds	1	6	C	9	C	12	C	Art,Music
Front Building	B	Four Year Olds and Five Year Olds and Six Year Olds and Over	2	15	C	16	C	23	C	Story,Free Play
Front Building	B	One Year Olds and Two Year Olds	5	20	C	16	NC	23	C	Story,Free Play
Front Building	C		0	0	C	7	C	9	C	Floor Play,Not In Use
Front Building	C	Four Year Olds	6	20	C	7	NC	9	NC	Floor Play,Not In Use
		Total Capacity @35 sq. ft.: 64			Total Capacity @25 sq. ft.: 59					
Main	Infants and Ones		0	0	C	7	C	NA	NA	Free Play
Main	Infants and Ones	One Year Olds and Two Year Olds	1	6	C	7	C	NA	NA	Free Play
Main	Left A	Four Year Olds	3	12	C	7	NC	NA	NA	Diapering,Nap,Floor Play
Main	Left A	Infants and One Year Olds	2	7	C	7	C	NA	NA	Diapering,Nap,Floor Play
Main	Middle Rm B		0	0	C	13	C	NA	NA	Story
Main	Middle Rm B	Two Year Olds	1	8	C	13	C	NA	NA	Story
		Total Capacity @35 sq. ft.: 54			Total Capacity @25 sq. ft.: 59					
Total # Children this Date: 94		Total Capacity @35 sq. ft.: 118			Total Capacity @25 sq. ft.: 59					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	20	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
7	7	14	8	11	0	15

Comments
The visit report was discussed with Center Staff on this date.

Plan of Improvement: To Be Submitted 06/15/2026

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities **Met**

Comment
Age-appropriate activities observed throughout the center.

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Finding
591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the fabric of a bouncy seat in the Main Left A classroom was torn and in need of repair.

Correction Deadline: 6/1/2026

Finding
591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that there was a television on top of a low shelf and not secured in classroom Main Left A which posed a tipping hazard. .

Correction Deadline: 6/1/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records **Met**

Comment
Records were observed to be complete and well organized.

Evening Care

591-1-1-.32 Staffing/Supervision(CR) **N/A**

Comment
No evening care hours provided. Discussed entering in an amendment to reflect current hours of operation.

Facility

591-1-1-.06 Bathrooms **Not Met**

Finding
591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that there was not adequate ventilation in the Front Building B bathroom.

Correction Deadline: 7/1/2026

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Comment
Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children in the following classrooms:

-Main Left A: An unlocked cabinet under the diaper changing table with packets of baby wipes that stated "Keep Out of Reach of Children" and plastic bags located beneath an unlocked sink cabinet.
-Main Middle Rm B: A toilet brush beside the toilet, and three packets of baby wipes that stated "Keep Out of Reach of Children" located in three children's cubbies.
-Front Building B: An unlocked closet with cleaning supplies.

Correction Deadline: 6/5/2026

Recited on 6/1/2026

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards existed:

Front Building B: There was hole in the ceiling above a toilet in the bathroom, the wall above the exit door to the bathroom was broken, and the base board near the exit door was broken..
Main Middle Rm B: The wall had an area of chipped paint located near the office door and there was a broken toilet lid on the toilet located on the left side.
Main Playground: Both sets of wood steps were loose with exposed nails and in need of repair.

Correction Deadline: 7/1/2026

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the following fencing hazards existed on the Main Playground:
-The fence measured 3 feet 7 inches on the back left side and 3 feet 5 inches on the back right side when the required measurement was 4 feet.
-There was a 6 inch gap at the top left side of the fence, and the bottom of the fence was not secured which posed an entrapment hazard.
- The fencing around the air conditioning unit measured 2 feet 8 inches and the unit was accessible to children.

Correction Deadline: 7/1/2026

Correction Deadline: 12/16/2025

Corrected on 6/1/2026
.26(9) - The previous citation was observed corrected in that the Coordinator did not observe any hazards on the Main Playground.

Food Service

591-1-1-.15 Food Service & Nutrition **Not Met**

Finding
591-1-1-.15(2)(f) requires that food for infants or children less than one (1) year of age be cut into pieces one-quarter inch or smaller and food for toddlers shall be cut into pieces one-half inch or smaller to prevent choking. It was determined based on observation that six toddlers in classroom Main Infants and Ones were eating Salisbury steak which was not cut into pieces one-half inch or smaller as required.

Correction Deadline: 6/1/2026

591-1-1-.18 Kitchen Operations **Met**

Comment
Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.07 Children's Health **Met**

Correction Deadline: 12/16/2025

Corrected on 6/1/2026
.07(5) - The previous citation was observed corrected in that the Coordinator did not observe any pacifier clips.

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Comment
Program observed complete emergency drills as of May 5, 2026.

Safety

591-1-1-.05 Animals **N/A**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Not Evaluated**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment
The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Finding
591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation in the Main Left A classroom that five cribs did not have tight-fitting sheets as required.

Correction Deadline: 6/8/2026

Recited on 6/1/2026

Staff Records

Records Reviewed: 17 **Records with Missing/Incomplete Components: 8**

Staff # 4 Not Met

Date of Hire: 04/06/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 5 Not Met

Date of Hire: 01/05/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 9 Not Met

Date of Hire: 03/11/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 10 Not Met

Date of Hire: 10/14/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 11 Not Met

Date of Hire: 04/08/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 12 Not Met

Date of Hire: 07/07/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 15 Not Met

Date of Hire: 03/25/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 16 Not Met

Date of Hire: 12/02/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that Staff #4, Staff #5, Staff #9, Staff #10, Staff #11, Staff #12, Staff #15, and Staff #16 did not have evidence of pediatric CPR and pediatric first aid training as required within the first 45 days of employment as required.

Correction Deadline: 7/1/2026

Finding
591-1-1-.14(2)(a) requires that when any child is present on the premises, at least fifty percent (50%) of the caregiver staff present shall be trained in pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid. It was determined based on a review of records that there was not at least 50% of Staff present that had evidence of being trained in pediatric CPR and pediatric first aid as required.

Correction Deadline: 7/1/2026

Finding
591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on a review of records that Staff #15, and Staff #16 were caring for children without evidence of current and valid pediatric CPR and pediatric first aid training.

Correction Deadline: 7/1/2026

591-1-1-.33 Staff Training **Met**

Comment
Documentation observed of required staff training.

591-1-1-.31 Staff(CR) **Met**

Comment
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Not Met**

Finding
591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm’s length away from children thirty-six (36) months of age and younger. It was determined based on observation that Staff members were not sitting within arm's length away from children 36 months of age and younger in classrooms Main Left A and Middle Rm B as required.

Correction Deadline: 6/1/2026