



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Investigation Report

Date: 10/21/2025 **VisitType:** Incident Investigation Closure from II/FollowUp on 09/17/2025

CCLC-66003

Morgan's Early Care Connection

120 Rogers St NE Atlanta, GA 30317 DeKalb County
(404) 954-2524 sanidia@morganoliverschool.org

Special Investigations Unit Specialist

Brittany Cook

Phone: (706) 434-4412

Fax: (706) 434-7708

brittany.cook@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/21/2025	Incident Investigation Closure	Good Standing	
09/17/2025	Incident Investigation & Follow Up	Good Standing	
07/22/2025	ILS Follow Up	Good Standing	

Comments

The investigation was not concluded on this date.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.



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Summary Report

Date: 10/21/2025 **VisitType:** Incident Investigation Closure from II/FollowUp on 09/17/2025 **Arrival:** 9:05 AM **Departure:** 2:30 PM

CCLC-66003

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The following information is associated with a Incident Investigation Closure:

Health and Hygiene

591-1-1-.07 Children's Health

Not Met

Finding Associated with Investigation

591-1-1-.07(2) requires that Parents be immediately notified and specific instructions obtained until the child can be picked up or returned to the group, immediately when professional medical attention is required, or when the child experiences symptoms of moderate discomfort, or when the child is involved in an incident that puts their health and/or safety at risk and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort. It was determined based on an investigation that on September 9, 2025, staff failed to immediately notify the parents of a 2-year-old child who was missing from the Center when they left the building for approximately five minutes. The incident took place at 2:57 p.m. and the parents were not notified until 4:30 p.m.

POI (Plan of Improvement)

Following the incidents, Morgan's Early Care Connection implemented the following corrective actions to address the cited concerns and ensure ongoing compliance:

- All gate latches were raised to meet compliance standards.
 - Parent pick-up procedures were revised so that parents remain outside of the classroom, with children brought to them by staff, while maintaining parent access upon request.
 - Camera systems were upgraded to provide 24-hour recorded video with a minimum of 90 days of retained footage.
 - All staff received retraining on supervision, active monitoring, and ratio requirements.
 - An Administrator or Person in Charge is now present on site at all times during operating hours, in addition to regularly scheduled staff.
 - Staffing levels have been increased to ensure no fewer than three staff members are present for 11 enrolled children, with structured coverage plans for nap rotations and end-of-day transitions.
 - An amendment was submitted on December 5, 2025, to reduce the program's licensed capacity to under 19 children, ensuring appropriate classification and compliance with mixed-age group requirements.
- These corrective actions were implemented immediately following the incidents and represent the Center's ongoing commitment to maintaining a safe, well-supervised environment for all children in its care.

Correction Deadline: 10/21/2025

Staff Records

Finding Associated with Investigation

591-1-1-.31(11) requires the Center to have qualified and sufficient direct-care, clerical, housekeeping, maintenance and other employees to ensure full compliance with these rules without neglecting the supervision of children. It was determined based on an investigation that on September 9, 2025, one staff person was responsible for seven children that consisted of one 1-year-old child, two 2-year-old children, and four 3-year-old children. No other support staff were present on the premises. The staff person was the only staff present at the Center from approximately 2 p.m. The staff person was not present in the room occupied by the children and there was not any support staff on site to assist with either the care of the children or other operations of the program, which ultimately lead to two incidences of unsupervised children, which occurred less than an hour apart.

POI (Plan of Improvement)

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- Parent pick-up procedures were revised so that parents remain outside of the classroom, with children brought to them by staff, while maintaining parent access upon request.
- Camera systems were upgraded to provide 24-hour recorded video with a minimum of 90 days of retained footage.
- All staff received retraining on supervision, active monitoring, and ratio requirements.
- An Administrator or Person in Charge is now present on site at all times during operating hours, in addition to regularly scheduled staff.
- Staffing levels have been increased to ensure no fewer than three staff members are present for 11 enrolled children, with structured coverage plans for nap rotations and end-of-day transitions.
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Correction Deadline: 10/21/2025

Staffing and Supervision
591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Investigation

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on an investigation that on September 9, 2025 at approximately 2:57 p.m. a 2-year-old child was missing from Main Room B (preschool classroom) for approximately five minutes. The child was recovered by an unknown individual outside of the Center and returned to a staff member by an unrelated parent. The exact location and distance from the Center could not be determined. Additionally, in a separate incident on September 9, 2025 at approximately 2:00 p.m. a staff member left one 1-year-old child, two 2-year-old children, and four 3-year-old children unsupervised in Main Room B (preschool classroom) and departed for the day, while the only other staff member present in the building was in the kitchen. Approximately 13 minutes later, the remaining staff member left the kitchen, entered the classroom, and noticed one 1-year-old child and one 3-year-old child missing. The staff member recovered those missing children from the porch outside through another classroom. The remaining children were left napping and unsupervised in the classroom during that recovery. At the time of both incidents no other staff were at the Center.

POI (Plan of Improvement)

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