



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/10/2026 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 8:45 AM **Departure:** 1:30 PM

**CCLC-35616**  
**Childcare Network #232**  
3615 Wheeler Rd. Augusta, GA 30909 Richmond County  
(706) 434-4061

Regional Consultant  
April Christian  
Phone: (404) 276-8387  
Fax:  
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**Mailing Address**  
Same

**Quality Rated:** ★ ★ ★

| Compliance Zone Designation |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 08/10/2026                  | Complaint Investigation & Licensing Study  | Support       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 07/14/2026                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/05/2026                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room           | Age Group                 | Staff                           | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                                    |
|---------------------------------|----------------|---------------------------|---------------------------------|----------|------|-------------------------------|--------------|------------|--------------|------------------------------------------|
| Main                            | A-1L           | Infants and One Year Olds | 2                               | 9        | C    | 16                            | C            | NA         | NA           | Nap,Floor Play                           |
| Main                            | B-2L           | Two Year Olds             | 1                               | 9        | C    | 20                            | C            | NA         | NA           | Free Play                                |
| Main                            | C-3L           |                           | 0                               | 0        | C    | 30                            | C            | NA         | NA           | Not In Use                               |
| Main                            | D-2R           | Three Year Olds           | 2                               | 11       | C    | 30                            | C            | NA         | NA           | Outside                                  |
| Main                            | E-1R           | One Year Olds             | 1                               | 4        | C    | 22                            | C            | NA         | NA           | Floor Play                               |
| Total Capacity @35 sq. ft.: 118 |                |                           | Total Capacity @25 sq. ft.: 0   |          |      |                               |              |            |              |                                          |
| Second Level                    | F-Pre-K A      |                           | 0                               | 0        | C    | 22                            | C            | NA         | NA           | Not In Use                               |
| Second Level                    | H-Pre-K B      | GA PreK                   | 2                               | 9        | C    | 22                            | C            | NA         | NA           | Transitioning,Ce<br>nters,Circle<br>Time |
| Second Level                    | I-Afterschool  |                           | 0                               | 0        | C    | 25                            | C            | NA         | NA           | Not In Use                               |
| Second Level                    | J-Middle Right | GA PreK                   | 2                               | 11       | C    | 12                            | C            | NA         | NA           | Centers                                  |
| Second Level                    | K-Pre-K C      | GA PreK                   | 2                               | 10       | C    | 20                            | C            | NA         | NA           | Centers,Art                              |
| Total Capacity @35 sq. ft.: 101 |                |                           | Total Capacity @25 sq. ft.: 0   |          |      |                               |              |            |              |                                          |
| Total # Children this Date: 63  |                |                           | Total Capacity @35 sq. ft.: 219 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                                          |

| Building | Playground      | Playground Occupancy | Playground Compliance |
|----------|-----------------|----------------------|-----------------------|
| Main     | Back Playground | 98                   | C                     |

|      |                  |    |   |
|------|------------------|----|---|
| Main | Left Playground  | 28 | C |
| Main | Right Playground | 56 | C |

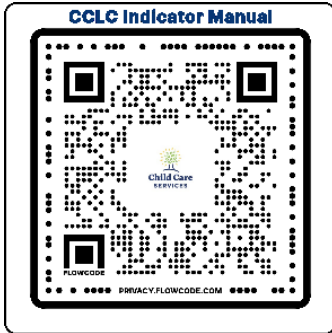
#### Enrolled Children

| Infant (0-12 months) | Toddler (1-2 yrs) | Preschool (3-5yrs/full time care) | School Age (before/after care only) | GA PreK only | Summer Only |
|----------------------|-------------------|-----------------------------------|-------------------------------------|--------------|-------------|
| 8                    | 18                | 34                                | 41                                  | 0            | 0           |

#### Comments

The findings of this report were reviewed with the Director on this date.

Plan of Improvement: To Be Submitted 08/24/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

**Date:** 8/10/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 8:45 AM **Departure:** 1:30 PM  
**Study**

**CCLC-35616**

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The following information is associated with a Licensing Study Visit:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Met**

**Comment**

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.12(4) - The Consultant and the Director discussed ensuring that chairs in Main C 3L and Main E 1R were not stacked to prevent a tipping hazard.

**Correction Deadline: 8/10/2026**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Comment**

Records were observed to be complete and well organized.

**Facility**

**591-1-1-.06 Bathrooms**

**Met**

**Correction Deadline: 8/31/2026**

**Corrected on 8/10/2026**

.06(7) -The previous citation was observed corrected on this date. The Consultant observed the bathroom clean and good repair.

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**Technical Assistance**

591-1-1-.25(11) - The Director and the Consultant discussed ensuring that the carpets in Main 1R are cleaned and free of debris.

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**Correction Deadline: 9/9/2026**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following potential hazards were accessible to children on this date:

Main 2L Bathroom:

-Two out of two toilet bolts were protruding and measured over two threads.

Main 3R Classroom

- There was an adult stapler in the second to last cubby accessible to children.

Second Level H Pre-K B

- There were two wooden shelves near the circle time rug with cracked glass on the back bottom left corner causing sharp edges.

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**Correction Deadline: 9/30/2026**

**Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation there was a green extension cord located in the last cubby in Main 3R Classroom accessible to the children.

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**Correction Deadline: 8/10/2026**

**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Please ensure to monitor the playground areas for the following hazards: - Biting and/or stinging insects (i.e. ants, bees, etc.). Loose and/or weak tree branches surrounding the playground area. Standing water in and around playground equipment after inclement weather.

## Food Service

### 591-1-1-.15 Food Service & Nutrition

Met

#### Comment

Please ensure that bottles are covered and fully labeled with child's full name.

### 591-1-1-.18 Kitchen Operations

Met

#### Comment

Discussed proper steps for dishwashing on this date.

## Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Hand washing requirements for diapering were discussed with the director on this date.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

591-1-1-.17(7) - Please ensure children are washing hands upon arrival to the classroom.

**Correction Deadline: 8/10/2026**

### 591-1-1-.20 Medications(CR)

N/A

#### Comment

The Provider currently does not dispense/administer medication.

## Safety

### 591-1-1-.05 Animals

Met

#### Comment

Center does not keep animals on premises.

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

Please be mindful of voice tone in redirecting children.

### 591-1-1-.13 Field Trips(CR)

Met

#### Comment

Center does not participate in field trips at this time.

### 591-1-1-.36 Transportation(CR)

Met

#### Comment

Complete documentation of transportation observed on this date.

#### Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

#### Comment

Discussed SIDS and infant sleeping position.

#### Comment

Please ensure that cribs/cots are labeled for individual use.

#### Comment

591-1-1-.30(4) - Please ensure that sheets and blankets in the Main C-3L Classroom are kept separate from other children's bedding and stored in containers marked for individual use.

**Correction Deadline: 8/31/2026**

## Staff Records

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Comment**

Criminal records checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)** **Met**

**Comment**

Evidence observed of 50% of center Staff certified in First Aid and CPR.

**591-1-1-.33 Staff Training** **Met**

**Comment**

Documentation observed of required staff training.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Not Met**

**Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtime, nap time, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that the Staff member in Classroom Main B-2L was asleep on the floor mat preventing the Staff member from being able to provide adequate supervision as the Staff:Child ratio observed 2:11.

**Correction Deadline: 8/10/2026**