



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/17/2025 VisitType: Licensing Study

Arrival: 8:30 AM Departure: 2:15 PM

CCLC-62165

Big Blue Marble - John's Creek

3835 Johns Creek Parkway Suwanee, GA 30024 Forsyth County
(770) 476-3877

Regional Consultant

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
11/17/2025	Licensing Study	Good Standing	
04/03/2025	Licensing Study	Good Standing	
09/25/2023	Initial Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Suite 100	One Year Olds	2	6	C	16	C	NA	NA	Floor Play
Main	B - Suite 150		0	0	C	16	C	NA	NA	Not In Use
Main	C - Suite 200		0	0	C	16	C	NA	NA	Not In Use
Main	D - Suite 250	Two Year Olds	1	4	C	22	C	NA	NA	Free Play
Main	E - Suite 300		0	0	C	24	C	NA	NA	Not In Use
Main	F - Suite 350	Three Year Olds and Four Year Olds	1	12	C	24	C	NA	NA	Circle Time
Main	G - Suite 400		0	0	C	24	C	NA	NA	Not In Use
Main	H - Suite 450 Ga Pre-k	GA PreK	1	15	C	24	C	NA	NA	Centers
Main	I - Gym 2 Ga. Pre-k	GA PreK	2	8	C	30	C	NA	NA	Circle Time
Main	J - Gym 1		0	0	C	9	C	NA	NA	Not In Use
Main	K - Suite 500 Private Pre-k	Three Year Olds and Four Year Olds and Five Year Olds	1	9	C	20	C	NA	NA	Transitioning
			Total Capacity @35 sq. ft.: 225			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 54			Total Capacity @35 sq. ft.: 225			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - Infant/Toddler	28	C

Main	Playground B Left - School Age	150	C
Main	Playground C - Back Right - Preschool	59	C
Main	Playground D - Front Right - Toddlers	35	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
2	7	9	17	37	4	6

Comments

A copy of this report was provided on this date.

The Consultant discussed the following:

-Effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

-Updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

-Ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

-Additional information can be found in the CCLC Indicator Manual found on DECAL's website at:

<https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

-All Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

-Effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

- A new Child Care Weather Watch Chart is available on the KOALA website. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 11/17/2025 **VisitType:** Licensing Study

Arrival: 8:30 AM **Departure:** 2:15 PM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 4/3/2025

Corrected on 11/17/2025

.08(1) - The previous citation has been corrected. The five children's files that were reviewed were complete with all of the required information completed.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed accessible to children:

- Room F - Suite 350 - a small square table in the home living area had a table leg that was disconnected on one side from the table causing the leg to bend in and created a hazard. Additionally a bucket of vinyl gloves were accessible to children on a shelf.

- Room G - Suite 400 - A container of Clorox wipes were on the counter accessible to children.

-Room H - Suite 450 - A roll of black garbage bags were stored on the bottom shelf of a shelving unit and accessible to children.

-Room I - Gym 2 GaPreK - an empty supermarket bag was observed on the shelf to the right of the cubicles.

-Room K - Suite 500 Private Pre-K - a broom and shovel were observed propped up by the back door and accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 11/17/2025

591-1-1-.26 Playgrounds(CR)**Not Met**

Correction Deadline: 4/10/2025

Corrected on 11/17/2025

.26(4) - The previous citation has been corrected. The fence was observed to have not gaps that measured more than 3.5 inches.

Correction Deadline: 4/13/2025

Corrected on 11/17/2025

.26(8) - The previous citation has been corrected. The resilient surfacing of mulch was measured and compliant with the required amount.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on Playground B Left - School Age, the ground is uneven where the concrete path meets the grass area and the buried cable is exposed where the dirt has washed away causing a tripping hazard. It was further observed that a wench on the basketball court was exposed with pointed gears accessible to children that created a hazard to children. Additionally, on the mulched area adjacent to the play structure there were 4 mushrooms growing that were accessible to children on this date.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 11/17/2025

Food Service**591-1-1-.15 Food Service & Nutrition****Met**

Correction Deadline: 4/3/2025

Corrected on 11/17/2025

.15(3) - The previous citation has been corrected. The refrigerator in room A-Suite 100, had a thermometer that registered the temperature at 40 degrees Fahrenheit as required.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Not Met**

Correction Deadline: 4/10/2025

Corrected on 11/17/2025

.10(4) - The previous citation has been corrected. A changing table was observed in Room D-Suite 250 on this date.

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined that the changing pads in Room A-Suite 100, Room B-Suite 150 and Room D-Suite 250 had a quilted pattern and were not smooth as required.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 11/17/2025

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

Comment

Documentation for medication dispensing observed completed on this date.

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Technical Assistance****Technical Assistance**

591-1-1-.21(2)(r) - New - Ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Correction Deadline: 11/22/2025

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete on this date.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

Complete documentation of transportation observed on this date.

Finding

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on review of the records that a copy of the annual safety check was not completed for the bus with the tag number GMV 365 and GFQ 254.

POI (Plan of Improvement)

The Center will obtain the annual vehicle inspection.

Correction Deadline: 11/22/2025

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met**

Correction Deadline: 4/10/2025

Corrected on 11/17/2025

.30(1)(b) - The previous citation has been corrected. The correct number of cots and mats were present in room K-Suite 500 Private PreK.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met**

Correction Deadline: 4/3/2025

Corrected on 11/17/2025

.09(1)(c) -The previous citation was corrected. It was observed that all staff present had evidence of Satisfactory Comprehensive Background Check on file on this date.

Correction Deadline: 4/3/2025

Corrected on 11/17/2025

.09(1)(l)3. - The previous citation was corrected. It was observed that all staff present had evidence of Satisfactory Comprehensive Background Check on file on this date.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.33 Staff Training

Met

Comment

Documentation observed of required staff training.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.