



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/24/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:10 AM **Departure:** 5:25 PM

**CCLC-49570**

**Cassy's Little Angels Childcare Center**

4733 Rockbridge Road Stone Mountain, GA 30083 DeKalb County  
(470) 346-2133 cassy7888@yahoo.com

Regional Consultant

Jessica Johnson

Phone: (770) 357-5090

Fax:

jessica.johnson@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/24/2024                  | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 04/24/2024                  | Complaint Investigation Follow Up | Support       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 04/12/2024                  | Initial-TA                        | NA            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                            | Age Group                          | Staff                          | Children | NC/C                                                       | Max 35 SF. | 35 SF. Comp.                                               | Max 25 SF. | 25 SF. Comp. | Notes          |
|--------------------------------|---------------------------------|------------------------------------|--------------------------------|----------|------------------------------------------------------------|------------|------------------------------------------------------------|------------|--------------|----------------|
| Main                           | A - 1st Left - 3 & 4            | Infants                            | 1                              | 7        | C                                                          | 13         | C                                                          | NA         | NA           | Floor Play,Nap |
| Main                           | B -Left Back- 1 & 2             | Two Year Olds                      | 3                              | 11       | C                                                          | 16         | C                                                          | NA         | NA           | Diapering,Nap  |
| Main                           | C - Left- Infants               | One Year Olds                      | 1                              | 7        | C                                                          | 15         | C                                                          | NA         | NA           | Nap,Breakfast  |
| Main                           | D - Right 3's                   | Three Year Olds                    | 1                              | 12       | C                                                          | 12         | C                                                          | NA         | NA           | Nap,Breakfast  |
| Main                           | E - Back Right School Age/ Cafe | Three Year Olds and Four Year Olds | 3                              | 9        | C                                                          | 12         | C                                                          | 17         | C            | Nap,Breakfast  |
| Total Capacity @35 sq. ft.: 68 |                                 |                                    | Total Capacity @25 sq. ft.: 68 |          | Building @35 capacity limited by Fire Marshall Limitations |            |                                                            |            |              |                |
| Total # Children this Date: 46 |                                 |                                    | Total Capacity @35 sq. ft.: 68 |          | Total Capacity @25 sq. ft.: 68                             |            | Building @25 capacity limited by Fire Marshall Limitations |            |              |                |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | Playground | 79                   | C                     |

**Comments**

Consultant J.Johnson transferred citations to the visit form. 4/29/24

Plan of Improvement: To Be Submitted 05/08/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

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The following information is associated with a Complaint Investigation Follow Up:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

591-1-1-.03(13) - The Consultant discussed with the Director that Center Staff must develop a daily schedule for each group to reflect routines and activities that is flexible but routinely followed to provide structure. The schedule must be posted in each group's room or area and made available to Parent(s) upon request.

**Correction Deadline: 4/24/2024**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.06 Bathrooms**

**Met**

**Correction Deadline: 3/22/2024**

**Corrected on 4/24/2024**

.06(4) - Citation corrected. The Consultant observed the bathroom windows propped. The Consultant discussed with the Director propping the window next to the changing table in classroom B-Left Back 1&2.

**591-1-1-.19 License Capacity(CR)**

**Met**

**Correction Deadline: 2/21/2024**

**Corrected on 4/24/2024**

.19(1) - Citation corrected. The appropriate license capacity was observed in each classroom.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

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**Correction Deadline: 2/22/2024**

**Corrected on 4/24/2024**

**.25(13) - Citation corrected. The Consultant discussed with the Director that hazardous materials must be stored to be inaccessible to children in care.**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

B Left Back

- Broken door handle on the changing table.

C-Left infants

- Chipped paint on the right side of the classroom wall.

- A small dent in the wall on the right side.

E- Back Right School Age

- A damaged ceiling tile in classroom E Back Right above the white cubbies.

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**Correction Deadline: 5/8/2024**

**Recited on 4/24/2024**

**591-1-1-.25 Physical Plant-Structural/Mechanical**

**Met**

**Correction Deadline: 3/6/2024**

**Corrected on 4/24/2024**

**.25(14) - Citation corrected. The Consultant observed the lights repaired in classroom E-Back School Age Cafe.**

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

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**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that protruding nails were observed on the right side fence.

Correction Deadline: 5/8/2024

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following hazards were observed:

- Tree limbs accessible to children in care.
- Pine cones throughout the playground accessible to children in care.
- Deteriorating wood on the barrier around the yellow play equipment.

Correction Deadline: 5/8/2024

Recited on 4/24/2024

**Food Service**

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.15(3) - The Consultant discussed with the Director adding a thermometer to the refrigerator in classroom A-1st Left. The Consultant discussed that baby bottles and formula to be labeled with the individual child's name.

**Health and Hygiene**

591-1-1-.07 Children's Health

Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.07(5) - Citation corrected. No hazards observed.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.17(7) - Citation corrected. Appropriate handwashing observed.

## Policies and Procedures

591-1-1-.29 Required Reporting

Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.29(3) - Citation corrected. The Consultant discussed with the Director that a report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open).

## Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.30(2) - Citation corrected. No hazards observed.

### Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that three infants were observed sleeping in a bouncy chair and not in the crib as required in classroom A-1st Left.

Correction Deadline: 4/24/2024

Correction Deadline: 2/23/2024

Corrected on 4/24/2024

.30(4) - Citation corrected. Children were observed during naptime.

## Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.09(1)(a) - Citation corrected. Criminal records checks were observed complete.

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.09(1)(c) - Citation corrected. Criminal records checks were observed complete.

Correction Deadline: 2/21/2024

Corrected on 4/24/2024

.09(1)(l)3. - Citation corrected. Criminal records checks were observed complete.

591-1-1-.14 First Aid & CPR

Met

Correction Deadline: 3/22/2024

Corrected on 4/24/2024

.14(2) - Citation corrected. CPR and first aid certification observed complete.

## Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

### Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that there was a brief break in watchful oversight when a staff member walked into the hallway to put a bag near the table and left seven infants unsupervised in classroom A.

Correction Deadline: 4/24/2024

Recited on 4/24/2024