



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/11/2026 **VisitType:** POI Follow Up

Arrival: 2:25 PM **Departure:** 3:40 PM

FR-18026

Campbell, Pamela F

709 Deering Road Conyers, GA 30094 Rockdale County
(256) 226-5079

Regional Consultant

Cassandra Jakes-Beasley

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Mailing Address

Same

Quality Rated: ★

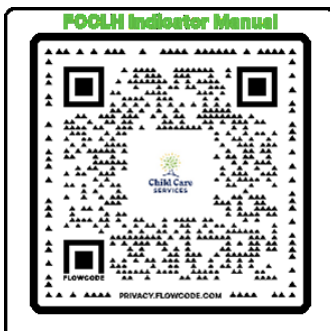
Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/11/2026	POI Follow Up	Good Standing	
04/15/2026	Licensing Study	Support	
07/21/2025	Monitoring Visit	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	0	0	0	0
3 & 4 Years	1	3	0	0	0
School Age(5+) Years	2	4	0	0	0
Total Under 13 Years	3	7	0	0	0
Total Under 18 Years	3				
Children Present: 3 Total Children: 7					
Caregivers/Helpers Present: 3 Total Caregivers/Helpers: 1					

Comments

The findings of this report were reviewed with the Provider on this date.

Plan of Improvement: No Plan Developed



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a POI Follow Up:

	Facility
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290-2-3-.13 Physical Plant - Safe Environment

Technical Assistance

Technical Assistance

290-2-3-.13(1)(f) - f)The Consultant discussed with the Provider that fans be positioned or installed so as to be inaccessible to children. Please ensure that the tower heater is inaccessible to children.

Correction Deadline: 6/11/2026

290-2-3-.11 Physical Plant - Safe Environment(CR)

Not Met

Finding

290-2-3-.11(2)(c) requires that documentation of drills required by these rules shall be maintained in the Home. The Home shall conduct drills for fire, tornado, and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Home shall maintain documentation of the dates and times of these drills for two years. It was determined based on review the home did have evidence that drills for fire, tornado, and other emergency situations had been conducted from April through December 2025.

POI (Plan of Improvement)

The Provider will develop and implement a plan and schedule for conducting the required drills, completing the documentation, keeping the documentation on file for two years.

Correction Deadline: 6/19/2026

Recited on 6/11/2026

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

290-2-3-.13 Playgrounds(CR)

Not Met

Finding

290-2-3-.13(2)(a) requires that outdoor play areas be kept clean and free of hazards such as exposed sharp corners of concrete or equipment, rust and splinters on equipment, broken glass, open drainage ditches, holes and stagnant water. It was determined based on observation, the following hazards were observed on the Climbing Structure.

- there was splintering wood on the left back post of the climbing structure.
- the green roofing material over the top of the climbing equipment was torn.

POI (Plan of Improvement)

The Home will repair any and all identified outdoor hazards and will monitor playground daily or more often as needed to ensure that the Home's outdoor play area is kept clean and free of hazards.

Correction Deadline: 6/20/2026

Recited on 6/11/2026

Finding

290-2-3-.13(2)(c) requires that climbing and swinging equipment that are not portable have a resilient surface beneath the equipment and the fall zone from such equipment, which is adequately maintained by the Home to assure continuing resiliency. It was determined based on observation, there was one to three inches of measurable wood chips underneath and in the fall zones of the swing, and three inches of measurable wood chips in the fall zone of the climbing equipment, six inches were required.

POI (Plan of Improvement)

The Home will ensure that there is an adequate resilient surface under and in the fall zone of climbing and swinging equipment. The Home will inspect equipment and resilient surfacing material regularly and repair or replenish as needed.

Correction Deadline: 6/19/2026

Recited on 6/11/2026

Technical Assistance

290-2-3-.13(2)(d) - The Consultant discussed with the Provider that outside play areas be protected from traffic or other hazards by fencing or other barriers at least four feet in height and approved by the Department. Fencing material shall not present a hazard to children. A fence shall be provided around swimming pools to make them inaccessible when not in use.

Correction Deadline: 6/11/2026

Health and Hygiene

290-2-3-.11 Diapering Areas & Practices(CR)

Technical Assistance

Technical Assistance

290-2-3-.11(1)(f) - f) The Consultant discussed with the Provider that diapers to be changed in the Child's own crib or on a nonporous surface which is cleaned with a disinfectant and dried with a single use disposable towel after each diaper change.

Correction Deadline: 6/11/2026

Staff Records

290-2-3-.07 First Aid & CPR(CR)

Met

Correction Deadline: 4/29/2026

Corrected on 6/11/2026

.07(8)(a) - Previous citation observed in that current evidence of pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid was posted.

290-2-3-.07 Provider Qualifications

Not Met

Finding

290-2-3-.07(5) requires that prior to assignment to children or task, the Provider and all Employees (i.e., Volunteers, Students-in-Training, Independent Contractors, etc.) and Provisional Employees must receive initial program orientation. It was determined based on review of records there was no evidence of an orientation for two helpers, as required.

POI (Plan of Improvement)

The Home will ensure that all Staff have completed the required orientation training and will ensure any new Staff hired complete orientation training as required.

Correction Deadline: 6/19/2026

Recited on 6/11/2026

290-2-3-.07 Staff Training

Defer

Defer

290-2-3-.07(10)-This rule will be reviewed at the next annual inspection.

POI (Plan of Improvement)

The Provider will develop and implement procedures to obtain documentation of training and orientation and to file such documents in staff records or through Georgia's workforce registry and professional development system on an ongoing basis.

Correction Deadline: 4/20/2026

Defer

290-2-3-.07(9)(b)2.(i)-(iv)-This rule will be evaluated at the next annual inspection.

POI (Plan of Improvement)

The Provider will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours of on-going child development and health and safety related topics and follow up to ensure the training is completed.in

Correction Deadline: 5/15/2026