



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/9/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 12:30 PM **Departure:** 3:45 PM

CCLC-53731

KinderCare Learning Center #1572

3051 Parkbrooke Circle Woodstock, GA 30189 Cherokee County
(678) 445-3820 Angela.nieves@kindercare.com

Regional Consultant

Randy Gaytan

Phone: (770) 357-7022

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randy.gaytan@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/09/2025	Complaint Investigation Follow Up	Good Standing	
03/09/2025	Complaint Closure	Good Standing	
02/07/2025	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - (1L) Pre-K D		0	0	C	25	C	NA	NA	
Main	C - (3L) Pre-K B	GA PreK	1	20	C	20	C	NA	NA	Nap
Main	D - (4L) Pre-K A	GA PreK	2	20	C	20	C	NA	NA	Nap
Main	E - (Back Left) 1's	Infants and One Year Olds	2	5	C	16	C	NA	NA	Floor Play
Main	F (Middle Back) 6wks - 12 mth	Infants and One Year Olds	1	6	C	12	C	NA	NA	Diapering, Floor Play, Nap
Main	G -Back Right) 2's	One Year Olds	1	8	C	20	C	NA	NA	Nap
Main	H - (Middle Right) 5-12 years	Two Year Olds	2	19	C	20	C	NA	NA	Nap
Main	I (Front Right) 3's	Three Year Olds	2	23	C	23	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 156					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 101					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A -(L) 4 - 12 years	38	C
Main	Playground B - (M) 6wks- 2 years	50	C
Main	Playground C - (R) 3 - 4 yrs	69	C

Comments

The purpose of this visit was to conduct a complaint investigation and follow up visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@decga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that the mirror in the dress up area in Room I was not secured to the wall or floor and could potentially cause a tipping hazard. The mirror was removed from the room while the consultant was present.

POI (Plan of Improvement)

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

Correction Deadline: 4/9/2025

Recited on 4/9/2025

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 3/4/2025

Corrected on 4/9/2025

.11(2) - The previous citation was observed to be corrected. The consultant observed the staff to provide redirection to the students.

Staff Records

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(5)-The previous citation was deferred until the first regulatory visit in 2026 where the 2025 trainings will be reviewed.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/9/2025