



Bright from the Start Georgia Department of Early Care and Learning
3 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/17/2026 VisitType: Complaint Investigation & Monitoring Visit

Arrival: 9:00 AM Departure: 1:30 PM

CCLC-50218
Big Blue Marble - Townsend Road
989 Townsend Road Villa Rica, GA 30180 Paulding County
(770) 456-5553

Regional Consultant
Kaiyah Werts
Phone: (404) 615-2155
Fax:
kaiyah.werts@decal.ga.gov

Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/17/2026	Complaint Investigation & Monitoring Visit	Good Standing	
05/12/2026	Licensing Study	Good Standing	
10/30/2025	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 6wks- 12mths	Infants and One Year Olds	3	6	C	12	C	NA	NA	Feeding,Nap,Flo or Play
Main	B - 1's	One Year Olds and Two Year Olds	3	16	C	18	C	NA	NA	Free Play,Art
Main	C - 2's		0	0	C	11	C	NA	NA	
Main	D - 2's		0	0	C	11	C	NA	NA	
Main	E - 4's	GA PreK	2	13	C	22	C	NA	NA	Art
Main	F - 4's	GA PreK	2	17	C	22	C	NA	NA	Centers
Main	G - 5 and up	Two Year Olds	1	10	C	27	C	NA	NA	Free Play
Main	H	Two Year Olds and Three Year Olds	2	17	C	22	C	NA	NA	Outside
Main	I -3's	Three Year Olds	1	9	C	16	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 161					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 88			Total Capacity @35 sq. ft.: 161			Total Capacity @25 sq. ft.: 0				

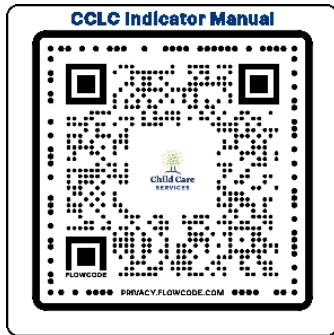
Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - (Right Side)	27	C
Main	Playground B - (Back)	56	C
Main	Playground C - (Left Side)	45	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
12	16	27	16	35	0

Comments

Consultant discussed the report and addressed any questions and concerns.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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VisitType: Complaint Investigation &
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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

The Center appeared clean and well maintained on this date.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

room E -4's there was an unlocked cabinet in the right side bathroom with a toilet brush accessible to children.
room G -5 and up there were baby wipes on the shelf, in the bathroom, labeled keep out of reach of children.
room I -3's there was an unlocked cabinet in the left side bathroom with a toilet brush accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 9/17/2026

Recited on 9/17/2026

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation the following items need attention:

room F - 4's there was a loose sink faucet in the left side bathroom.

room G -5 and up there was a loose sink faucet in the bathroom.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/1/2026

Recited on 9/17/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

Playground observed to be clean and in good repair on this date.

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that Playground B (Back) had play equipment that measured over five feet tall, including two red slides, with three inches of mulch when six inches were required. It was further determined that three inches of mulch was measured for four swings when six inches were required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 10/4/2026

Technical Assistance

591-1-1-.26(9) - Discussed the exposed tree roots on the playground and to spray paint them to ensure they are visible.

Correction Deadline: 9/17/2026

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met**

Correction Deadline: 5/12/2026

Corrected on 9/17/2026

.17(7) - The previous citation observed corrected on this date. Consultant observed the center used the proper hand washing procedures throughout.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

Correction Deadline: 5/13/2026

Corrected on 9/17/2026

.36(7)(c)2. - The previous citation was observed corrected on this date. Consultant observed completed transportations forms on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

Staff Records**Records Reviewed: 19****Records with Missing/Incomplete Components: 5**

Staff # 3

Not Met

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 5

Not Met

Date of Hire: 06/15/2026

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 6

Not Met

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 12

Not Met

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 04/28/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided ten files for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)**Not Met****Finding**

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of records that 1 of 19 staff members had an expired First Aid and CPR certificate at the time of the visit.

POI (Plan of Improvement)

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 10/1/2026

Recited on 9/17/2026

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(2)(a)-(n) - Discussed employee orientations and that the form was required to be completed with hire dates.

Correction Deadline: 9/18/2026

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.