Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/1/2026 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 12:20 PM **Departure:** 4:05 PM

CCLC-62649
Chroma Early Learning Academy of Lawrenceville
3650 Club Dr. Lawrenceville, GA 30044 Gwinnett County
(470) 570-1633

Regional Consultant
Beth Holland
Phone: (770) 686-4006
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Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
04/01/2026	Complaint Investigation & Monitoring Visit	Good Standing
09/09/2025	Licensing Study	Good Standing
07/28/2025	Incident Investigation Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants and One Year Olds	1	9	NC	18	C	NA	NA	Nap,Feeding
Main	1R		0	0	C	24	C	NA	NA	
Main	2L		0	0	C	17	C	NA	NA	
Main	2R	Two Year Olds and Three Year Olds	1	17	C	23	C	NA	NA	Nap
Main	3L	Two Year Olds and Three Year Olds	1	9	C	16	C	NA	NA	Nap
Main	3R	GA PreK	1	15	C	23	C	NA	NA	Nap
Main	4R	GA PreK	1	18	C	22	C	NA	NA	Nap
Main	Rear Pre-K	GA PreK	1	18	NC	19	C	NA	NA	Nap
		Total Capacity @35 sq. ft.: 162			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 86		Total Capacity @35 sq. ft.: 162			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	0	C
Main	B	0	C
Main	C	0	C

Enrolled Children

Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	7	10	10	68	0	17

Comments
An investigation and monitoring visit took place on this date. The investigation remains open pending staff statements.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
A variety of equipment and toys were observed throughout the center on this date.

Comment
Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Not Met**

Finding
591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that that rear Pre-K room has 20 Pre-K enrolled students and the classroom is licensed for 19.

POI (Plan of Improvement)
The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 4/1/2026

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Correction Deadline: 9/9/2025

Corrected on 4/1/2026
.25(13) - The previous citation was observed to be corrected in that no hazards were observed on this date.

Correction Deadline: 9/30/2025

Corrected on 4/1/2026
.25(3) - The previous citation was observed to be corrected.

591-1-1-.26 Playgrounds(CR) **Not Met**

Correction Deadline: 9/9/2025

Corrected on 4/1/2026
.26(4) - The previous citation was observed to be corrected in that the large gap was observed to be repaired.

Correction Deadline: 9/30/2025

Corrected on 4/1/2026
.26(8) - The previous citation was observed to be corrected. Please fluff and re distribute resilient surface.

Correction Deadline: 9/9/2025

Corrected on 4/1/2026
.26(9) - The previous citation was observed to be corrected in that litter was not observed on this date.

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that a section of the railroad ties used to contain mulch around the climbing structure on the center preschool classroom was observed to be broken exposing two large railroad tie nails.

POI (Plan of Improvement)
Consultant advised that no children should be present on the playground until the repairs have not been paid.

Correction Deadline: 4/1/2026

Food Service

591-1-1-.15 Food Service & Nutrition **Not Met**

Correction Deadline: 9/9/2025

Corrected on 4/1/2026
.15(2)(f) - The previous citation was observed to be corrected.

Finding
591-1-1-.15(4) requires that a feeding chair or similar equipment designed for feeding children shall be provided for the use of each child being fed who is capable of sitting up but who is unable to sit unassisted at a table and must be cleaned with a disinfectant after each use. Such chair or similar equipment shall have a broad base to prevent tipping, a surface that the child cannot raise, a strap or other device which prevents the child from sliding out of the chair, and a feeding surface free of cracks. It was determined based on observation that two infants that were being fed in high chairs were not strapped in to the chair according to manufacturer guidelines.

POI (Plan of Improvement)
The Center will inspect feeding equipment to ensure it meets each of the listed criteria and to verify a feeding chair or equipment is provided for each child who requires one. The Center will train staff and monitor to ensure that the feeding equipment is cleaned with a disinfectant after each use.

Correction Deadline: 4/1/2026

591-1-1-.18 Kitchen Operations **Met**

Comment
Please ensure that all food items are stored in airtight containers.

Health and Hygiene

591-1-1-.07 Children's Health **Met**

Correction Deadline: 9/9/2025

Corrected on 4/1/2026
.07(5) - The previous citation was observed to be corrected in that no pacifiers were observed attached to clothing on this date.

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Please ensure lids remain on trash containing organic waste.

591-1-1-.20 Medications(CR) **Met**

Comment
The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) **Met**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment
Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Director provided eight file(s) for employees hired since last visit on September 9, 2025.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(2)(a) requires that when any child is present on the premises, at least fifty percent (50%) of the caregiver staff present shall be trained in pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid. It was determined based on a review of records that one employee with a hire date of March 30, 2026, was supervising Pre-K aftercare alone without evidence of current first aid/CPR.

POI (Plan of Improvement)
A minimum of 50% of all caregiver Staff on the premises must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 4/2/2026

Recited on 4/1/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Technical Assistance**

Technical Assistance
591-1-1-.32(4)(b) allows children who turn three years old during the regular school year to remain with two year olds for the remainder of the school year but requires agreement from the older child's Parent(s) for the continued placement.

Correction Deadline: 4/1/2026

591-1-1-.32 Supervision(CR) **Not Met**

Finding
591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm’s length away from children thirty-six (36) months of age and younger. It was determined based on observation that staff were not within an arm's reach of children during meal time in the infant room and the toddler room during afternoon snack time where apple slices were being served. Two staff members were present. One child was observed walking around with their bowl.

POI (Plan of Improvement)
The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 4/1/2026

Recited on 4/1/2026