



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/14/2023 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 9:25 AM **Departure:** 3:25 PM

**CCLC-53732**

**KinderCare Learning Center (McDonough #086101)**

4075 East Lake Pkwy McDonough, GA 30253 Henry County  
 (770) 957-3077 christine.greaver@kindercare.com

**Regional Consultant**

April Brown

Phone: (770) 357-5101

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april.brown@decal.ga.gov

**Mailing Address**

3051 Parkbrooke Circle  
 Woodstock, GA 30189

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                                         |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 12/14/2023                         | Incident Investigation/Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/30/2023                         | Initial-TA                              | N/A           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05/31/2023                         | Incident Investigation & Follow Up      | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room | Age Group                          | Staff                         | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes          |
|---------------------------------|------|------------------------------------|-------------------------------|----------|------|------------|--------------|------------|--------------|----------------|
| Main                            | A    | One Year Olds                      | 1                             | 7        | C    | 12         | C            | NA         | NA           | Floor Play     |
| Main                            | B    | Two Year Olds                      | 2                             | 15       | C    | 20         | C            | NA         | NA           | Music          |
| Main                            | C    | Four Year Olds                     | 1                             | 10       | C    | 16         | C            | NA         | NA           | Centers        |
| Main                            | D    | Three Year Olds                    | 2                             | 19       | C    | 21         | C            | NA         | NA           | Centers        |
| Main                            | E    | GA PreK                            | 2                             | 18       | C    | 25         | C            | NA         | NA           | Circle Time    |
| Main                            | F    | GA PreK                            | 2                             | 21       | C    | 26         | C            | NA         | NA           | Free Play      |
| Main                            | G    | GA PreK                            | 2                             | 19       | C    | 25         | C            | NA         | NA           | Centers        |
| Main                            | H    | Three Year Olds and Four Year Olds | 2                             | 24       | C    | 25         | C            | NA         | NA           | Centers        |
| Main                            | I    | Three Year Olds                    | 1                             | 15       | C    | 20         | C            | NA         | NA           | Art            |
| Main                            | J    | One Year Olds and Two Year Olds    | 1                             | 4        | C    | 15         | C            | NA         | NA           | Snack          |
| Main                            | K    | Infants and One Year Olds          | 2                             | 6        | C    | 10         | C            | NA         | NA           | Floor Play     |
| Main                            | L    | Infants                            | 1                             | 5        | C    | 8          | C            | NA         | NA           | Nap,Floor Play |
| Total Capacity @35 sq. ft.: 223 |      |                                    | Total Capacity @25 sq. ft.: 0 |          |      |            |              |            |              |                |
| Total # Children this Date: 163 |      |                                    | Total Capacity @25 sq. ft.: 0 |          |      |            |              |            |              |                |

| Building | Playground | Playground<br>Occupancy | Playground<br>Compliance |
|----------|------------|-------------------------|--------------------------|
| Main     | A          | 10                      | C                        |
| Main     | B          | 56                      | C                        |
| Main     | C          | 109                     | C                        |
| Main     | D          | 7                       | C                        |
| Main     | E          | 22                      | C                        |
| Main     | F          | 19                      | C                        |

#### Comments

Incident investigation and monitoring visit was completed on this date.

Plan of Improvement: Developed This Date 12/14/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Christine Greaver, Program Official

Date

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April Brown, Regional Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable on this date.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Pool not in use at this time, gates observed locked on this date.

Children's Records

591-1-1.08 Children's Records

Not Met

Finding

591-1-1.08(6) requires the Center to maintain records of a child's daily arrival and departure for the twelve (12) preceding months that the Parent or person(s) authorized by the Parent documents, in written or electronic format, each time the Parent or authorized person drops off and picks up the child. The documentation shall include at least the date, the child's name, the arrival and departure times, and the signature or initials of the Parent or authorized person at the time of arrival and departure. These records shall be made available to the Department in printed or written form upon request. It was determined based on a review of records children's daily records were incomplete as they did not contain the arrival and departure times or signatures of authorized parents and guardians as required.

POI (Plan of Improvement)

The Center will maintain arrival and departure records as required, will ensure the documentation includes all of the required information, and will provide the records to the Department when requested.

Correction Deadline: 12/15/2023

Recited on 12/14/2023

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**591-1-1-.19 License Capacity(CR)**
**Met**
**Comment**

Licensed capacity observed to be met by the center on this date.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)**
**Met**
**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

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**591-1-1-.26 Playgrounds(CR)**
**Not Met**
**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute due to rain.

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation the right side fence facing the parking lot on Playground A measured between 3 feet 6 inches up to 3 feet 11 inches instead of 4 feet in height which was required.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 12/29/2023**

**Recited on 12/14/2023**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the following hazards were present:

Playground C

- \* The wooden bench had splintered wood on the seated area of the bench.

Playground D

- \* The wooden bench had splintered wood on the seated area of the bench.

Playground E

- \* The red metal bench had chipped paint throughout the bench.

Playground F

- \* The wooden climbing structure has splintered wood along the rails, walkway and throughout the structure with the red tunnel attached.

- \* Concrete was exposed at the base of the multi-colored climbing structure.

- \* The green picnic table had chipped paint and exposed rust spots.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 12/29/2023**

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|                                                        |            |
|--------------------------------------------------------|------------|
| <b>591-1-1-.10 Diapering Areas &amp; Practices(CR)</b> | <b>Met</b> |
|--------------------------------------------------------|------------|

**Comment**

Staff stated proper knowledge of diapering procedures on this date.

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|                                |            |
|--------------------------------|------------|
| <b>591-1-1-.17 Hygiene(CR)</b> | <b>Met</b> |
|--------------------------------|------------|

**Comment**

Proper hand washing observed throughout the center on this date.

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|                                    |            |
|------------------------------------|------------|
| <b>591-1-1-.20 Medications(CR)</b> | <b>N/A</b> |
|------------------------------------|------------|

**Comment**

The center currently does not dispense or administer medication at this time.

|  |               |
|--|---------------|
|  | <b>Safety</b> |
|--|---------------|

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|                                   |            |
|-----------------------------------|------------|
| <b>591-1-1-.11 Discipline(CR)</b> | <b>Met</b> |
|-----------------------------------|------------|

**Comment**

Age-appropriate discussion and redirection observed on this date.

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|                                       |                |
|---------------------------------------|----------------|
| <b>591-1-1-.36 Transportation(CR)</b> | <b>Not Met</b> |
|---------------------------------------|----------------|

**Comment**

Complete documentation of transportation observed on this date.

**Comment**

The vehicles had an approved fire extinguisher and first aid kit on this date.

**Finding**

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records vehicle with tag number ending in Y767 did not have a completed annual inspection form on file as required.

**POI (Plan of Improvement)**

The Center will obtain the annual vehicle inspection.

**Correction Deadline: 12/19/2023**

|  |                                         |
|--|-----------------------------------------|
|  | <b>Sleeping &amp; Resting Equipment</b> |
|--|-----------------------------------------|

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|                                                               |            |
|---------------------------------------------------------------|------------|
| <b>591-1-1-.30 Safe Sleeping and Resting Requirements(CR)</b> | <b>Met</b> |
|---------------------------------------------------------------|------------|

**Comment**

Discussed SIDS and infant sleeping position with the director and infant staff member on this date.

**Correction Deadline: 6/7/2023**

**Corrected on 12/14/2023**

**Correction of citation in that all crib mattresses were replaced per the director and were in good repair on this date.**

|  |                      |
|--|----------------------|
|  | <b>Staff Records</b> |
|--|----------------------|

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|                                                                             |            |
|-----------------------------------------------------------------------------|------------|
| <b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b> | <b>Met</b> |
|-----------------------------------------------------------------------------|------------|

**Comment**

Criminal record checks were observed to be complete on this date.

**Comment**

Director provided five file(s) for employees hired since the last visit which was completed on May 31, 2023.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations on this date.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios on this date.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.