



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/23/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:30 AM **Departure:** 1:00 PM

CCLC-1006

Fletcher Academy #2

2895 Maysville Highway Commerce, GA 30529 Jackson County
(706) 335-9400

Special Investigations Unit Sr. Specialist

Tracey Caine

Phone: (706) 497-1536

Fax: (404) 567-6041

tracey.caine@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/23/2025	Complaint Investigation Follow Up	Good Standing	
09/20/2024	Complaint Closure	Good Standing	
09/20/2024	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1L	Infants	1	5	C	10	C	NA	NA	Feeding, Floor Play
Main	B 2L	One Year Olds	1	7	C	8	C	NA	NA	Free Play
Main	C 3L	Two Year Olds and Three Year Olds	2	17	C	20	C	NA	NA	Circle Time
Main	D: Right Pre K	GA PreK	3	35	C	46	C	NA	NA	Circle Time
Total Capacity @35 sq. ft.: 84					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 64					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG B Back	34	C
Main	PG C: Right	47	C
Main	PG Left	12	C

Comments

09-23-25: The purpose of today's visit was to conduct an investigative site visit and follow up on previous citations.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
591-1-1-.26 Playgrounds(CR)	Not Met

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the mulch measured one inch on all sides of the "rock wall" climber when 6 inches of resilient surfacing is required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 10/23/2025

Recited on 9/23/2025

	Policies and Procedures
591-1-1-.21 Operational Policies & Procedures	Met

Correction Deadline: 9/25/2024

Corrected on 9/23/2025

.21(3) - The previous citation was observed corrected on this date. The Consultant observed emergency drills for January 2025, through June 2025.

	Staff Records
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591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Correction Deadline: 9/20/2024

Corrected on 9/23/2025

.09(1)(c) - The previous citation was observed to be corrected on this date. The Consultant observed that all staff present at the time of the visit had background checks with a satisfactory determination on file with the state.

Correction Deadline: 9/20/2024

Corrected on 9/23/2025

.09(1)(l)3. - The previous citation was observed to be corrected on this date. The Consultant observed that all staff present at the time of the visit had background checks with a satisfactory determination on file with the state.