



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/14/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:45 AM **Departure:** 1:50 PM

CCLC-62185
The Nest School Thomas Crossroad
 3052 Highway 154 Newnan, GA 30265 Coweta County
 (770) 668-8256 thomascrossroads@thenestschool.com

Regional Consultant
 Laura Swann
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Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/14/2025	Complaint Investigation & Monitoring Visit	Good Standing	
03/27/2025	Licensing Study	Good Standing	
10/09/2024	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st Left Infant	Infants	1	6	C	20	C	NA	NA	Field Trip,Nap
Main	B 2nd Left 11-18M	Infants and One Year Olds	2	11	C	16	C	NA	NA	Floor Play
Main	C 3rd Left Toddler	One Year Olds and Two Year Olds	2	10	C	20	C	NA	NA	Story
Main	D Dining Room		0	0	C	38	C	54	C	
Main	E 1st Right	One Year Olds and Two Year Olds	2	10	C	21	C	NA	NA	Centers
Main	F 2nd Right-	Three Year Olds	2	13	C	25	C	NA	NA	Centers
Main	G 3rd Right	Three Year Olds	2	17	C	24	C	NA	NA	Story
Main	H 4th Right Pre-K	GA PreK	2	10	C	27	C	NA	NA	Centers
Main	I 5th Right	GA PreK	2	10	C	36	C	50	C	Centers
Total Capacity @35 sq. ft.:			227		Total Capacity @25 sq. ft.: 257					
Total # Children this Date: 87			Total Capacity @35 sq. ft.:		Total Capacity @25 sq. ft.: 257					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back	138	C
Main	Left front PG	150	C
Main	PG Preschool	142	C
Main	PG-Infant	300	C
Main	PG-School Age	133	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
13	18	23	22	19	0	26

Comments

Monitoring visit completed on August 14, 2025. The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions." Consultant also reviewed the new rule changes with the center as documented on the visit report as technical assistance.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a CI/MV:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Met

Comment

591-1-1-.12 - A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) Met

Comment

591-1-1-.35 - Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) Met

Comment

591-1-1-.19 - Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) Technical Assistance

Comment

591-1-1-.25 - Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Correction Deadline: 3/27/2025

Prior Visits: 03/27/2025

Corrected on 8/14/2025

.25(13) - Correction observed on this date. Hazardous items were observed to be stored inaccessible to children in care.

Technical Assistance

591-1-1-.25(3) - Please continue to monitor the restroom ventilation fans for dust and clean when present. Also, monitor the trash cans for lids and build up of dirt and clean when needed.

Correction Deadline: 8/14/2025

591-1-1-.26 Playgrounds(CR) Met

Comment

591-1-1-.26 - Playground observed to be clean and in good repair on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

591-1-1-.10 - Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

591-1-1-.17 - Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**Not Evaluated****Comment**

591-1-1-.20 - The Provider currently does not dispense/administer medication.

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Technical Assistance****Technical Assistance**

591-1-1-.21(2)(r) - New - : Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at:

<https://www.dec.al.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 8/19/2025**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

591-1-1-.11 - Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

591-1-1-.36 - Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

591-1-1-.30 - Pleasant naptime environment observed.

Staff Records**Records Reviewed: 18****Records with Missing/Incomplete Components: 1**

Staff # 5

Not Met

Date of Hire: 06/16/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Not Met****Comment**

591-1-1-.09(1) - Director provided 8 file(s) for employees hired since last visit.

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that staff number 5 hired on June 16, 2025, had completed a records check application but had not submitted Fingerprints to an authorized fingerprinting site.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review Decal Koala to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review the video trainings to ensure the CRC rules are maintained.

Correction Deadline: 8/14/2025

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff number 5 hired on June 16, 2025, was present in a classroom without a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review Decal Koala to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review videos to ensure the CRC rules are maintained.

Correction Deadline: 8/14/2025

591-1-1-.14 First Aid & CPR(CR)**Technical Assistance****Technical Assistance**

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

Correction Deadline: 9/13/2025

Correction Deadline: 4/26/2025

Corrected on 8/14/2025

.14(2) - Correction observed on this date. Current staff had obtained certification in first aid and CPR within 45/90 days of their hire date.

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(2)(a)-(n) - : Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 8/15/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/13/2025

Comment

591-1-1-.31 - Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Comment

591-1-1-.32 - Center observed to maintain appropriate staff:child ratios.

Comment

591-1-1-.32 - Staff observed to provide direct supervision and be attentive to children's needs.