



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/1/2026 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:10 AM **Departure:** 1:30 PM

CCLC-48046

Imagination Zone Childcare & Early Learning Center

12710 Brown Bridge Road Covington, GA 30016 Newton County
 (770) 786-8611

Regional Consultant

Cassandra Jakes-Beasley

Phone: (770) 357-7016

Fax: (770) 357-7015

cassandra.jakes-beasley@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/01/2026	Complaint Closure	Good Standing	
04/01/2026	Complaint Investigation Follow Up	Good Standing	
03/04/2026	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A: 1R		0	0	C	7	C	NA	NA	Not In Use
Main	B: 2R	One Year Olds and Two Year Olds	2	6	C	11	C	NA	NA	Lunch, Transitioning
Main	C: Middle	Three Year Olds and Four Year Olds and Five Year Olds	1	13	C	21	C	NA	NA	Lunch, Transitioning
Main	D: Left		0	0	C	23	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 62			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 19			Total Capacity @35 sq. ft.: 62							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A Right	38	C
Main	PG B: Right Back	10	C
Main	PG C: Left Back	37	C

Comments

Background checks were reviewed.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 3/4/2026

Corrected on 4/1/2026

.03(2) - Previous citation corrected. Based on observation the current lesson plan was posted in the 2R, two-year-old classroom and the middle, three and four-year-old classroom.

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Discussed adding equipment and toys in the school-age room and remove any broken equipment.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 3/4/2026

Corrected on 4/1/2026

.08(1) - Previous citation corrected based on review of children's records.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Correction Deadline: 3/4/2026

Corrected on 4/1/2026

.25(13) - Previous citation corrected based on observation. There was no items hazardous stored in book bags in the hallway, in the middle classroom and the toilet brushes were removed from the bathroom of classroom D.

Technical Assistance

591-1-1-.25(3) - the consultant discussed with the Director the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. Please ensure that the walls in the school-age classroom are clean and repair any splintering wood on the doors in the classroom.

Correction Deadline: 4/1/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation there were small areas of chipping paint on the blue tunnel and the floor of the green metal car.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 4/6/2026

Recited on 4/1/2026

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there were between 2 and 3 inches of measurable wood chips in the front fall zone of the blue monkey bar, when 6 inches were required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 4/3/2026

Recited on 4/1/2026

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Met**

Correction Deadline: 3/9/2026

Corrected on 4/1/2026

.21(2)(r) - Previous citation corrected. Based on review the policies and procedures was updated with the required information describing the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Comment

The vehicle was checked for compliance. Proper restraints were observed and discussed with the director.

Correction Deadline: 3/5/2026

Corrected on 4/1/2026

.36(4)(f)1. - Previous citation corrected based on observation. The safety seat belt on vehicle # SAN2066 was replaced.

Correction Deadline: 3/5/2026

Corrected on 4/1/2026

.36(7)(a) - Previous citation corrected based on review of the vehicle transportation agreements. All required information was updated, including each child's pick-up location, pick-up time and delivery location.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(1)(a)2 requires that a crib mattress is firm, tight-fitting without gaps, at least 2 inches thick and covered with a waterproof, washable material. Before a change of occupant, each mattress shall be cleaned with a disinfectant. It was determined based on observation that four of four infant crib mattresses had a diamond-patterned stitched covering that was not smooth, non-absorbent or easily washable in the infant classroom.

POI (Plan of Improvement)

The center will ensure that a crib mattress is covered with a waterproof, washable material.

Correction Deadline: 4/6/2026

Recited on 4/1/2026

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Director provided [1] file(s) for employee hired since last visit.

591-1-1-.33 Staff Training

Met

Correction Deadline: 4/3/2026

Corrected on 4/1/2026

.33(4) - Previous citation corrected based on review. The director obtained the four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage on March 15, 2026.

Correction Deadline: 4/3/2026

Corrected on 4/1/2026

.33(5)(b)(1) - Previous citation corrected.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/4/2026

Corrected on 4/1/2026

.32(7) - Previous citation corrected based on observation. A staff member was observed seated within an arm's length away from children in the two-year-old classroom during lunch.