Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/14/2026 **VisitType:** Monitoring Visit **Arrival:** 9:40 AM **Departure:** 12:45 PM

CCLC-27412
Discovery Point #65
4016 Winder Highway Flowery Branch, GA 30542 Hall County
(770) 967-4170

Regional Consultant
Sharnette Glenn
Phone: (470) 716-8759
Fax: +1 (404) 334-4612
sharnette.glenn@decal.ga.gov
Joint with: Joi Boatwright

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
09/14/2026	Monitoring Visit	Good Standing
05/27/2026	Licensing Study	Good Standing
10/07/2025	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

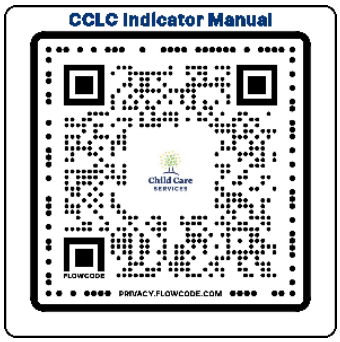
Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1 Left	Infants	2	8	C	21	C	NA	NA	Floor Play
Main	B 2 Left	One Year Olds	2	4	C	16	C	NA	NA	Free Play
Main	C 3 Left	One Year Olds	1	4	C	20	C	NA	NA	Outside
Main	D Cafeteria		0	0	C	38	C	NA	NA	Not In Use
Main	E 1 Right	Two Year Olds	1	8	C	22	C	NA	NA	Art
Main	F 2 Right	Two Year Olds and Three Year Olds	1	8	C	24	C	NA	NA	Free Play
Main	G 3 Right	Three Year Olds	2	15	C	26	C	NA	NA	Free Play
Main	H 4 Right	GA PreK	2	20	C	27	C	NA	NA	Transitioning
Main	I 5 Right back end		0	0	C	36	C	NA	NA	Not In Use
		Total Capacity @35 sq. ft.: 230			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 67		Total Capacity @35 sq. ft.: 230			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	14	C
Main	Playground B	78	C
Main	Playground C	77	C

Enrolled Children					
Infant (0-12 months)	**Toddler (1-2 yrs)**	**Preschool (3-5yrs/full time care)**	**School Age (before/after care only)**	**GA PreK only**	**Summer Only**
12	30	20	11	20	0

Comments
The consultant reviewed the report with the provider.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 9/14/2026 **VisitType:** Monitoring Visit **Arrival:** 9:40 AM **Departure:** 12:45 PM

CCLC-27412
Discovery Point #65
4016 Winder Highway Flowery Branch, GA 30542 Hall County
(770) 967-4170

Regional Consultant
Sharnette Glenn
Phone: (470) 716-8759
Fax: +1 (404) 334-4612
sharnette.glenn@decal.ga.gov
Joint with: Joi Boatwright

Mailing Address
Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Finding
591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that classrooms F2 Right, G3 Right, and H4 Right kitchen sets were not properly secured. It was further observed in classroom C3 Left on the left side of the classroom, on top of a wooden shelf, there was a blue crate that could easily be tipped off the shelf. It was also observed in G3 Right wooden blocks stacked 3 feet and 11 inches high from the floor which could easily be tipped over.

POI (Plan of Improvement)
The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

Correction Deadline: 9/14/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in the cafeteria close to the kitchen door there is a gray cabinet that had a staff member's red purse and Lysol wipes accessible to the children. It was further observed in classroom C3 Left and F2 right that both changing tables were unlocked with baby wipes, Aquaphor Ointment, Butt Paste, and Honest Rash Cream accessible to children.

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 9/14/2026

591-1-1-.26 Playgrounds(CR) **Technical Assistance**

Comment
Discussed maintenance of resilient surface. Please fluff and redistribute.

Technical Assistance
591-1-1-.26(9) - The consultant discussed with the provider to pressure wash the playground equipment.

Correction Deadline: 9/14/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Not Met**

Comment
Staff stated proper knowledge of diapering procedures.

Finding
591-1-1-.10(9) requires Center Staff to not use the area used for diapering for food preparation and to keep the diapering area clear of formulas, food, food utensils and food preparation items. It was determined based on observation in classroom C3 Left that sippy cups were located on top of the changing table.

POI (Plan of Improvement)
Center staff will be trained, specified areas will be available for food preparation and placement of food-related items, and the director will monitor.

Correction Deadline: 9/14/2026

591-1-1-.17 Hygiene(CR) **Not Met**

Finding
591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation in classroom E1 Right that a child entered the classroom and did not wash their hands.

POI (Plan of Improvement)
The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 9/14/2026

591-1-1-.20 Medications(CR) **Met**

Comment
Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) **Not Evaluated**

Comment
A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment
Complete documentation of transportation observed on this date.

Comment
The consultant did not observe the vehicle, fire extinguisher and first aid kit due to the vehicle being at the shop.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Comment
Please ensure that cribs/cots are labeled for individual use.

Staff Records

Records Reviewed: 21 **Records with Missing/Incomplete Components: 2**

Staff # 7 Not Met

Date of Hire: 05/13/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 20 Not Met

Date of Hire: 08/04/2026 Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based review of staff files that staff members #7 and #20 did not have evidence of their CPR certification while being present in the classroom by themselves.

POI (Plan of Improvement)
The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 9/14/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.