



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/19/2025 **VisitType:** Complaint Investigation & Monitoring Visit

**Arrival:** 9:00 AM **Departure:** 2:00 PM

**CCLC-62927**  
**Kid Zone Learning Academy llc**  
4720 jonesboro rd ste 5 Union City, GA 30291 Fulton County  
(770) 681-0159

Regional Consultant  
Shameka Dozier  
Phone: (770) 857-7010  
Fax: (770) 357-7009  
shameka.dozier@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

| Compliance Zone Designation |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/19/2025                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/25/2025                  | Licensing Study                            | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 04/28/2025                  | Complaint Closure                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                        | Age Group                       | Staff                       | Children | NC/C                        | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                |
|--------------------------------|-----------------------------|---------------------------------|-----------------------------|----------|-----------------------------|------------|--------------|------------|--------------|----------------------|
| Main                           | A: Threes (Front Left)      | Three Year Olds                 | 1                           | 4        | C                           | 10         | C            | NA         | NA           | Free Play            |
| Main                           | B: Threes (Back Left)       |                                 | 0                           | 0        | C                           | 10         | C            | NA         | NA           |                      |
| Main                           | C: Fours (Front Right)      | Four Year Olds                  | 1                           | 4        | C                           | 12         | C            | NA         | NA           | Free Play            |
| Main                           | D: Ones & Twos (Back Right) | One Year Olds and Two Year Olds | 1                           | 7        | C                           | 17         | C            | NA         | NA           | Diapering, Free Play |
| Main                           | E: Infants (Far Back)       | Infants and One Year Olds       | 1                           | 4        | C                           | 8          | C            | NA         | NA           | Snack                |
| Total Capacity @35 sq. ft.:    |                             |                                 | 57                          |          | Total Capacity @25 sq. ft.: |            | 0            |            |              |                      |
| Total # Children this Date: 19 |                             |                                 | Total Capacity @35 sq. ft.: |          | Total Capacity @25 sq. ft.: |            | 0            |            |              |                      |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | Playground | 34                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 5                 | 1       | 6       | 4       | 7       | 0                  | 0                 |

### **Comments**

Personnel files, required reporting, staff training, hazards, Pediatric First Aid and pediatric CPR training within 45 days of employment, operational policies & procedures, initial program orientation, and two hours in evidence based/developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics were discussed with provider on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**



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**Summary Report**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Met**

**Comment**

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.06 Bathrooms**

**Met**

**Comment**

Bathrooms observed to be clean and well maintained.

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair on this date.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)** Met

**Comment**

Proper hand washing observed throughout the center on this date.

**591-1-1-.20 Medications(CR)** N/A

**Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures**

**Technical Assistance**

**Technical Assistance**

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

**Correction Deadline: 11/24/2025**

**Correction Deadline: 6/30/2025**

**Corrected on 11/19/2025**

.21(3) - Previous citation of fire drills for the months of February 2025 through May 2025 not being completed was observed to be corrected on this date. Consultant observed an updated and completed fire drill form.

**Safety**

**591-1-1-.05 Animals**

N/A

**Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)** Met

**Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)** N/A

**Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** N/A

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

Met

**Correction Deadline: 6/25/2025**

Corrected on 11/19/2025

.09(1)(a) - Previous citation of staff #3 with a hire date of June 25, 2025 who is a therapist and did not submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site was observed to be corrected on this date. Per the director, the therapist is no longer at the facility due to the child no longer being enrolled at the center.

Correction Deadline: 6/25/2025

Corrected on 11/19/2025

.09(1)(c) - Previous citation of Staff # 3 who is listed as a Therapist being in Classroom C working with a student and was not supervised by staff with a satisfactory comprehensive records check was observed to be corrected. Per the director, the therapist is no longer at the facility due to the child no longer being enrolled at the center.

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591-1-1-.09 Criminal Records Check(CR)

Met

**Comment**

Criminal records checks were observed to be complete.

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591-1-1-.14 First Aid & CPR(CR)

Not Met

**Finding**

Previously Cited: 591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on review of Staff records that Staff # 2 with a hire date of December 2, 2024, Staff #4 with a hire date of September 18, 2024, Staff #5 with a hire date of May 28, 2024, Staff #6 with a hire date of January 28, 2025, and Staff #7 with a hire date of October 21, 2024, did not successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid with a certified or licensed health care professionals or trainers.

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that staff #1, #46, #, and #7 did not have evidence of completing their training in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid.

**POI (Plan of Improvement)**

Previously Cited: The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/5/2025

Recited on 11/19/2025

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591-1-1-.24 Personnel Records

Technical Assistance

**Technical Assistance**

591-1-1-.24(1) - Personnel files were discussed with the director on this date.

Correction Deadline: 11/24/2025

**Technical Assistance**

591-1-1-.33(2)(a)-(n) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

**Correction Deadline: 11/20/2025**

**Technical Assistance**

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

**Correction Deadline: 12/19/2025**

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**591-1-1-.31 Staff(CR)****Met**

**Correction Deadline: 6/25/2025**

**Corrected on 11/19/2025**

.31(2)(b)2. - Previous citation of Staff # 2 with a hire date of December 02, 2024, and Staff #7 with a hire date of October 21, 2024 not meeting the minimum academic requirements for lead caregivers was observed to be corrected in this date as consultant observed that both staff were enrolled in a CDA course.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.