



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/21/2026 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:15 AM **Departure:** 1:40 PM

CCLC-115

The Frazer Center

1815 Ponce de Leon Avenue, NE Atlanta, GA 30307 DeKalb County
 (404) 377-3836

Regional Consultant

Evon Hewitt

Phone: ()

Fax:

evon.hewitt@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/21/2026	Incident Investigation/Monitoring Visit	Good Standing	
04/15/2026	Incident Investigation & Follow Up	Good Standing	
10/20/2025	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Atrium		0	0	C	64	C	NA	NA	Not In Use
Main	Busy Bugs (1 yrs)	One Year Olds and Two Year Olds	1	9	C	25	C	NA	NA	Outside
Main	Expendition(Pre-K)	GA PreK	2	19	C	27	C	NA	NA	Snack
Main	Farm Room (2 yrs)	Two Year Olds and Three Year Olds	2	10	C	25	C	NA	NA	Outside
Main	Jungle (3 yrs)	Three Year Olds and Four Year Olds	3	16	C	25	C	NA	NA	Outside
Main	Little Clous(0-1year)	One Year Olds	3	9	C	15	C	NA	NA	Lunch
Main	Mother Goose (1-2 yrs)	One Year Olds and Two Year Olds	2	10	C	25	C	NA	NA	Outside
Main	Ocean (3 yrs)	Three Year Olds and Four Year Olds	2	12	C	25	C	NA	NA	Free Play
Main	Polly Wogs (2-3yrs)	Two Year Olds and Three Year Olds	2	13	C	25	C	NA	NA	Outside
Main	Rain Forest(2 yrs)	One Year Olds	4	10	C	23	C	NA	NA	Outside
Main	Rainbow Roo (0-12mos)	Infants	1	1	C	19	C	NA	NA	Floor Play
Main	Safari Pre-K	GA PreK	2	20	C	46	C	NA	NA	Circle Time
Main	sunshine room (infants)	Infants and One Year Olds	3	5	C	12	C	NA	NA	Floor Play,Nap
Main	tree tops(0-11mos)	One Year Olds and Two Year Olds	3	12	C	27	C	NA	NA	Free Play

Total Capacity @35 sq. ft.: 383

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 146

Total Capacity @35 sq. ft.: 383

Total Capacity @25 sq. ft.: 0

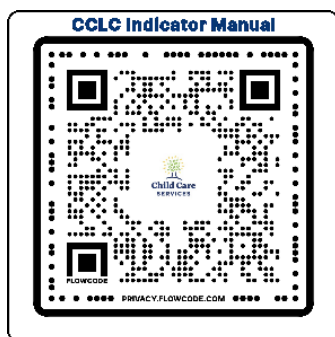
Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant Playground	13	C
Main	Older Toddler Playground	53	C
Main	Preschool/Prek Playground	50	C
Main	Young Toddler Playground	9	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
29	33	22	36	27	13	0

Comments

The findings of this report were reviewed with the Provider on this date. Previous rule violations were observed/discussed.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 4/21/2026 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:15 AM **Departure:** 1:40 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Met

Correction Deadline: 4/29/2026

Corrected on 4/21/2026

.12(2) - Previous citation corrected in that the Consultant did not observe any equipment or furniture hazards on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) Met

Comment

Licensed capacity observed to be routinely met by center on this date.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were accessible to children on this date:

Classroom Busy Bugs (1yrs)

-There was a pack of baby wipes inside the children's cubbies at the front right of the classroom.

Classroom Expedition (PreK)

-There were six ziplock bags with plastic sliders inside the children's cubbies in the hallway.

-There were three plastic grocery bags inside the children's cubbies in the hallway.

Classroom Little Cloud (0-1 year)

-There was an unlocked cabinet below the changing table with two bottles of Disinfecting wipes, two packs of baby wipes, and several packs of diapers inside a plastic packaging.

-There was a dust pan and broom hanging on the wall at the right middle of the classroom.

Classroom Safari PreK

-There were two packs of Parent's choice baby wipes and a ziplock bag with a plastic slider inside the children's cubbies.

Classroom Tree Tops

-There was a pack of diapers in a plastic packaging inside the children's cubbies.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 4/24/2026

Correction Deadline: 4/29/2026

Corrected on 4/21/2026

.25(3) - Previous citation corrected in that the Consultant observed the Center to be in good repair on this date.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 4/29/2026

Corrected on 4/21/2026

.26(4) - Previous citation corrected in that the Consultant did not observe any fencing hazards on this date.

Food Service**591-1-1-.15 Food Service & Nutrition**

Not Met

Finding

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that classroom Little Cloud (0-1 year) did not have baby bottles labeled with children's first and last names as required on this date.

POI (Plan of Improvement)

The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

Correction Deadline: 4/21/2026

Health and Hygiene

Finding

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required amount of window space provided by operable windows when open. It was determined based on observation that classroom Sunshine Room did not have a working exhaust fan nor an operable window as required on this date.

POI (Plan of Improvement)

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable window space is provided in each diapering area.

Correction Deadline: 5/6/2026

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the following classrooms had diapering surfaces that were porous on this date:

Classroom Tree Tops

-The diapering pad had a corner tear with exposed foam on this date.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 4/28/2026

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

N/A

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 14

Records with Missing/Incomplete Components: 1

Staff # 11

Not Met

Date of Hire: 01/20/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Not Met****Finding**

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that one of seven new staff members had documentation of competing CPR and First Aid training within the first 45 days of employment as required on this date.

POI (Plan of Improvement)

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 4/21/2026**Finding**

591-1-1-.14(2)(d) requires the Center Director must have current evidence of successful completion of pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid at all times. It was determined based on a review of records that the Center Director did not have documentation of a current and valid First Aid and CPR training certificate as required on this date.

POI (Plan of Improvement)

The Center Director must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 5/21/2026

591-1-1-.33 Staff Training**Not Met****Finding**

591-1-1-.33(2)(a)-(n) requires the initial Center orientation to include the following subjects: a) the Center's policies and procedures; b) the portions of these rules dealing with the care, health and safety of children; c) the Staff person's assigned duties and responsibilities; d) reporting requirements for suspected cases of child abuse, neglect or deprivation; e) communicable diseases and serious injuries; f) emergency weather plans; g) the program's emergency preparedness plan; h) childhood injury control; i) the administration of medicine; j) reducing the risk of Sudden Unexpected Infant Death (SUID), which includes Sudden Infant Death Syndrome (SIDS); k) hand washing; l) fire safety; m) water safety; and n) prevention of HIV/AIDS and blood borne pathogens. It was determined based on a review of records that seven of seven new Staff did not have a completed Documentation of Orientation form as required on this date.

POI (Plan of Improvement)

The Center will provide orientation in all missing subjects to the employee(s) and will take steps to provide a complete orientation to new Employees in the future.

Correction Deadline: 4/29/2026**Technical Assistance**

591-1-1-.33(5)(b)1. - New - requires the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices. The Consultant and Provider discussed ensuring that the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices.

Correction Deadline: 5/21/2026

Finding

591-1-1-.33(5)(b)(2)(i)-(iv) requires the annual ten (10) clock hours of training shall include at least two (2) hours in on-going child development and health and safety related topics, which could include, but not be limited to:

(i) Child development (e.g., developmental domains (cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; approaches to play and learning), discipline and guidance techniques, children with special needs); (ii) Health (e.g., nutrition and the support of breast feeding, physical activity, prevention and control of illnesses and infectious diseases, immunizations, prevention of and response to emergencies due to food and allergic reactions, cleanliness, sanitation, and the appropriate disposal of bio contaminants); (iii) Safety (e.g., prevention of Sudden Unexpected Infant Death (SUID) which includes Sudden Infant Death Syndrome (SIDS) and the use of safe sleeping practices, medication administration, injury control and prevention, transportation, handling and storage of hazardous materials, identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic, and emergency preparedness planning and response); (iv) Child abuse and neglect (e.g., identification and reporting, meeting the needs of abused and/or neglected children, prevention of shaken baby syndrome, abusive head trauma and child maltreatment). It was determined based on a review of records that the Center Director did not have documentation of completing health and safety training within the first 90 days of employment as required on this date.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours of on-going child development and health and safety related topics and follow up to ensure the training is completed.

Correction Deadline: 5/21/2026

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.