



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/8/2026

VisitType: Monitoring Visit

Arrival: 12:10 PM **Departure:** 3:00 PM

FR-32933

Dor, Bernadette

2010 Indian Ridge Court Alpharetta, GA 30022 Fulton County
(678) 964-1034

Application Services Unit Consultant

Kedirile Knott

Phone: (470) 426-7314

Fax:

kedirile.knott@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/08/2026	Monitoring Visit	Good Standing	
03/26/2026	Licensing Study	Good Standing	
07/22/2025	Monitoring Visit	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	4	4	0	0	0
3 & 4 Years	4	2	0	2	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	8	6	0	2	0
Total Under 18 Years	8				
Children Present: 8 Total Children: 8 Caregivers/Helpers Present: 4 Total Caregivers/Helpers: 1					

Data retrieval failed for the subreport, 'RatioCapacity', located at: Koala.Reports.Visits.RDLC.RatioCapacity.rdlc.

Comments

The exit conference was conducted with the Provider.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Please add more toys and materials to enhance the learning environment.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Not Met

Finding

290-2-3-.19(1)(a)2 requires that a mattress shall be provided for each crib and other equipment approved for infant sleep and shall be firm, tight-fitting, at least two inches (2") thick and covered with waterproof, washable material. Before a change of occupant, each mattress shall be cleaned with a disinfectant. It was determined based on observation that there was a pack-n-play that had more than one (1) mattress, which did not meet with the manufacturers requirements. Provider stated that the additional mattress was for comfort. Additionally, the mattress was covered with an additional non waterproof sheet that was sewn to cover the mattresses that could not be cleaned with disinfectant.

POI (Plan of Improvement)

The Home Provider removed the mattresses that did not meet requirements.

Correction Deadline: 9/8/2026

Technical Assistance

Please ensure that crib mattresses are not covered with additional sheets.

Correction Deadline: 9/8/2026

Finding

290-2-3-.19(4) requires that if cots and mats are stored in the children's activity room or area, they shall be stored to prevent children's access to them and to allow maximum use of play space. When storage is available and used for the storage of cots and mats that allows the cots, mats and any bedding to be stored without touching any other cots, mats or bedding, the bedding may be left on the cot or mat. When such storage is not available for the cots and mats, each child's bedding shall be kept separate from other children's bedding and stored in containers marked for individual use, such as, but not limited to, bins, cubbies, or bags. It was determined based on observation that five cots had bedding that was touching other children's bedding.

POI (Plan of Improvement)

The Home Provider will ensure that the storage of mats and/or cots meets requirements.

Correction Deadline: 9/8/2026

Comment

Provider stated that the Home does not provide swimming activities. There was no pool on the property.

Facility**290-2-3-.11 Physical Plant - Safe Environment(CR)****Not Met****Finding**

290-2-3-.11(2)(f) requires that poisons, medicines, cleaning agents and other hazardous materials be in locked areas or inaccessible to children. It was determined based on observation that the following hazards were accessible to children:

- A large white trash bag had baby wipes in it that had a keep out of reach of children warning.
- A Roku remote that had an attached rope/cord was on a low level children's shelf that could cause strangulation.
- A black plunger was in the children's bathroom.

POI (Plan of Improvement)

To ensure the safe storage of hazardous items, the Home Provider will make these items inaccessible to the children.

Correction Deadline: 9/8/2026

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

Comment

An operable and appropriately sized fire extinguisher was observed in the home.

Comment

Operable smoke detector(s) were observed as required in the home this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)**Not Met****Finding**

290-2-3-.13(1) requires that the Home be clean and free from hazards. It was determined based on observation that the Home had the following hazards:

- Chipped and peeling paint was observed on the yellow walls next to the children's pack-n-plays that if placed in the mouth was a choking hazard.
- The children's play area was observed to be cluttered as it had an excessive amount of materials that were not in use such as large paint bottles; outdoor balls; a soccer goal post which had a net that was stacked on top of storage bins; and a diaper box that posed tipping hazard.

POI (Plan of Improvement)

To ensure the cleanliness and safety of the environment, the Home Provider will make hazardous items inaccessible to the children.

Correction Deadline: 9/11/2026

290-2-3-.13 Playgrounds(CR)**Met****Comment**

The outside area appeared clean.

Health and Hygiene**290-2-3-.11 Children's Health and Hygiene(CR)****Technical Assistance****Technical Assistance**

Please add disposable wipes, paper towels, or other single-use towels to the children's bathroom.

Correction Deadline: 9/8/2026

290-2-3-.11 Diapering Areas & Practices(CR)**Technical Assistance****Technical Assistance**

290-2-3-.11(1)(g) - requires that soiled diapers and linens be disposed of in a closed container. Please ensure that used diapers are not left on the floor in the children's bathroom.

290-2-3-.11 Medications(CR)	N/A
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Comment

Per the Provider no medication was dispensed.

Licensure

290-2-3-.04 Application Requirements(CR)	Met
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Comment

Appropriate number of children observed in Family Child Care Learning Home.

Safety and Discipline

290-2-3-.11 Discipline(CR)	Met
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Comment

Age-appropriate discussion and/or redirection observed.

290-2-3-.11 Transportation(CR)	N/A
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Comment

The Provider stated that they do not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal records checks were observed to be complete.

290-2-3-.07 First Aid & CPR(CR)	Met
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Comment

Evidence observed that the Provider was certified in pediatric First Aid and CPR.

290-2-3-.07 Staff Qualifications(CR)	Met
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Comment

Staff observed to be compliant with applicable laws and regulations.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)	Met
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Comment

Appropriate ratios were observed.

290-2-3-.07 Supervision(CR)	Met
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Comment

The Provider was observed directly supervising and being attentive to the needs of the children.