



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/10/2025 **VisitType:** Monitoring Visit

Arrival: 10:30 AM **Departure:** 2:45 PM

CCLC-103

Sheltering Arms - International Village Center

3375 Chamblee Dunwoody Road Atlanta, GA 30341 DeKalb
County
(770) 454-6220 jaedwards@shelteringarmsforkids.com

Regional Consultant

Evon Hewitt

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Fax:

evon.hewitt@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/10/2025	Monitoring Visit	Good Standing	
04/16/2025	Complaint Closure	Good Standing	
04/02/2025	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	10th Rt- 4 y/o	Five Year Olds	2	11	C	30	C	NA	NA	Circle Time
Main	1st Rt- 0-12 mos	Infants and One Year Olds	2	7	C	17	C	NA	NA	Floor Play
Main	2nd Rt- 0-12 mos	Infants and One Year Olds	1	6	C	17	C	NA	NA	Floor Play
Main	3rd Rt- 3 y/o		0	0	C	17	C	NA	NA	Not In Use
Main	4th Rt- 2 y/o		0	0	C	20	C	NA	NA	Not In Use
Main	5th Rt- 2-3 y/o	Two Year Olds and Three Year Olds	2	12	C	21	C	NA	NA	Centers
Main	6th Rt-1-2 y/o	One Year Olds and Two Year Olds	2	12	C	24	C	NA	NA	Free Play
Main	7th Rt- 3-4 y/o	Three Year Olds and Four Year Olds	1	5	C	30	C	NA	NA	Free Play
Main	8th Rt- 3 8 y/o	Three Year Olds and Four Year Olds	2	12	C	30	C	NA	NA	Centers
Main	9th Rt- 4-5 y/o		0	0	C	30	C	NA	NA	Not In Use
Main	A-1st Right		0	0	C	0	C	NA	NA	
Main	B-2nd Right		0	0	C	0	C	NA	NA	
Main	C-3rd Right		0	0	C	0	C	NA	NA	
Main	D-4th Right		0	0	C	0	C	NA	NA	
Main	E-5th Right		0	0	C	0	C	NA	NA	
Total Capacity @35 sq. ft.: 236			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 65			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	0-1 y/o	21	C
Main	1-2 y/o	38	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	14	13	15	18	13	0

Comments

The findings of this report were reviewed with the Provider on this date. Previous rule violations were observed/discussed.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a MV:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(2) - requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. The Consultant and Director discussed ensuring that classroom furniture with vinyl material should be monitored for peeling and tears.

Correction Deadline: 7/10/2025

Prior Visits: 02/03/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(12) requires heating and cooling equipment to be protected to prevent children from touching it. Fans, space heaters, etc. shall be positioned or installed so as to be inaccessible to the children. It was determined based on observation that there was a heating/cooling unit stored on the floor and accessible to children at the back left of the Main 7th Rt- 3-4 y/o classroom.

POI (Plan of Improvement)

The Center will re-position or re-install equipment, as needed, and will make all such equipment inaccessible to children.

Correction Deadline: 7/10/2025

Prior Visits: 03/29/2023

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children on this date:

Classroom 10th Rt- 4 y/o

-There was a grocery bag in an unlocked cabinet at the middle right of the classroom.

Classroom 7th Rt- 3-4 y/o

-There was a ziplock bag with a plastic slider inside a child's cubby accessible to children.

-There were several unlocked cabinets located at the front left with plastic bags, trash bags, staples, paper clips, a laptop charger cord, an electric pencil sharpener, hand sanitizer, two Energizer batteries, and a container of screws.

-There was a cell phone charger cord at the edge of the counter located at the front left of the room.

Classroom 6th Rt- 1-2 y/o

-There were three packs of baby wipes in the low cubbies accessible to children

-There was a Shein bag with a plastic slider in the low cubbies accessible to children.

Classroom 5th Rt- 2-3 y/o

-There was a pack of baby wipes in a clear book bag in the student cubby area.

-There were three ziplock bags with plastic sliders inside the children's cubbies accessible to children.

-There was an aerosol spray can of insect repellent in a child's clear book bag accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 7/10/2025

Prior Visits: 06/13/2024

Finding

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that the following uncovered electrical outlets were accessible to children on this date:

Classroom Main 7th Rt- 3-4 y/o

-There was an uncovered electrical outlet on the left wall of the counter located at the front right of the room.

Classroom Main 8th Rt- 3-8 y/o

-There were uncovered electrical outlets on both sides of the computer desk located at the front right of the room.

-There was an uncovered electrical outlet on the right wall of the counter located at the front middle of the room.

Classroom Main 10th Rt- 4 y/o

-There was an uncovered electrical outlet at the back left of the room.

POI (Plan of Improvement)

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

Correction Deadline: 7/11/2025

Prior Visits: 06/13/2024

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 3/15/2025

Prior Visits: 06/13/2024

Corrected on 7/10/2025

.26(6) - Previous citation corrected in that the Consultant did not observe any chipping paint or rust on the playground equipment.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)	Met
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Correction Deadline: 4/17/2025

Prior Visits: 02/03/2025

Corrected on 7/10/2025

.17(7) - Previous citation corrected in that Center was observed to wash children's hands after diapering.

Correction Deadline: 4/17/2025

Prior Visits: 02/03/2025

Corrected on 7/10/2025

.17(8) - Previous citation corrected in that Center Staff was observed to wash their hands after a diaper change.

591-1-1-.20 Medications(CR)	Met
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Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)	Met
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Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)	N/A
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Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Not Met
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Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that in classroom Main 1st Rt- 0-12 mos. 2 of 7 crib sheets were not tight-fitting as required. It was further determined that in classroom Main 2nd Rt- 0-12 mos, 3 of 8 crib sheets were not tight-fitting as required.

POI (Plan of Improvement)

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 7/17/2025

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)	Met
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Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.