



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/10/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:15 PM **Departure:** 3:40 PM

CCLC-63978

Chroma Early Learning Academy of Ellenwood
 2765 E Atlanta Rd Ellenwood, GA 30294 Henry County
 (678) 580-6526 ellenwood@chromaela.com

Special Investigations Unit Specialist
 Raquel Roberts
 Phone: (404) 782-3279
 Fax: (404) 567-6021
 raquel.roberts@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/10/2025	Complaint Investigation Follow Up	Good Standing	
02/17/2025	Complaint Investigation & Monitoring Visit	Good Standing	
02/17/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Back Building	A-First Room		0	0	C	31	C	NA	NA	Not In Use
Back Building	B-Middle Room		0	0	C	31	C	NA	NA	Not In Use
Back Building	C-Back Room		0	0	C	31	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.:			93		Total Capacity @25 sq. ft.: 0					
Main Building	A-1st Left	Infants and One Year Olds	1	5	C	16	C	NA	NA	Nap,Free Play
Main Building	B-2nd Left	Two Year Olds and Three Year Olds and Four Year Olds	2	20	C	27	C	NA	NA	Nap
Main Building	C-3rd Left		0	0	C	13	C	NA	NA	Not In Use
Main Building	D-Middle		0	0	C	39	C	NA	NA	Not In Use
Main Building	E-3rd Right	One Year Olds	1	11	NC	17	C	NA	NA	Nap
Main Building	F-2nd Right		0	0	C	20	C	NA	NA	Not In Use
Main Building	G-1st Right		0	0	C	24	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.:			156		Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 36			Total Capacity @35 sq. ft.: 249		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Back Building	Back	13	C
Back Building	Back Middle	66	C
Back Building	Front	44	C
Back Building	Middle	21	C
Back Building	Right-Hard Surface/Track	11	C

Comments

The purpose of today's visit is to follow up on any citations from the visit conducted on February 17, 2025.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/27/2025

Corrected on 3/10/2025

.26(6) - Previous citation corrected. Consultant observed the pcv pipe has been removed from the two-year-old playground.

	Staff Records
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591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(4)- Previous citation deferred. The deadline date is March 19, 2025.

POI (Plan of Improvement)

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

Correction Deadline: 3/19/2025

	Staffing and Supervision
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation there were a total of eleven children and one staff member in the third classroom on the right on this date.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 3/10/2025

Finding

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation there were two staff members, 7- two-year-olds, 5-three-year-olds, and 8-four-year-olds located in the second left classroom on this date.

POI (Plan of Improvement)

The Center will maintain separation of these children under three years old.

Correction Deadline: 3/10/2025

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 2/17/2025

Corrected on 3/10/2025

.32(7) -Previous citation substantiated on February 17, 2025.