



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 9/7/2021 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:55 AM **Departure:** 12:00 PM

CCLC-38620

Prime Care Learning Center IV

94 Stoney Brook Way McDonough, GA 30253 Henry County
 (770) 898-4050 tequilla@primecarelearning.com

Regional Consultant

April Brown

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april.brown@decal.ga.gov

Mailing Address

P.O. Box 960295
 Riverdale, GA 30296

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/07/2021	Complaint Investigation & Monitoring Visit	Good Standing	
04/30/2021	Licensing Study	Good Standing	
11/20/2020	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants and One Year Olds	1	6	C	19	C	NA	NA	Nap,Floor Play
Main	B- 2L		0	0	C	10	C	NA	NA	Not In Use
Main	C- 3L	Two Year Olds and Three Year Olds	1	9	C	19	C	NA	NA	Centers
Main	E- 5R		0	0	C	35	C	NA	NA	Not In Use
Main	F- 4R	PreK	2	14	C	27	C	NA	NA	Centers
Main	G- 3R		0	0	C	25	C	NA	NA	Not In Use
Main	H- 2R		0	0	C	25	C	NA	NA	Not In Use
Main	I- 1R		0	0	C	20	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 180						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 29						Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Left	16	C
Main	B- Rear	92	C
Main	C- Right	86	C

Comments

A Complaint Investigation was conducted on September 7, 2021. The complaint investigation was reopened and revised on September 28, 2021 and September 29, 2021 due to additional information regarding video footage submitted to the Department.

Plan of Improvement: To Be Submitted 10/12/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>

Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Tequilla Standiffer, Program Official

Date

April Brown, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities per the director on this date.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 4/30/2021

Corrected on 9/7/2021

Correction of citation in that the children's records were observed to be complete with the missing information as required on this date.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be met by the center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained on this date.

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute throughout all playground areas.

Technical Assistance

Please ensure that playgrounds are protected from hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. There were no children present on the playgrounds on this date.

Correction Deadline: 9/7/2021

Technical Assistance

Please ensure all playgrounds are free of hazards, such as but not limited to rocks, exposed tree roots, exposed sharp edges of concrete and ant beds. Playgrounds should be monitored daily and checked for hazards prior to children being allowed to play. There were no children present on the playgrounds on this date.

Correction Deadline: 9/7/2021

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)**Technical Assistance****Technical Assistance**

591-1-1-.17(7) - Discussed handwashing practices with the director on this date. Please ensure that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. The director will ensure staff member completes training for handwashing.

Correction Deadline: 9/7/2021

Technical Assistance

591-1-1-.17(8) Consultant discussed handwashing requirements with the director on this date. Please ensure staff members wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. The director will ensure staff member completes training for handwashing.

Correction Deadline: 9/7/2021

591-1-1-.20 Medications(CR)**N/A****Comment**

The center currently does not dispense or administer medication at this time per the director.

Policies and Procedures

Technical Assistance

Please ensure the following required reporting guidelines are met: 591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). A Virtual Visit was conducted due to the COVID-19 pandemic.

Correction Deadline: 9/7/2021**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and redirection observed on this date.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current and completed inspection was observed for both vehicles used in transporting children on this date. Vehicle with tag numbers ending in HP518 and R6467 were completed on April 20, 2021.

Finding

591-1-1-.36(8) restricts a child's travel time to forty-five minutes on each trip between the Center and destination unless accompanied by the Parent and excluding field trips. It was determined based on a review of records travel time exceeded forty-five minutes during routine after school transportation from Luella Elementary School to the center on September 1, 2021 and September 2, 2021.

Correction Deadline: 9/8/2021**Sleeping & Resting Equipment**

Comment

Discussed SIDS and infant sleeping position with the director and infant staff member on this date.

Staff Records

Records Reviewed: 15**Records with Missing/Incomplete Components: 0**

Staff # 1 Date of Hire: 07/27/2018	Met
Staff # 2 Date of Hire: 02/05/2020	Met
Staff # 3 Date of Hire: 07/02/2020	Met
Staff # 4 Date of Hire: 10/05/2020	Met
Staff # 5 Date of Hire: 07/01/2020	Met
Staff # 6 Date of Hire: 09/30/2015	Met
Staff # 7 Date of Hire: 09/30/2015	Met
Staff # 8 Date of Hire: 08/23/2017	Met
Staff # 9 Date of Hire: 06/03/2019	Met
Staff # 10 Date of Hire: 12/09/2019	Met
Staff # 11 Date of Hire: 02/10/2020	Met
Staff # 12 Date of Hire: 09/16/2019	Met
Staff # 13 Date of Hire: 10/03/2016	Met
Staff # 14	Met

Records Reviewed: 15

Date of Hire: 08/02/2021

Records with Missing/Incomplete Components: 0Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 15

Met

Date of Hire: 06/05/2020

Staff Credentials Reviewed: 5**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete on this date.

Comment

Director provided one file for an employee hired since the last visit which was completed on April 30, 2021.

591-1-1-.33 Staff Training**Defer****Defer**

This citation will be deferred and evaluated during the next licensing study visit. A Virtual Visit was conducted due to the COVID-19 pandemic.

Correction Deadline: 12/31/2021**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations on this date.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios on this date.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date. Consultant discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.