Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/7/2026 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:50 AM **Departure:** 2:20 PM

CCLC-1893
Pinecrest Child Care Center
1001 - 19th Avenue., E Cordele, GA 31015 Crisp County
(229) 276-0033

Regional Consultant
Angela Williams-Jackson
Phone: (404) 710-3984
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angela.williams-jackson@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
07/07/2026	Complaint Investigation & Monitoring Visit	Good Standing
02/17/2026	Licensing Study	Good Standing
08/26/2025	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	Infants	2	10	C	13	C	NA	NA	Floor Play,Nap,Feeding
Main	B	One Year Olds	2	8	C	12	C	NA	NA	Free Play
Main	Bldg 2	Six Year Olds and Over	2	14	C	23	C	NA	NA	Free Play
Main	Bldg 2 Front		0	0	C	17	C	NA	NA	
Main	C	Three Year Olds and Four Year Olds	3	11	C	15	C	20	C	Outside
Main	D	Two Year Olds and Three Year Olds	2	11	C	14	C	NA	NA	Lunch
Main	E	One Year Olds and Two Year Olds	3	11	C	16	C	NA	NA	Story
Main	F	Five Year Olds and Six Year Olds and Over	1	10	C	18	C	25	C	Transitioning
		Total Capacity @35 sq. ft.: 128				Total Capacity @25 sq. ft.: 140				
Total # Children this Date: 75		Total Capacity @35 sq. ft.: 128				Total Capacity @25 sq. ft.: 140				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	0	C
Main	B	73	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
13	8	12	14	15	9	27

Comments
The center was left with repeat citations. The Consultant discussed with the Director the Chop, Look , Listen information.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Finding
591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that there was a blue cozy chair in the library area of Main B with a tear on the right and left arm. Additionally, in Main C there was a cozy chair in the library area that had a blue chair with a hole on the right and left side of the chair cover posing a safety hazard.

POI (Plan of Improvement)
The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 7/7/2026

Recited on 7/7/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by the center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Technical Assistance
The Consultant discussed with the Director to ensure air purifiers are inaccessible to children.

Correction Deadline: 8/6/2026

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that in Main Bldg 2 ceiling vents at the back of the room and in the boy's and girl's bathrooms were with dust and debris that posed a health hazard. The ceiling vent in the hallway between Main C and Main F was with dust and debris. Additionally, the vent on the right side wall near the back of the room and the ceiling vent in Main F were with dust and debris.

POI (Plan of Improvement)
The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 7/21/2026

Recited on 7/7/2026

591-1-1-.26 Playgrounds(CR) **Met**

Correction Deadline: 2/27/2026

Corrected on 7/7/2026
The previous citation was observed corrected on this date. The resilient surface measured 6 inches.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Not Met**

Finding
591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the blue changing surface in Main E was porous with tears on the middle top posing a cross-contamination hazard.

POI (Plan of Improvement)
The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 7/7/2026

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **Not Met**

Finding
591-1-1-.20(2) requires that written authorization to dispense medication is limited to two weeks unless otherwise prescribed by a physician or authorized under Georgia law. Medication shall only be dispensed out of its original container which must be labeled with the child's name or as authorized under Georgia law. It was determined based on a review of records that the medication log for one child date to be given was June 10, 2026, and the log was documented that Staff forgot to give the medication on this date. Additionally, another medication log for one child dates to be given were June 17, 2026, and June 25, 2026, and the log was documented that Staff forgot to give The previous citation was observed corrected on this date.

POI (Plan of Improvement)
The Center will train all Staff on the medication requirements. The designated person(s) will monitor the dispensing of medications.

Correction Deadline: 7/7/2026

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Correction Deadline: 2/22/2026

Corrected on 7/7/2026
The previous citation was observed corrected on this date. The center’s policy and procedures were updated with shaken baby syndrome information.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and redirection observed.

591-1-1-.13 Field Trips(CR) **Technical Assistance**

Technical Assistance
The Consultant discussed with the Director to ensure that AM/PM is marked of the field trips documents.

Correction Deadline: 7/7/2026

591-1-1-.36 Transportation(CR) **Not Met**

Finding
591-1-1-.36(4)(f)1. requires that all transported children be secured in a child passenger restraining system or seat safety belt in accordance with current state and federal laws and regulations and according to manufacturer's directions. It was determined based on observation that on the vehicle with license plate PB2958 used in transporting children that on the second row the middle seat, seat belt did not latch. Additionally, in the third row the first car seat on the left seat belt did not latch posing an injury hazard.

POI (Plan of Improvement)
The Center will ensure that manufacturer directions and state and federal laws are met when using child passenger restraining systems and seat safety belts.

Correction Deadline: 7/15/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 17 **Records with Missing/Incomplete Components: 2**

Staff # 3 Not Met

Date of Hire: 03/30/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Staff # 17 Not Met

Date of Hire: 04/02/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Director provided four files for employees hired since the last visit.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center’s premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that Staff #3 and #17 did not have evidence of CPR and first aid training obtained and on file within the first 45 days of employment as required.

POI (Plan of Improvement)
All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 7/21/2026

591-1-1-.33 Staff Training **Not Met**

Finding
591-1-1-.33(3)(a)-(k) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: a)prevention and control of infectious diseases (including immunizations); b) prevention of sudden infant death syndrome and use of safe sleeping practices; c) administration of medication, consistent with standards for parental consent; d) prevention of and response to emergencies due to food and allergic reactions; e) building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; f) prevention of shaken baby syndrome, abusive head trauma and child maltreatment; g) emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); h) handling and storage of hazardous materials and the appropriate disposal of bio contaminants; i) precautions in transporting children; j) recognition and reporting of child abuse and neglect; and k) child development to include all major domains:cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; and approaches to play and learning. It was determined based on a review of records that Staff #3 and #17 did not have evidence of health and safety training within the first 90 days of employment as required.

POI (Plan of Improvement)
The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 8/6/2026

Defer
Evaluation of the previous citation was deferred on this date to the next regulatory visit.

POI (Plan of Improvement)
The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours of on-going child development and health and safety related topics and follow up to ensure the training is completed.

Correction Deadline: 12/31/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.