



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/11/2025 VisitType: MV POI Follow Up

Arrival: 10:35 AM Departure: 5:00 PM

CCLC-47083

Friendship Learning Center of Tucker

6000 Mimosa Circle Tucker, GA 30084 Gwinnett County
(770) 279-7800

Lead Consultant

Dianne Clarke

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/11/2025	MV POI Follow Up	Deficient	
04/03/2025	Incident Investigation Closure	Support	
02/21/2025	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants and One Year Olds	1	6	C	26	C	NA	NA	Nap,Feeding
Main	B- 2L		0	0	C	24	C	NA	NA	Not In Use
Main	C- 3L	Six Year Olds and Over	1	22	C	25	C	NA	NA	Centers,Lunch
Main	D- 4L		0	0	C	26	C	NA	NA	Not In Use
Main	E- Back Cafe		0	0	C	23	C	NA	NA	Not In Use
Main	F- Back 1L	Four Year Olds and Five Year Olds	2	11	C	21	C	NA	NA	Lunch,Transitioning
Main	G- Back 2L	Three Year Olds and Four Year Olds	2	8	C	21	C	NA	NA	Nap
Main	H- Back 3L		0	0	C	23	C	NA	NA	Not In Use
Main	I- 4R	Three Year Olds and Four Year Olds	1	8	C	19	C	NA	NA	Lunch,Nap
Main	J- 3R		0	0	C	23	C	NA	NA	Not In Use
Main	K- 2R		0	0	C	22	C	NA	NA	Not In Use
Main	L- 1R	One Year Olds and Two Year Olds	2	9	C	24	C	NA	NA	Nap,Transitioning
Total Capacity @35 sq. ft.: 277					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 64					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- 1L	30	C
Main	B- Back Left	238	C
Main	C- Middle	25	C
Main	D- Right	73	C

Comments

Be sure to enter all temporary closures by 7 a.m. (vacation, emergencies, school closures, inclement weather, holidays etc...) in DECAL KOALA at all times under the Required Report tab whenever your facility is closed temporarily because you are not caring for children for one or more days. SAVE the report before exiting.

All amendments are required to be electronically submitted in DECAL KOALA effective 2021.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

Please ensure that the director and staff responsible for food preparation completes the four (4) hours of nutrition training as soon as possible but within the first year of employment.

Please remember that the transportation training certificates must be completed prior to participating in transportation and renewed every two years for anyone checking the vehicle, chaperoning on a trip, and signing the checklist, including the director. Please ensure that directors ensure that they complete the transportation training upon being hired at the center. Please ensure to contact your consultant for guidance if you have not been conducting transportation and plan on conducting transportation.

****As of January 1, 2024, there is a free Transportation Training available on OLLI in Georgia PDS (GaPDS) as ProSolutions will no longer offer the class for free. Also, you will be able to find the Health and Safety Orientation Training, which will be 15 hours, for free as well (staff must complete all 15 hours for the course to be counted). PLEASE NOTE: If the Health & Safety Orientation Training date is outside of the previous 12 months, the training was not approved for 10 credit hours, or the training certificate is not documented in the employee's GaPDS account, the Staff person will be required to take this training again, within their first 90 days of employment at a new facility. Reminder: Health and Safety Orientation Training can only be taken once every five years.**

Talk about updated orientation checklist.

Indicator manual and utilizing it. FYI: As of October 1, 2024, for larger equipment please be sure to have the amount of equipment for the number of children enrolled (this include cribs, chairs, etc.)

Talk about updated Transportation forms including sample as of October 1, 2023, use immediately.

Discussed regarding ensuring to complete rechecks for Criminal Records checks at least 90 days before the five-year expiration. Suggestion: Check monthly or sooner to ensure that staff's criminal records checks are not about to expire.

Don't forget to post new license annually.

Discussed regarding mats using tape to repair; must replace (if applicable).

Coming soon: Core Rule: CPR and First Aid will be due within 45 days and 2 hours annually of required Literacy training rule changes beginning July 1, 2025. Also, SUIDS (Sudden Unexpected Infant Death Syndrome no longer SIDS) must be included on the orientation checklist along with abusive head trauma.

Plan of Improvement: To Be Submitted 06/26/2025

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a MV POI Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(2) - Please ensure that the doll house in the 4L classroom currently not in use is removed as it is not in good repair.

Correction Deadline: 6/11/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following classrooms were observed to have hazards accessible:

-3L: Plastic bags were observed to be in children's bags along with Sunscreen and lotion.

-D-4L: Broom and dust pan were accessible in the left corner of the classroom upon entrance.

-H Back 3L: In an unlocked cabinet beneath the sink a bottle of pink lotion skin care was observed to be accessible. Also, a broom and dust pan were observed to be accessible to the right of the sink.

-L-1R: A plastic bag was observed to be accessible beneath the changing area.

Correction Deadline: 6/11/2025

Technical Assistance

591-1-1-.25(3) - Please ensure that all classrooms are in good repair at all times, including classrooms not in use.

Correction Deadline: 6/11/2025

591-1-1-.26 Playgrounds(CR)

Not Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute to ensure roots are covered after it rains.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation there was a 6 1/2 inch gap on the bottom and a 5 1/2 inch gap at the top of the double gate on the School Age playground leading to the parking lot. The fence gate was also observed to be leaning over. Also, from the B-Back Left playground, the fence which connects to the right playground near the gate entrance was observed to be sticking up with sharp prongs at the bottom in the right corner. Further, upon arrival to the center, the consultant observed Staff outside with children playing on a water slide set up in the parking lot and it was not enclosed with a 4 foot high barrier.

Correction Deadline: 6/27/2025

Recited on 6/11/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the second board on the wooden stair leading to the climbing structure was observed to be splintered on the left side and had a sharp edge. The 4th stair was observed to be tilting in a downward slant and the wood on the 5th step was observed to be splitting.

Correction Deadline: 6/13/2025

Recited on 6/11/2025

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Not Met

Technical Assistance

591-1-1-.36(4)(b) - Please ensure to repair all seats on the vehicle in a timely manner.

Correction Deadline: 6/12/2025

Finding

591-1-1-.36(4)(f)1. requires that all transported children be secured in a child passenger restraining system or seat safety belt in accordance with current state and federal laws and regulations and according to manufacturer's directions. It was determined based on observation that the middle seat belt on the first row of vehicle tag number CHI 3003 was observed to be taped and needed to be repaired.

Correction Deadline: 8/1/2025

Sleeping & Resting Equipment

Comment

Pleasant naptime environment observed.

Technical Assistance

591-1-1-.30(4) - Please remember that sheets should not be touching when stored in classrooms not in use as well.

Correction Deadline: 6/11/2025

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

-Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10-year work history form in order to determine any breaks in service from the childcare industry.

-Please ensure that all staff, volunteers, independent contractors, substitutes, therapists, etc...has their records check electronically ported to the center's list in KOALA before being present at the facility.

-Please ensure that records checks are redone if there is a six-month (180 calendar days) break in service from the childcare industry.

-Please also ensure that satisfactory records checks are updated before the expiration date.

-Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center or home or ensure that the individual is supervised at all times by a staff member who has a comprehensive records check if they do not have a records check on file.

-Please ensure that staff with a national background check is always present with a staff member who has a comprehensive background check. Staff should never be by themselves.

Comment

Director provided four files for employees hired since last visit.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Not Met**

Correction Deadline: 4/4/2025

Corrected on 6/11/2025

.32(7) - The previous citation was observed to be corrected on this date. Center Staff was retrained on transition from the playground to the classroom and using items to prop open the door. Please ensure that staff continue to follow supervision requirements at all times.

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a 1-year-old child in the 1L classroom was observed to be sitting in a chair eating and staff was not seated within arm's length during mealtimes.

Correction Deadline: 6/11/2025