



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/7/2026

VisitType: Complaint Investigation & Monitoring Visit

Arrival: 10:30 AM **Departure:** 3:30 PM

CCLC-1473

Childcare Network #24

2131 Wrightsboro Rd. Augusta, GA 30904 Richmond County
 (706) 733-0780

Regional Consultant

April Christian

Phone: ()

Fax:

april.christian@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/07/2026	Complaint Investigation & Monitoring Visit	Good Standing	
11/18/2025	Licensing Study	Good Standing	
09/26/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left	Four Year Olds	1	14	C	30	C	NA	NA	Centers
Main	1st Right	Infants and One Year Olds	2	6	C	18	C	NA	NA	Floor Play, Feeding
Main	2nd Left		0	0	C	30	C	NA	NA	Not In Use
Main	2nd Right - EHS1	One Year Olds	1	6	C	8	C	NA	NA	Free Play
Main	2nd Right - EHS2		0	0	C	8	C	NA	NA	Not In Use
Main	3rd Left	Six Year Olds and Over	1	22	C	38	C	NA	NA	Outside
Main	3rd Right	Two Year Olds	2	10	C	17	C	NA	NA	Clean Up
Main	4th Right - B		0	0	C	12	C	NA	NA	Not In Use
Main	4th Right A	Four Year Olds	1	10	C	24	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 180			Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations					
Total # Children this Date: 68			Total Capacity @35 sq. ft.: 180		Total Capacity @25 sq. ft.: 0					

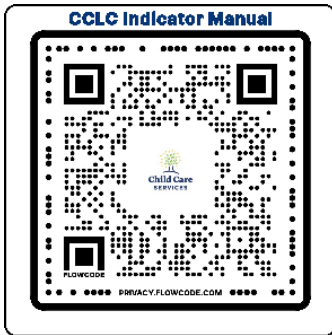
Building	Playground	Playground Occupancy	Playground Compliance
Main	Pre-K and School-Age	105	C
Main	Toddler	31	C
Main	Two's and Three's	18	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
6	16	16	21	6	8	20

Comments

The findings on this report were reviewed with the Director on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 11/18/2025

Corrected on 4/7/2026

.12(2) - The previous citation was observed corrected on this date. The toilet tissue caddy was replaced on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were accessible to children on this date:

Classroom 1st Left

- There was a dust pan on the floor behind the classroom door at the front left of the room.
- An adult stapler on the children's cubby at the front left of the classroom.
- A tape dispenser was on the children's cubbies at the front left of the classroom.

2nd Right- EHS1

- There was a broom and dust pan on the floor on the left of the changing table.
- There was a pack of Huggies and Pampers baby wipes on the changing table accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/7/2026

Recited on 4/7/2026

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following areas were not in good repair as required on this date:

2nd Left Classroom:

-The first sink used for handwashing at the front left of the room was rusted around the faucet display and drain.

1st Right Classroom

-The exhaust fan in the girls hallway bathroom was not in working order as required on this date.

2nd Right Classroom

-The second toilet had rust around the base of the metal pipe behind the toilet seat.

-The exhaust fan in the boys hallway bathroom was not in working order as required on this date.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 5/7/2026

Recited on 4/7/2026

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 12/5/2025

Corrected on 4/7/2026

.26(4) - The previous citations were observed corrected on this date. The 4 inch gap was repaired with pipes and secured with zip ties. The protruding nails were cut down and repaired with nail covers to prevent sharp edges.

Correction Deadline: 12/5/2025

Corrected on 4/7/2026

.26(6) - The previous citation was observed corrected. The basketball goal was painted and repaired. The wooden barrier was removed.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

Comment

Please be mindful of voice tone in redirecting children.

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 11/18/2025

Corrected on 4/7/2026

.36(7)(d)2. - The previous citation was observed corrected on this date. The transportation logs were completed with second check of the vehicle during morning and afternoon routes.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Met

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

591-1-1-.33 Staff Training

Met

Correction Deadline: 12/18/2025

Corrected on 4/7/2026

.33(5)(a) - The previous citation was observed corrected on this date. The Consultant observed documentation of staff completing 10 hours of annual training for the 2025 calendar year as required.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that the Staff in classroom 2nd Right- EHS1 was not seated during meal time within an arm's length away from children thirty-six (36) months of age and younger on this date.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 5/25/2026

Recited on 4/7/2026