



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/7/2026

VisitType: Complaint Investigation &
Monitoring Visit

Arrival: 10:30 AM **Departure:** 7:45 PM

CCLC-49068

Carrington Academy at Braselton

2417 Hancock Drive Braselton, GA 30519 Hall County
(470) 238-0800

Special Investigations Unit Sr. Specialist

Brittany Mathews

Phone: (678) 238-3985

Fax:

brittany.mathews@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/07/2026	Complaint Investigation & Monitoring Visit	Good Standing	
06/10/2026	Licensing Study	Good Standing	
01/06/2026	Monitoring Visit	Good Standing	

Data retrieval failed for the subreport, 'RatioCapacity', located at: Koala.Reports.Visits.RDLC.RatioCapacity.rdlc.

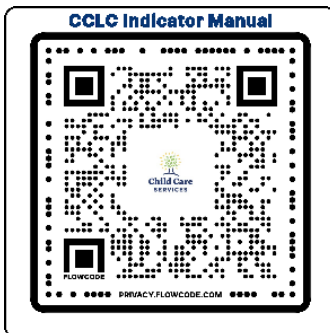
Comments

The following item was discussed during the visit:

- Staff cell phone usage in classrooms.
- Hazards in classrooms.
- Playground hazards

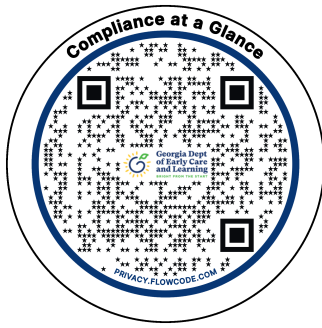
-Weather chart

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Age-appropriate activities observed throughout the center.

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on review of records that child #4 did not have documentation of the release to person and emergency contact persons' information. It was further determined based on review of records that child #5 did have documentation of the release to person information.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 8/7/2026

Recited on 8/7/2026

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed to be accessible to the children:

- Classroom 5R-Room 11-K-School-Age – A standing broom was observed against the left wall in the classroom and accessible to children. There were two adult scissors observed on the teacher's desk.
- Classroom Back-Right – Room 4-D-Toddler 1-2- Three standing brooms, dust pan, and a swifter mop were observed against the wall in the restroom area and accessible to children.

There were no unlocked cabinets or further hazards observed throughout the center.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. Discussed standing brooms, dust pan, and a swifter mop inside classroom.

Correction Deadline: 8/7/2026

Recited on 8/7/2026

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that several tricycles were rusted with broken seats, creating a potential hazard on the 1R-Playground C. The black paint covering was not peeling on the sliding structure platform located on 1R-Playground C.

POI (Plan of Improvement)

The Center will repair or remove tricycles from playgrounds . Staff will check the equipment daily to ensure that the equipment is in good condition, free of hazards, rust and splinters.

Correction Deadline: 8/7/2026

Recited on 8/7/2026

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.26(9) - - 1R-Playground C - Mushrooms were not observed growing on the ground on the front-left side and the green turf was observed without tears with exposed padding surrounding the large sliding structure.

- Back-Playground B - An unwrapped water hose was not observed on the sidewalk.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

Comment

Proper diapering procedures observed.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.17(7) - It was determined based on observation that Staff ensured that children washed their hands upon completing the diapering procedures.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.17(8) - It was determined based on observation that Staff washed their hands upon completing the diapering procedures.

591-1-1-.20 Medications(CR)

Met

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.20(1) - It was determined based on review of records that the Center no longer administered Clindamycin.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.20(2) - It was determined based on observation that the center no longer administered Lactaid and Amoxicillin.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.20(3) - It was determined based on review of records that the Center documented the dates, time, and amount of medication administered for Cephalexin and Mupirocin Ointment. The center no longer administered Culturelle Kids Probiotic, Albuterol Sulfate, and Clindamycin.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.20(6) - It was determined based on review of records that the Center did not administer non-emergency injections to a 4-year-old child.

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures**

Met

Correction Deadline: 6/15/2026

Corrected on 8/7/2026

.21(3) - It was determined based on review of records that the Center did complete a fire drill and a monthly inspection of the smoke detector and fire extinguisher for October 2025, November 2025, and December 2025. It was further determined based on review of records that the center did complete a second lockdown drill during the year 2025.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 6/11/2026

Corrected on 8/7/2026

.36(6) - It was determined based on review of records that the center did have documentation of parental authorization for routine transportation on file for children receiving transportation services.

Sleeping & Resting Equipment

Finding

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on observation that a rolling infant was not placed on their back during nap time while in the 1L-Room 1-A-Infant classroom.

POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 8/7/2026

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

Met

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.09(1)(a) - It was determined based on review of records that Staff #4, date of hire February 7, 2019, was no longer employed at the center. Staff #29, date of hire August 1, 2025, did have evidence of a submitted Records Check Application to the Department and Fingerprints to an authorized fingerprinting site.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.09(1)(c) - It was determined based on review of records that Staff #4, date of hire February 7, 2019, was no longer employed at the center. Staff #29, date of hire August 1, 2025, did have evidence of a satisfactory Comprehensive Records Check Determination on file.

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.09(1)(j) - It was determined based on review of records that the Center did have a satisfactory comprehensive determination letter for Staff #12, date of hire August 23, 2026.

591-1-1-.14 First Aid & CPR(CR)

Met

Correction Deadline: 6/10/2026

Corrected on 8/7/2026

.14(2)(b) - It was determined based on review of records that the all staff throughout the center had evidence of a current first aid and CPR training card on file.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Not Met****Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a staff member in the 6L-Room 8-H-Preschool and 5R-Room 11-K-School-Age classroom were utilizing their cell phones during nap time while caring for children. Additionally, it was determined based on observation that staff were sitting with children during lunch time throughout the center.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times. The Center will ensure that Staff refrain from cell phone use while caring for children.

Correction Deadline: 8/7/2026**Recited on 8/7/2026**